

Compliance Assessment Report CAR_NRW0046408

Permit being assessed: DB3099FC.

For: Pyle Community Recycling Centre, **held by:** Plan B Management Solutions Limited

At: Sturmi Way, Village Farm Industrial Estate, Pyle, Bridgend, Bridgend, CF33 6BZ.

Type of assessment: Site Inspection,

Reason: Routine.

On: 07/02/2025 between 10:30 and 10:45.

Parts of permit assessed: All.

NRW Lead Officer: Daniel Hopkin, accompanied by Amy Bailey.

Report sent to: Site Manager , Site Manager , on 21/02/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Action only (X)	
W1A - Waste - Management - General management	Action only (X)	
W1A - Waste - Management - General management	Action only (X)	
W4B - Waste - Information - Reporting	Action only (X)	
W4A - Waste - Information - Records	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	Please send documentation relating to the most recent inspection and emptying of the interceptor. Please send this via email by the 7th of March 2025.	07/03/2025

Criteria	Action needed	Complete by
W1A	We have a copy of your current FPMP last reviewed in January 2024 but to update our records please send us the most up to date version with any changes which we believe to have been reviewed in January 2025. Please send this via email by 7th of March 2025.	07/03/2025
W1A	Please provide NRW with a copy of the most recent TCM certification via email by 7th March 2025.	07/03/2025
W4B	Our records indicate that you last submitted waste returns for the quarter July -September 2024, please send us your waste return for October - December 2024. Please send via email by the 7th of March 2025.	07/03/2025
W4A	Please provide 3 waste transfer notes from January 2025 and 3 hazardous waste consignment notes dated within the last 3 months. Please send this via email by the 7th of March 2025.	07/03/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Introduction

Apprentice Daniel Hopkin, and Industry and Waste Regulation Officer Amy Bailey attended the permitted facility of, Plan B Management Solutions Limited, Pyle Community Recycling Centre, 40b Sturmi Way, Village Farm Industrial Estate, Pyle, CF33 6BZ on the 7th of February 2025 to undertake an unannounced site inspection, arriving at approximately 10:30am. The weather was cold and dry.

Plan B Management Solutions Limited hold a tier 3 bespoke permit for a household waste recycling centre, taking hazardous and non-hazardous waste from household premises only, with treatment operations limited to bulking up only. Environmental permit reference EPR/DB3099FC was transferred from Kier Services Limited on 18th March 2024.

The purpose of the unannounced inspection was to assess the sites compliance with the conditions of the environmental permit and conduct their first inspection since receiving the permit.

We were met by the site Team Leader , who showed us around and answered our questions.

Site Infrastructure

The site is well run and organised.

Housekeeping on the site was in good condition with no excess loose debris present. All waste(s) were well designated and easily identifiable. Waste was clearly separated into their own storage containers with clear signage on each container, no overlapping bays and not in exceedance of the sites Fire Prevention and Mitigation Plan (FPMP) dated January 2024

At the time of the inspection the surface of the site was in very good condition with no visible damage present to the impermeable surface or sealed drainage. The site has an interceptor, this was not inspected as part of the visit.

Spill kits were on site ready for use in designated areas.

Action- Please send documentation relating to the most recent inspection and emptying of the interceptor. Please send this via email by the 7th of March 2025.

Action - We have a copy of your current FPMP last reviewed in January 2024 but to update our records please send us the most up to date version with any changes which we believe to have been reviewed in January 2025. Please send this via email by 7th of March 2025.

Technically Competent Manager (TCM)

Permit condition 1.1.4 requires the operator to comply with the requirements of an approved competence scheme. We were informed that the TCM was on leave that day and we weren't able to see a copy of their qualification certificate.

Action- Please provide NRW with a copy of the most recent TCM certification via email by 7th March 2025.

Waste Returns & Consignment Notes

Action – Our records indicate that you last submitted waste returns for the quarter July -September 2024, please send us your waste return for October - December 2024. Please send via email by the 7th of March 2025.

Action - Please provide 3 waste transfer notes from January 2025 and 3 hazardous waste consignment notes dated within the last 3 months. Please send this via email by the 7th of March 2025.

Summary

No permit breaches were identified.

Many thanks for your time during the inspection.

If you have any queries regarding this Compliance Assessment Report please contact officer Daniel Hopkin on 07811 794 976, or via email at Daniel.Hopkin@cyfoethnaturiolcymru.gov.uk

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.