

## Compliance Assessment Report CAR\_NRW0046522

**Permit being assessed:** ZB3797TH.

**For:** Dowlais Household Waste and Recycling Centre, **held by:** Merthyr Tydfil County Borough Council

**At:** The Bont, Gellifaelog Old Road, Dowlais, Merthyr Tydfil, CF48 3DA.

**Type of assessment:** Site Inspection,

**Reason:** Routine.

**On:** 27/02/2025 between 12:15 and 13:02.

**Parts of permit assessed:** All Parts .

**NRW Lead Officer:** Gareth Morris, accompanied by Craig Coleman, Daniel Hopkin.

**Report sent to:** Christian Jones , Waste Strategy Manager , on 04/03/2025.

### 1. Summary of our findings (full details in section 4)

| Part of permitted activity assessed (compliance criteria) | Assessment result | Permit condition |
|---|-------------------|------------------|
| W1A - Waste - Management - General management             | Assessed (A)      |                  |
| W2C - Waste - Operations - Operating techniques           | Assessed (A)      |                  |
| W2E - Waste - Operations - Waste acceptance               | Assessed (A)      |                  |

Result types are explained in more detail in the 'Important Information' section below.

| Total non-compliances recorded | Total non-compliance score |
|--------------------------------|----------------------------|
| 0                              | 0                          |

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

### 2. What action is required?

No action required.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

**4. Details of our assessment****Dowlais Civic Amenity Centre Site Visit, Merthyr Tydfil (ZB3797TH)-27/02/2025**

Waste Regulation Officer Gareth Morris accompanied by Senior Waste Regulation Officer; Craig Coleman and Apprentice; Daniel Hopkin visited the Dowlais Civic Amenity Site, Merthyr Tydfil, CF48 3DA to conduct a routine site inspection and to assess compliance with environmental permit; ZB3797TH.

The operator holds a: bespoke environmental permit (A13)

On arrival at site, we were met by the site supervisor who kindly showed us around the permitted site.

Weather on day of inspection, was clear, dry with little wind.

**Areas assessed as compliant and other comments can be found below.****W1A-General Management**

Permit Condition 1.3.2 states: *A copy of this license shall be kept available on site for reference when required by all site staff carrying out work under the requirements of the license.*

I asked the site supervisor for a copy of the site permit. The permit was produced immediately for me to view.

Permit Condition 1.3.1 states: *Whenever the site is open to receive or dispatch wastes, or is carrying out any of the specified waste management operations, it shall be supervised by at least one member of staff who is suitably trained and fully conversant with the requirements of the license.*

I was informed that the technically competent manager (TCM) attended the site regularly. Mr Christian Jones is the competent person who holds the WAMITAB certification for the permitted site.

Permit Condition 3.2.1 states: *Site security systems shall be provided at all times during the subsistence of this license, the objective of which shall be to prevent access by humans, and livestock, which is not authorised either by the license holder or under legal powers of entry.*

The permitted site benefited from a robust security system made up of 7ft railings and lockable

gates, electric fencing, and a 24/7 CCTV system.

**Photograph 1.1**



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**W2C-Operating Techniques**

Permit Condition 4.4.1 states: *All wastes shall be received, inspected, accepted or rejected, and recorded in accordance with section WP/5.0 of the working plan and the standards specified in Table 4.4.*

All waste containers were well displayed, and all waste was correctly segregated. There was no evidence of mixed/contaminated waste.

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Photograph 1.2



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Photograph 1.3



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**W2E- Waste Acceptance**

Permit Condition 6.2.2 states: *A summary record of the waste types and quantities removed from the site shall be made for each quarter of the financial year and shall be submitted to the Agency within one month following the end of that quarter.*

The quarterly waste returns for the previous quarter have been received on time.

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If you have any queries relating to this report, please do not hesitate to contact myself on the details below.

Gareth Morris

07966730983

[Gareth.morris@naturalresourceswales.gov.uk](mailto:Gareth.morris@naturalresourceswales.gov.uk)

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

| Assessment result | Description   |
|-------------------|---|
| Assessed (A)      | Assessed or assessed in part, no evidence of non-compliance found |
| Action only (X)   | Action only relating to the activity assessment                   |
| Ongoing (O)       | Ongoing non-compliance, not scored                                |

| Non-compliance category    | Description   | Score |
|----------------------------|---|-------|
| C1 Major                   | Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property | 60    |
| C2 Significant             | Potential to have a significant impact or effect on the environment, people and/or property                                 | 31    |
| C3 Minor                   | Potential to have a minor or minimal impact or effect on the environment, people and/or property                            | 4     |
| C4 No environmental impact | Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property       | 0.1   |

### How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

**If your assessment result in Section 1 is suspended, what does this mean?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Waste compliance criteria (used in section 1 and 2):**

**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

**2. Operations**

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

**3. Emission and Monitoring**

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

**4. Information**

- W4A – Records
- W4B – Reporting
- W4C – Notification

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

### **Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

### **What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

### **Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.