

Dr John Henry Looney  
Sustainable Direction Ltd  
Fig Offices, Southgate House  
Southgate Street  
Gloucester  
GL1 1UD

**Our ref:** PAN-003914

**Date:** 17/12/2018

Dear Dr John Henry Looney

**We need more information about your application**

**Application reference:** PAN-003914

**Operator:** Radnor Hills Mineral Water Company Ltd

**Facility:** Radnor Hills Mineral Water Company Ltd

Thank you for your application received on 27/11/2018. The following is to confirm our conversation of 17/12/2018.

Unfortunately the fee you sent is incorrect. Please send a cheque for £760 made payable to 'Natural Resources Wales' or contact me to arrange to pay by credit/debit card.

If you need advice about how to complete the form, or work out what your fee is, please contact your local area office. Call 0300 065 3000 and ask to speak to your local area office or your site officer.

Please reply within 10 working days from the date of this letter. If we don't hear from you we must return your application and fee.

If you email or write to us please quote the application reference PAN-003914 on any correspondence and send it to the relevant address below.

When we receive the missing items we'll continue to check the details in your application. If there's enough there for us to begin the process of deciding whether or not we can grant your application we say the application is 'duly made' and we'll let you know this by letter.

Please quote our reference if you contact us. If you have any questions please phone me on 0300 065 3809 or email [aidan.byrne@naturalresourceswales.gov.uk](mailto:aidan.byrne@naturalresourceswales.gov.uk).

Yours sincerely

**Aidan Byrne**  
Water Quality Permitting Officer

Ffôn/Tel 0300 065 3809  
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Canolfan Trwyddedu Cymru (Caerdydd), Cyfoeth Naturiol Cymru, Tŷ Cambria, 29 Heol Casnewydd, Caerdydd.  
CF24 0TP  
Wales Permitting Centre, Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24 0TP

Gwefan/Website [www.cyfoethnaturiolcymru.gov.uk](http://www.cyfoethnaturiolcymru.gov.uk)  
[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg  
Correspondence welcomed in Welsh and English