

## Compliance Assessment Report CAR\_NRW0046557

**Permit being assessed:** BP0231901

For: PENNARD SPS OFF PENNARD DR SWANSEA, held by DWR CYMRU CYFYNGEDIG

At: PENNARD SEWAGE PUMPING STATION, OFF PENNARD DRIVE, PENNARD, SWANSEA, .

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 13/02/2025, between 10:00 and 10:30.

Parts of permit assessed: Conditions & The site

**NRW Lead Officer:** Catherine Tucker, accompanied by: Sarah Bennett.

**Report sent to:** CARS@dwrcymru.com, CARS Mailbox, on 12/03/2025.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-B3 - Water Quality - Operations - Operating techniques	Assessed (A)	
WQ-B2 - Water Quality - Operations - The site	Assessed (A)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
WQ-B3	Please provide us with an update on performance at Pennard SPS following the removal of surface water, including the number of times the emergency overflow has discharged.	18/04/2025

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

This Compliance Assessment Reports relates to a site inspection of Pennard Sewage

Pumping Station on the 13<sup>th</sup> February 2025. It was dry weather during the inspection and it had been dry weather on the days before.

The permit for Pennard Sewage Pumping Station (SPS) allows for a discharge in an Emergency only as defined in the permit conditions. There is no permit in place to discharge storm sewage.

The SPS has a wet well with an emergency overflow. The flows are foul only and were low during the inspection. The wet well contained low level fat deposits on the walls, you told us that would indicate recent low levels.

We observed two duty standby pumps at the SPS, you told us that the pumps were replaced last year. You confirmed that they were alarmed.

A flow monitor had also been installed which will help to understand flows in the catchment.

Your permit requires you to have 72 m3 of emergency storage. In addition to any storage within the wet well and chambers we could see are large storage tank adjacent and connected to the wet well

Although the tank was empty, there was some evidence of sludge in the bottom of the tank. The tank outlet had a 10mm basket screen installed as permitted and there was an EDM cello in place. During the inspection you told us that the tank is not on an inspection schedule, therefore, you could request a clean.

Pennard SPS has previously discharged in storm conditions which your investigations showed was due to hydraulic overload as a result of unauthorised surface water connections. You told us in response to a CAR form action CAR\_NRW004368, that a number of connections were removed from the network in September 2024. You also told us that the EDM cello was being fitted within the storage tank to monitor the impact of the improvements.

**Action:**

**Please provide us with an update on performance at Pennard SPS following the removal of surface water, including the number of times the emergency overflow has discharged.**

The permitted discharge point for the Emergency Overflow is to the Killy Willy. We did not inspect the outfall on this occasion due to it's location some distance from the SPS.

During the inspection we confirmed that there is tanker access available at the SPS but due to parked vehicles at the entrance to the compound, this could become an issue in an emergency. You told us that you would request tankers with longer hoses to account for this in an emergency.

We observed a stand by generator facility at the SPS as permitted.

During this inspection, we did not identify any non-compliances.

Thank you.

End

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.