

Compliance Assessment Report

Report ID:
CAR_NRW0035347

This form will report compliance with your permit as determined by an NRW officer

Site	I Wood Renewables Ltd	Permit Ref	FP3095ET		
Operator/Permit holder	I Wood Renewables Ltd				
Regime	Waste Operations				
Date of assessment	18/06/2019	Time in	14:00	Out	14:26
Assessment type	Audit				
Parts of the permit assessed	Waste acceptance and stroage				
Lead officer's name	Thomas, Ffion				
Accompanied by					
Recipient's name/position	Kevin Burke/ Site Manager	Date issued	03/07/2019		

Section 1 – Compliance Assessment Summary

This is based on the requirements of the permit under the Environmental Permitting Regulations or the licence under the Water Resources Act 1991 as amended by the Water Act 2003. A detailed explanation is captured in "Compliance Assessment Report Detail" (Section 2) and any actions you may need to take are given in the "Action(s)" (section 4). This summary details where we believe any non-compliance with the permit has occurred, the relevant condition and how the non-compliance has been categorised using our Compliance Classification Scheme (CCS). CCS Scores can be consolidated or suspended where appropriate, to reflect the impact of some non-compliances more accurately. For more details of our CCS scheme, contact your local office.

Permit conditions and compliance summary	CCS Category	Condition(s) breached
A1 - Specified by permit	A	

KEY: See Section 5 for breach categories, suspended scores will be indicated as such.

A = Assessed or assessed in part (no evidence of non-compliance), **X** = Action only,

O = Ongoing non-compliance, not scored.

Number of breaches recorded	0	Total compliance score (see section 5 for scoring scheme)	0
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If the Number of breaches recorded is greater than zero, please see Section 3 for our proposed enforcement response

Section 2 – Compliance Assessment Report Detail

This section contains a report of our findings and will usually include information on:

- The part(s) of the permit that were assessed (eg. Maintenance, training, combustion plant, etc)
- Where the type of assessment was 'Data Review' details of the report/results triggering the assessment
- Any non-compliances identified
- Any non-compliances with directly applicable legislation
- Details of any multiple non-compliances
- Information on the compliance score accrued inc.
- Details of advice given
- Any other areas of concern
- Any actions requested
- Any examples of good practice
- A reference to photos taken

This Compliance Assessment Report (CAR) form was completed following an un announced visit in response to a incident report received by NRW. The report alleged that mixed wastes were being received at the site.

Non-conforming wastes were seen stored in skips on site, on the impermeable pavement. You provided explanation that these non-conforming wastes are segregated from incoming wood waste skips received from Civic Amenity sites, and stated that no mixed waste skips are accepted/ received into site.

Discussions were held that these skips containing segregated non-conforming wastes need to be removed/disposed of offsite. This disposal must be made to a permitted disposal facility/installation able to accept the waste type.

We also discussed allocating 1 dedicated skip as a “quarantine/non-conforming waste skip” and that this would be stored on the impermeable pavement with sealed drainage within the permitted area – you suggested it to be sighted to the side of the shredder near to the central building. Once this skip is full it’s disposal off site will be arranged and replaced by an empty skip ready for use again to store non-conforming wastes received.

Email correspondence received on 21/6/19 confirmed this “quarantine” skip system was now in place.

With regards to setting up this new procedure of a designated single non-conforming waste skip, this is in line with the current EMS held on file, however site plans will need updating. **Please**

forward any updated EMS versions and site plans by 31 August or otherwise agreed date.

Whilst on site we did not discuss a timeframe for the removal of the skips containing mixed wastes.

Further email discussions on the 21/6/19 have identified that these skips were in place around the non-permitted building area to prevent access into the building. You stated that you were awaiting HSE approval and landlord resolution of outstanding issues prior to being able to remove these skips, and that you would advise once HSE had inspected and agreed the skips could be removed.

NRW confirmed it is willing to await the HSE update prior to these skips of mixed waste being removed/disposed. Updates are requested by 31 July.

Email correspondence on the 21/6/19 also confirmed that SWWP are responsible for the “ins and outs” of materials at the permitted site and as a result you/IWR will liaise with SWWP regarding timeframe to remove the non-conforming mixed wastes off site. **Please provide updates, subject to the above HSE approval, on the arrangements with SWWP for the removal of non-conforming waste from the permitted area.**

END.

EPR Compliance Assessment Report

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Operator/Permit holder	I Wood Renewables Ltd	Date	18/06/2019

Section 3 – Enforcement Response

You must take immediate action to rectify any non-compliance and prevent repetition. Non-compliance with your permit conditions constitutes an offence and can result in criminal prosecutions and/or suspension or revocation of a permit. Please read the detailed assessment in Section 2 and the steps you need to take in Section 4 below.

Section 4 – Action(s)

This section summarises the actions identified during the assessment along with the timescales for when they will need to be completed.

Criteria Ref.	CCS Category	Action required/advised	Due Date
See Section 1 above			

Section 5 – Compliance notes for the Operator

To ensure you correct actual or potential non-compliance we may

- Advise on corrective actions verbally or in writing
- Require you to take specific actions verbally or in writing
- Issue a notice
- Require you to review your procedures or management system
- Change some of the conditions of your permit
- Decide to undertake a full review of your permit

Any breach of a permit condition is an offence and we may take legal action against you

- We will normally provide advice and guidance to assist you to come back into compliance either after an offence is committed or where we consider that an offence is likely to be committed. This is without prejudice to any other enforcement response that we consider may be required.
- Enforcement action can include the issue of a formal caution, prosecution, the service of a notice and/or suspension or revocation of the permit.

See our Enforcement and Civil Sanctions guidance for further information

This report does not relieve the site operator of the responsibility to

- Ensure you comply with the conditions of the permit at all times and prevent pollution of the environment
- Ensure you comply with other legislative provisions which may apply

Non-compliance scores and categories

CCS category	Description	Score
C1	A non-compliance that could have a major environmental effect	60
C2	A non-compliance which could have a significant environmental effect	31
C3	A non-compliance which could have a minor environmental effect	4
C4	A non-compliance which has no potential environmental effect	0.1

Operational Risk Appraisal (Opra) - Compliance assessment findings may affect your Opra score and/or your charges. This score influences the resource we use to assess permit compliance.

Section 6 – General information

Data protection notice

The information on this form will be processed by the Natural Resources Wales (NRW) to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s). The NRW may also use and/or disclose it in connection with:

- Offering/providing you with its literature/services relating to environmental matters
- Consulting with the public, public bodies and other organisations (eg. Health and Safety Executive, local authorities) on environmental issues
- Carrying out statistical analysis, research and development on environmental issues
- Providing public register information to enquirers
- Investigating possible breaches of environmental law
- Assessing customer service satisfaction and improving its service
- Freedom of Information Act/Environmental Regulations request

The NRW may pass it on to its agents/representatives to do these things on its behalf. You should ensure that any persons named on this form are informed of the contents of this data protection notice.

Disclosure of information

The NRW will provide a copy of this report to the public register(s). However, if you consider that any information contained in this report should not be released to the public register(s) on the grounds of commercial confidentiality, you must write to your local area office within fifteen working days of receipt of this form indicating which information it concerns and why it should not be released, giving your reasons in full.

Customer charter

What can I do if I disagree with this compliance assessment report?

If you are unable to resolve the issue with your site officer, you should firstly discuss the matter with officer's line managers using the informal appeals procedure. If you wish to raise your dispute further through our official Complaints and Commendations procedure, phone our general enquiry number 0300 065 3000 (Mon to Fri 08.00 – 18.00) and ask for the Customer Contact team or send an email to enquiries@naturalresourceswales.gov.uk. If you are still dissatisfied you can make a complaint to the Public Services Ombudsman for Wales. For advice on how to complain to the Ombudsman phone their helpline on 0845 607 0987.

Welsh Language

If you would like this form in Welsh please contact your Regulatory Officer.