

Compliance Assessment Report CAR_NRW0048203

Permit being assessed: QB3093HE.

For: Alexandra Docks, **held by:** South West Wood Products Limited

At: East Way Road, Newport, NP20 2NP.

Type of assessment: Site Inspection,

Reason: Routine.

On: 22/04/2025 between 10:00 and 10:30.

Parts of permit assessed: Various.

NRW Lead Officer: Greg Gardner, accompanied by Carla Curtis, Mark O'Gorman.

Report sent to: Ms. Rita VASSALLO, Technically Competent Manager, on 02/06/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	
W3G - Waste - Emissions and monitoring - Fire	Assessed (A)	
W4B - Waste - Information - Reporting	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This report details the site visit made on the 22nd April 2025 to South West Wood Products Ltd, Newport, permit reference number EPR-QB3093HE.

Natural Resources Wales (NRW) Officers Greg GARDNER, Carla CURTIS and Mark O'GORMAN attended the South West Wood Products Limited (SWWP Ltd) site at Alexandra Docks, East Way Road, Newport, NP20 2NP for a planned routine site inspection at 10:30am where they were met with 3 members of SWWP Ltd Management. The weather was muggy, damp and reasonably cold at the time of the inspection.

GENERAL OBSERVATIONS

SWWP Ltd are seeking a permit surrender for the whole site, under permit EPR-QB3093HE. The purpose of the visit was to complete a final site inspection to facilitate the determination of the surrender application.

At the time of the inspection, all waste(s) and associated plant and machinery had been removed. All bar one of the outstanding actions from previous CAR forms have been completed and signed off by the regulating officer. The remaining outstanding action from the 02/09/24 inspection (CAR_NRW0045107) is:

"Repair all security fencing on site to ensure site is fully enclosed to prevent potential unauthorised access as well as install netting on security fencing to assist in dust mitigation"

It is recognised that due to the site now vacant and all waste(s) / structures have been removed, the requirement to complete this action is no longer required. This was discussed on site with the operator who informed NRW this will now be followed up between the landlord (ABP) and any new tenants of the site.

Based on the visual inspection of this site, NRW Officers feel that the risk to the environment is sufficiently low and would recommend that no intrusive site report is required.

To confirm, based upon the type of permit held by SWWP Ltd – (Permit Number - EPR-QB3093HE) and operations previously undertaken on site, it is my recommendation that this permit would be eligible for a low risk surrender.



Photo 1 - SWWP Ltd Site, Alexandra Docks, Newport



Photo 2 - SWWP Ltd Site, Alexandra Docks, Newport



Photo 3 - SWWP Ltd Site, Alexandra Docks, Newport**Photo 4 - SWWP Ltd Site, Alexandra Docks, Newport****WASTE RETURN SUBMISSIONS**

NRW Officers informed site staff that all outstanding waste returns for this permit must be submitted as this permit is still active. Waste return documents must still be submitted whilst a permit is active even if it is a null return. **All** waste return documents must be submitted for this permit for the missing / remaining quarters as the permit will not be surrendered without these submitted. The site acknowledged this and these are being completed up until the permit is surrendered.

NRW Officers left site at 10.30am the same day.

If you have any issues with this report please contact Greg Gardner on greg.gardner@naturalresourceswales.gov.uk

Thank you.

In this document 'Natural Resources Wales' means the Natural Resource Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.