

Compliance Assessment Report CAR_NRW0046653

Permit being assessed: ZB3297TP.

For: Plot 12a, **held by:** Steven Thomas

At: Waterston, Milford Haven, Pembrokeshire, SA73 1DP.

Type of assessment: Site Inspection,

Reason: Routine.

On: 14/03/2025 between 12:20 and 13:45.

Parts of permit assessed: General site inspection.

NRW Lead Officer: David Ellar, accompanied by Edward Davies.

Report sent to: Stephen Thomas, Director, on 25/03/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2A - Waste - Operations - Permitted activities	C3 Minor	3.1.3
W2D - Waste - Operations - The site	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
1	4

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W2A	Empty contents of open topped, oil filled, yellow container into the bunded waste oil storage tank. Store waste fluids in accordance with condition 3.1.3 of permit.	31/03/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

An unannounced, routine site inspection was undertaken on Friday 14 March 2025 at TBS Plot 12a Waterstone Ind Est. Present at the time of the site inspection were David Ellar and Ed Davies (NRW) and Logistics Manger for Lloyd and Pawlett / TBS. Stephen Thomas was unavailable at time of inspection. The site is permitted under a Standard Rules permit SR2012No14 - Metal recycling, vehicle storage, depollution & dismantling (authorised treatment) facility.

There are also 6 exemptions registered for the site:

S1 – Storage of Waste in Secure Containers

S2 - Storage of Waste in a Secure Place

T5 – Screening and Blending of Waste

T6 – Treatment of waste wood and waste plant matter by chipping, shredding, cutting or pulverising

U1 – Use of Waste in Construction

T4 – Preparatory Treatments (bailing, sorting, shredding)

The weather was fine and dry.

The purpose of the inspection was to assess compliance against conditions of the Environmental Permit (Ref: EPR/ZB3297TP).

At the time of the visit, waste appeared to be well sorted and separated.

Previous visit:

1 x Category 3 breach was recorded during our last inspection (see Compliance Assessment Report CAR_NRW0044600 for full detail). Permit breach identified was:

W2A - Permitted activities – Permit Condition 2.1.1 and table S1.1 – CAT 3 noncompliance. Permit condition 2.3.1 states: The activities shall be operated using the techniques and in

the manner described in Table 2.3. Table 2.3 states: All waste shall be stored and treated on an impermeable surface with a sealed drainage. Waste was observed being stored off of the impermeable surface and on made ground /

hardstanding. This is a breach of the permit and has been recorded as a category 3 noncompliance.

You were given an action that all waste must be stored on an impermeable surface. All waste stored under this permit, had been moved back onto the impermeable surface at the time of the visit so this action was carried out and confirmed.

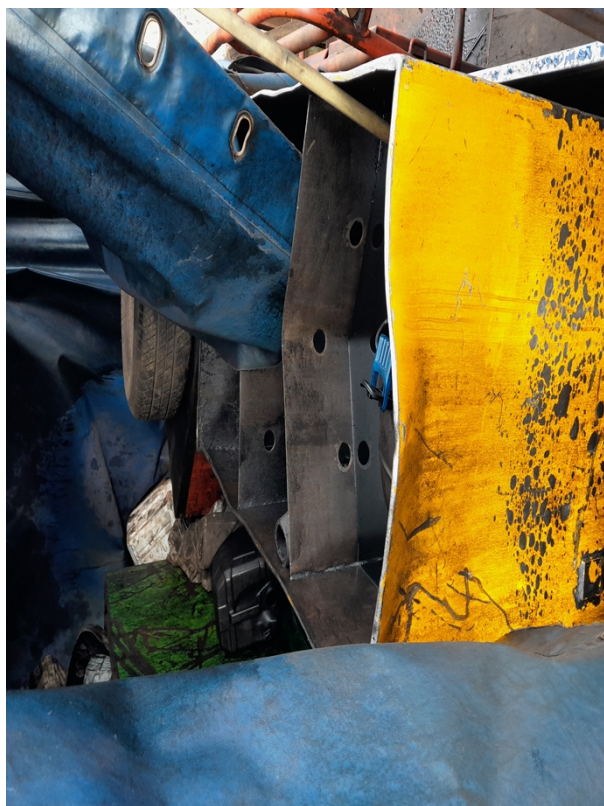
Permit Breaches:

W2A - Permitted activities – Permit Condition 3.1.3 – CAT 3

Permit condition 3.1.3 states: All liquids in containers, whose emission to water or land could cause pollution, shall be provided with secondary containment, unless the operator has used other appropriate measures to prevent or where that is not practicable, to minimise, leakage and spillage from the primary container.

During the inspection a yellow open topped container full of oil was observed in the waste fluid storage area (trailer) in contravention of this permit condition. There is a bunded oil storage tank in the area and this must be used for storage of waste oil.

Photograph showing oil in open topped (unbunded) container:



ACTION: Empty contents of open topped yellow container into bunded tank.

General Observations:**Fire damage to building:**

The repair of the building which was damaged in a recent fire event has now started, the roof panels are in place but the wall panels still need repair.

Storage of waste:

Generally, there was good segregation of waste types observed. There was clear segregation of permitted and exempt waste activities.

Waste Returns:

Waste returns were checked and were found to be submitted and up to date.

Thank you for your time during our inspection.

Ends.

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.