

## Compliance Assessment Report CAR\_NRW0046723

**Permit being assessed:** BW4108401

For: Swansea Elmgrove Road CSO, held by DWR CYMRU CYFYNGEDIG

At: Adjacent to 17 Elmgrove Road, West Cross, Swansea, Swansea, SA3 5LD.

**Type of assessment carried out:** Check Monitoring/Sampling, Reason: Routine.  
On 31/12/2024.

Parts of permit assessed: Emissions and Monitoring

**NRW Lead Officer:** Sarah Bennett.

**Report sent to:** CARS@dwrcymru.com, CARS Mailbox, on 26/03/2025.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C4 No impact	Condition 3.2.1: the operator shall, unless otherwise agreed in writing by Natural Resources Wales, undertake the monitoring specified in the following tables in schedule 3 to this permit: (a) point source emissions specified in table S3.1 and table S3.4.

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	Please take steps to ensure that the EDM is fully operational and recording accurately for at least 90% of the time. Please inform us if there is any reason why the required monitoring cannot be carried out at this location.	27/06/2025

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

#### 4. Details of our assessment

During a routine compliance assessment check carried out on [today's date] it was noted that the Event Duration Monitor installed at Swansea Elmgrove Road CSO reported as being operational for only 85.55% of the time in 2024.

This storm overflow discharges to Washinghouse Brook which flows into Swansea Bay at West Cross.

Condition 3.2.1 of your permit states that the operator shall, unless otherwise agreed in writing by Natural Resources Wales, undertake the monitoring specified in the following tables in schedule 3 to this permit: (a) point source emissions specified in table S3.1 and table S3.4.

Table S3.1 specifies that block-counted spills will be monitored every 15 minutes between the 1<sup>st</sup> January to 31<sup>st</sup> December inclusive.

If the annual EDM return shows that a monitor was operational for less than 90% of the time this is considered to be a breach of Condition 3.2.1 as the monitoring required has not been carried out. I have, therefore, recorded a non-compliance with this condition.

This breach is in contravention of Regulation 38 (2) of the Environmental Permitting (England and Wales) Regulations 2016 which states that it is an offence for a person to fail to comply with or to contravene an environmental permit condition.

Please take the action required in this report as formal Advice and Guidance intended to bring the discharge back into compliance with the Permit.

For discharges which have been identified as having a potential to impact on Bathing Waters, such as Elmgrove Road CSO, there is a risk that poor data could result in a Spill Trigger Limit exceedance or operational issue being missed. Any necessary investigations and actions could be delayed and bathing water quality may be impacted. It is therefore important that the EDM is as good as it can be, especially during the Bathing Water season.

The Spill Trigger Limit of 5 was exceeded at Elmgrove Road CSO in 2023 so you carried out an investigation and identified a reduced capacity in the storm tank and restrictions in the downstream sewer. These issues were resolved in 2023. There were 3 recorded spills during the Bathing Water Season in 2024, with one of them being identified as significant (50m<sup>3</sup> plus). However, the EDM did not record any data between the 4/9/2024 and the 30/9/2024.

**Action – Please take steps to ensure that the EDM is fully operational and recording accurately for at least 90% of the time. Please inform us if there is any reason why the required monitoring cannot be carried out at this location.**

Thank you.

End

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If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.