

Compliance Assessment Report CAR_NRW0048334

Permit being assessed: BE0042801

For: Llanrhidian Holiday Park, held by John Fowler Holidays Ltd

At: Llanrhidian Holiday Park, Llanrhidian, Swansea, Swansea, SA3 1EU.

Type of assessment carried out: Check Monitoring/Sampling, Reason: Routine.
On 06/05/2025.

Parts of permit assessed: Permit Condition 7

NRW Lead Officer: Gareth Martin.

Report sent to: Ollie Steer-Fowler, Director, on 23/05/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C2 Significant	7(a) The 5 day biochemical oxygen demand (BODATU), determined at 20 degrees C after the suppression of nitrification using allyl thiourea, shall not exceed 50 milligrammes of oxygen per litre of sample
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C2 Significant	(b) The suspended solids concentration (dried at 105 degrees Celsius) shall not exceed 60 milligrammes per litre

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	We require that you investigate the reason that your sewage treatment plant is not treating sewage to the required standard and report to NRW, in writing. Following this we require that you inform us of your plan to bring the sewage treatment plan back into compliance	01/07/2025
WQ-C1	We require that you investigate the reason that your sewage treatment plant is not treating sewage to the required standard and report to NRW, in writing. Following this we	01/07/2025

Criteria	Action needed	Complete by
	require that you inform us of your plan to bring the sewage treatment plan back into compliance	

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

The purpose of this Compliance Assessment Report (CAR) is to inform you that the water quality compliance sample we collected on Tuesday 06/05/25 at 11:30 breached the Biological Oxygen Demand (BOD) and Suspended Solids (SS) limits set in the permit.

**The BOD result was reported at 101mg/l, above the permitted limit of 50mg/l.
The Suspended Solids was reported at 168mg/l with a permitted limit of 60mg/l.**

This breaches condition 7 of your permit;

7. The quality of the effluent discharged at all flow rates up to the maximum specified in condition 4 shall not be inferior to the following numerical limits;

(a) The 5 day biochemical oxygen demand (BOD ATU), determined at 20 degrees celsius after the suppression of nitrification using allyl thiourea, shall not exceed 50 milligrammes of oxygen per litre of sample

(b) The suspended solids concentration (dried at 105 degrees celsius) shall not exceed 60 milligrammes per litre.

This breach is in contravention of Regulation 38 (2) of the Environmental Permitting (England and Wales) Regulations 2016 which states that it is an offence for a person to fail to comply with or to contravene an environmental permit condition.

This is the 3rd poor sample result in 13 months, whilst previous sample failures were likely due to known breakdowns, this failure appears to be the result of general poor performance of the sewage treatment plant. I am concerned that repeated discharges of poor quality effluent into the Burry Inlet, which is a highly protected conservation area and active shellfishery, could potentially have a cumulative impact on the environment. For this reason I have given this breach a score of C2 for both BOD and Suspended Solids, which indicated that the non-compliance has the potential to have a significant impact on the

environment, people and/or property.

You have been given a warning for this offence which has been recorded in this CAR, a warning letter will be sent to you separately.

ACTIONS REQUIRED

1. Action should be taken as a matter of urgency to bring the discharge back into compliance, if this is not possible the discharge should be stopped.
2. We require that you investigate the reason that your sewage treatment plant is not treating sewage to the required standard and report to NRW, in writing, by 01/07/2025
3. Following your investigation, you are required to inform us of your solution to bring your sewage treatment plant back into compliance and agree with us realistic timescales for this to be delivered. This should also be provided in writing and provided to us within 3 months of the results of your initial investigation.

Thank you.

END.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.