

Compliance Assessment Report CAR_NRW0046594

Permit being assessed: QP3198FU.

For: Rheidol Recycling Park, **held by:** C B Environmental Ltd

At: Glan-yr-afon Ind Est, Aberystwyth, Ceredigion, SY23 3JQ.

Type of assessment: Site Inspection,

Reason: Routine.

On: 13/03/2025 between 10:28 and 11:30.

Parts of permit assessed: See criteria below.

NRW Lead Officer: Luke Taylor, accompanied by Malcolm Dines.

Report sent to: Leon Gobourne, TCM , on 11/06/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W3B - Waste - Emissions and monitoring - Emissions of substances not controlled by emission limits	C3 Minor	3.1.1
W2C - Waste - Operations - Operating techniques	C3 Minor	2.3.1
W1A - Waste - Management - General management	C3 Minor	1.1.1

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
3	12

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W3B	Remove all waste which has escaped from the site, and ensure the further escape of waste by clearing the area of any remaining waste	31/05/2025
W2C	Replace the damaged sections of the bay wall, ensuring	31/05/2025

Criteria	Action needed	Complete by
	waste is contained within the impermeable area of the yard	
W1A	You must ensure that the picking line building is sufficiently staffed to deal with the incoming waste and ensure that the existing waste is screened again to remove any foreign wastes from the pickling line floor. Deadline - 31/05/2025	30/06/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

We are currently considering taking enforcement action against you for the non-compliance recorded above. We will contact you in due course.

4. Details of our assessment

This Compliance Assessment Report is being produced following an announced inspection, conducted by Luke Taylor and Malcolm Dines, Waste Regulation Officers with Natural Resources Wales.

The weather at the time of the inspection was dry and overcast, with no wind, and the site was operational.

The site Technically Competent Manager was unavailable on the day. The following permit breaches were identified:

W3B - Emissions of substances not controlled by emission limits - Permit condition 3.1.1 - Category 3

You have been scored for the above breach as waste has escaped from the site, down the bank and into the brook that runs along the south boundary. Your permit states, under condition 3.1.1, that emissions of substances not controlled by emission limits (excluding odour) shall not cause pollution. It appears that HGV trailers are being stored at the location, and damage has been caused to the boundary fence during reversing maneuvers. There was a fairly significant amount of mixed waste piled up against the fence, which needs to be cleared to prevent any further escape of waste, along with the removal of all waste which has been allowed to escape from site.



ACTION - Remove all waste which has escaped from the site, and ensure the further escape of waste by clearing the area of any remaining waste. Deadline - 31/05/2025

W2C Operating Techniques - Permit Condition 2.3.1 - Category 3

You have been scored for the above permit breach as it was witnessed that the domestic black bag waste bay walls have failed, with waste spilling out the rear of the bay and into the aggregate waste stored on the other side of the separation wall. This area of the yard is hard standing.

Under condition 2.3.1 (Operating Techniques) your permit states that the activities shall, subject to the conditions of this permit, be operated using the techniques and in the manner described in the documentation specified in schedule 1, table S1.2.

Table S1.2 states under Activity A5 - Household, commercial and industrial waste transfer station activity, that waste shall be stored and treated on an impermeable surface with a sealed drainage system.



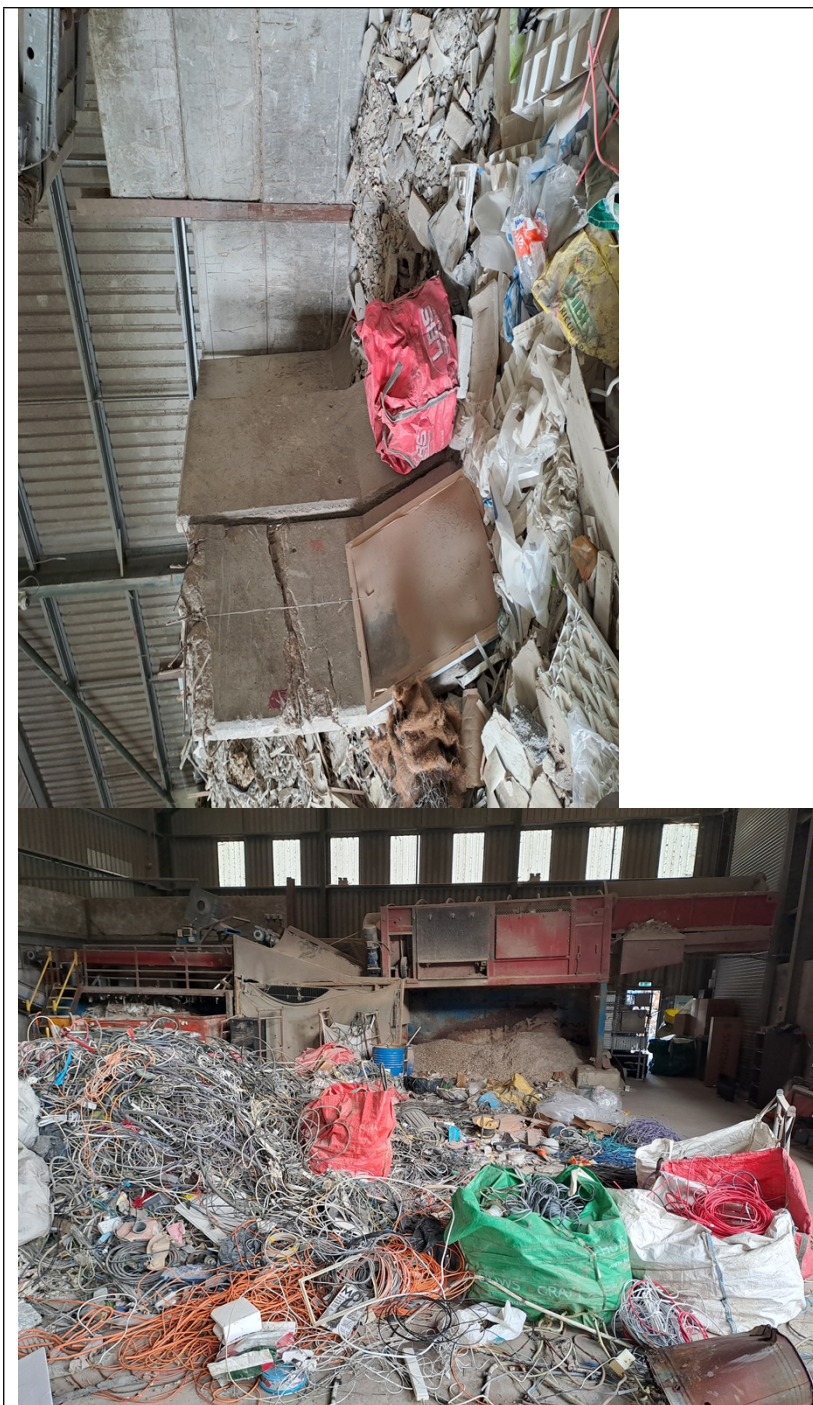
ACTION - Replace the damaged sections of the bay wall, ensuring waste is contained within the impermeable area of the yard. Deadline - 31/05/2025

W1A General Management - Permit Condition 1.1.1 - Category 3

There was a significant amount of waste within the picking line building, with various waste streams, including a large amount of waste cable. These wastes are mixing with the fines below the trommel, as well as with the sorted waste at the end of the picking line. This means that the waste which has already been through the picking line and trommel will need to be processed again to ensure proper separation and segregation.

Staff stated that the picking line building is usually operated by five staff, but that there are currently only two. This means that, at best, only new waste coming in each day is able to be sorted, with previous waste left in situ, pending the resources to deal with it.

Your permit states that you must manage and operate the activities using sufficient competent persons and resources. Without a sufficient number of people working in the picking line building, waste has built up and then mixed with waste which has already been sorted.



ACTION - You must ensure that the picking line building is sufficiently staffed to deal with the incoming waste and ensure that the existing waste is screened again to remove any foreign wastes from the pickling line floor. Deadline - 30/06/2025

Other observations

The wood waste pile has now been processed and reduced to a manageable level, with a clear break between the waste and the ELV de-pollution building now existing. Whilst the site was operational, with a large number of vehicle movements owing to the waste wood being processed, this was being managed safely, with plant operators being very conscious of other persons on site.

If you wish to discuss any aspect of this Compliance Assessment Report, please contact me via email:

luke.taylor@cyfoethnaturiolcymru.gov.uk

Kind regards,
Luke Taylor

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.