

Highland Spring Limited,

c/o Ms. Tamsin Morey of Envireau Water

Tamsin@envireauwater.co.uk

18 April 2019

Decision on your application

Licence number: WA/059/0001/014

Dear Tamsin,

We are pleased to tell you that your application for a variation to your existing licence has been successful.

Please read your licence carefully as it is a legal document. You will have to keep to the conditions shown on it and do any monitoring in line with the licence conditions. If your licence contains a condition referring to river flows at one of our river-flow gauging stations, we will contact you shortly to tell you how to get access to river-flow information.

Your abstraction licence will remain in force until 31/03/2029, in line with our policy on setting time limits. The time limit is linked to future reviews of water resources within a Catchment Abstraction Management Strategy (CAMS) area. At the end of the time limit, we should be able to renew the licence if:

- there is no damage to the environment;
- the need for the abstraction can still be justified;
- water is being used efficiently; and
- you still meet the usual legal requirements for getting a licence.

We do not guarantee that we will renew the licence. We will contact you before your licence ends to tell you about the renewal process.

We make water charges based on the yearly authorised amount shown on your licence and not on what you actually abstract. The charges will become due from the date we issue the licence and on 1 April each year after that. We will send you an account for water charges shortly, unless the authorised abstraction period has now passed – in this case, we will not

send you an account for water charges until 1 April. To work out your charges, please refer to our Scheme of Abstraction Charges, which is available on our website at:

[About us > What we do > How we regulate you OR](#)

<https://naturalresources.wales/media/684690/natural-resources-wales-abstraction-charges-scheme-2018-19.pdf>).

We regularly make routine visits to make sure that the terms of licences are up to date and that any work to abstract or impound water keeps to the licence conditions. If winter storage reservoirs are involved, we will normally need to inspect these when they are complete and before any water is abstracted. We will usually inspect existing reservoirs when we make our first visit. One of our representatives will contact you, before they visit, to discuss the terms of the licence. They may visit you again later without giving you notice.

It is your responsibility to make sure that the water you abstract is suitable for the purpose it will be used for. You must continue to monitor the water to make sure you are using it efficiently. It is also your responsibility to make sure that you have any other permission (for example, planning permission) you need in connection with your proposed work.

If the UK leaves the EU - either with or without a deal - the legal obligations relating to compliance with environmental permits and legislation will continue to apply. NRW will continue to issue and regulate all permits and licenses in line with our current practice. If you have any questions about your permits or licenses and/or site management, please contact our Customer Care Centre on 03000 653 000.

If you are not satisfied with the conditions set on your licence, you can appeal to the Planning Inspectorate at the following address:

The Planning Inspectorate
Crown Buildings
Cathays Park
Cardiff
CF10 3NQ
Phone: 02920 823 857

You can get a standard notice of appeal from the address above. You must return the notice of appeal **within 28 days** of the date of this notice, and send a copy to us. The notice must give the reasons for the appeal and you must also send:

- the application it relates to;
- any information or reports you sent us with the application;
- this decision notice; and
- any other relevant correspondence.

You must send written notice of the appeal and the documents listed above to the Planning Inspectorate at the address above. At the same time you must send us a copy of the notice and documents to:

Permitting Service Manager
Permitting Service
Natural Resources Wales
Tŷ Cambria
29 Newport Road
Cardiff CF24 0TP
Phone: 0300 065 3000

You can withdraw an appeal at any time before a decision has been made. In exceptional circumstances, the Planning Inspectorate have the power to allow a longer period for serving a notice of appeal.

The Hands off Flow (HoF) condition on your licence has been varied for abstractions from Point A (BH5) only, the HoF condition will come into effect for abstractions over 139.2m³/day (the maximum pumping rate recorded and monitored in the recent report submitted with your application). The HoF condition will remain for any abstractions over that quantity from Point A and will continue to be in effect at all times for any abstraction from Point B (BH6).

It is advised that, if you wish remove the HoF condition to the maximum quantity you require at Point A and/or Point B you will need to pump to that rate during any future pumping tests and submit this abstraction data along with the associated monitoring data to enable NRW to vary the HoF further. To enable you to do so, you will need to re-apply for a Groundwater Investigation Consent to enable you to pump to the maximum rate you require during the low flow periods without the HoF condition being in place.

If you have any questions about your licence, please contact me on the number below.

Yours sincerely



Hannah Pearce
Water Resources Permitting Officer

Direct phone line: 0300 065 4554
Direct e-mail: hannah.pearce@cyfoethnaturiolcymru.gov.uk