

Compliance Assessment Report CAR_NRW0048164

Permit being assessed: CB3396FF.

For: Cwrtgwenddwyr Wood Recycling Facility, **held by:** John Jones Civil Engineering & Groundworks Ltd

At: Cwrtgwenddwyr Wood, A470, Builth Wells, LD2 3YR.

Type of assessment: Site Inspection,

Reason: Routine.

On: 14/04/2025 between 14:00 and 15:00.

Parts of permit assessed: See criteria listed below.

NRW Lead Officer: Luke Taylor, accompanied by Jeremy Goddard.

Report sent to: Luke Bridges, TCM, on 04/07/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	Complete the length of retaining wall and ensure that there is a sufficient break between the material stacks and the wall, to prevent material from over topping it.	31/07/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This compliance assessment report is being produced following a routine inspection conducted by Luke Taylor (Waste Regulation Officer) and Jeremy Goddard (Team Leader - Waste and Enforcement Team Mid).

The weather at the time of the inspection was dry and overcast, with no wind. The officers were accompanied throughout by the site operator, Miriam Jones.

The site was operational at the time of the inspection, with HGV's attending to be loaded with material periodically.

B3 - Site drainage engineering (clean and foul) - Permit Condition 3.1.1 - Action Only

There was an action on the previous Compliance Assessment Report (CAR_NRW0043554 refers) which was produced following the inspection undertaken by Malcolm Dines on 23/01/2024, to improve the clean water interceptor drain around the base of the quarry.

A retaining wall has been placed at the rear of the material piles, to prevent material entering the drainage channel that runs along the face of the rear of the site. This drains away to the south of the site and was seen to be clear and free from any debris. The wall does not yet extend all the way across the back of the site. Miriam Jones stated that this would be completed shortly.

ACTION - Complete the length of retaining wall and ensure that there is a sufficient break between the material stacks and the wall, to prevent material from over topping it. Deadline 31/07/2025

Other Observations

An action issued following the last compliance inspection was to include the location of the Private Water Supply (PWS) that is near to the site. An updated risk assessment has been provided to NRW which includes the location of and information relating to the PWS under 'Receptor Risk Assessment'.

The site Environmental Management System (EMS) has also been updated to remove the reference to 'impermeable hardstanding', being replaced with 'hardstanding'. The original permit issued required that all waste was to be stored and treated on an impermeable surface with sealed drainage. This was as a result of the application made. A permit variation in August 2023 amended this to state that all waste can be stored and treated on hardstanding, which meets the conditions of the Tier 2 Bespoke permit, as the site is located outside a groundwater Source Protection Zones 1 or 2.

The majority of the site is composed of permeable hardstanding, with the exception of a small apron in front of the building and the wash bay. There was no evidence of any water pooling during the inspection. Although the weather on the day of the inspection was dry, there had been rainfall in the days preceding it.

If you wish to discuss any aspect of this compliance assessment report, please feel free to

contact me:

luke.taylor@cyfoethnaturiolcymru.gov.uk

Regards.
Luke Taylor

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.