

Compliance Assessment Report CAR_NRW0048740

Permit being assessed: AF4006801

For: ST MELLONS - AFON CLOSE RHYMNEY VAL, held by HAYGROVE LIMITED

At: ST MELLONS - AFON CLOSE RHYMNEY, RHYMNEY VALLEY NURSERIES,
UNKNOWN, UNKNOWN, UNKNOWN.

Type of assessment carried out: Site Inspection, Reason: Incident Response (Incident number: 2505841).

On 04/07/2025, between 10:15 and 11:20.

Parts of permit assessed: Discharge compliance

NRW Lead Officer: Elis Nuttall.

Report sent to: Haygrove Ltd, Site Operator, on 07/07/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-D1 - Water Quality - Information - Records	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-D1	Provide copies/evidence of wate transfer notes for the last time the solids were removed from the system.	Already completed

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Site Visit Report

This report details the site visit made by Natural Resources Wales (NRW) on the 04/07/2025 at 10:15 to the Package Treatment Plant serving Afon Close, Rhymney Valley Nurseries, permit reference number AF4006801.

I (NRW Environment Officer Elis Nuttall) attended Rhymney Valley Nurseries for an incident response related visit after NRW received a report of potential untreated sewage discharges to the Afon Rhymni (WIRS 250584). I met with and was accompanied by a site supervisor throughout the visit. The weather was clear and dry during the visit.

General Observations

The site is a commercial nursey with on-site accommodation and facilities for staff. This includes a package treatment plant serving the accommodation located on Afon Close.

The treatment system covered under this permit is consented to discharge a maximum of 600 gallons a day at a rate of 60 gallons and hour. Suspended solids must not exceed 30 mg/l and biochemical oxygen demand must not exceed 20 mg/l.

The site and system were operational at the time of the visit.

Site Infrastructure

I arrived at Haygrove Ltd, Rhymney Valley Nurseries and met with site operator MP.

I observed septic tank outfall/discharge point near ST2290883901 which was accurate to permitted point. The outfall was not discharging at the time of the visit, but there was some moisture present (Figure 1). No fungus or odour were present. The river was clear of any pollution or discolouration (Figure 2). It is noted that the river level was low at the time of the visit.



Figure 1 – The discharge point at the time of the visit.



Figure 2 – River channel clear as observed during the visit.

The point where the discharge enters the river displayed some deposited solids, but not extensive (Figure 3). In periods of higher flow this would have been mobilised and washed away. Currently it is settling and accumulating. No adverse effect observed.



Figure 3 – Discharge as it enters the river. Settled sediments can be seen, but this is very localised to ~1m² area.

I then requested access to the treatment system to ensure it is working effectively. After retrieving keys from the site office, PM showed me and explained the system. The tank was observed with no concerns noted, no excessive build-up of material was present and the aerator was working (Figure 4).



Figure 4 – The treatment system as observed during the visit.

The solids were noted to have last been emptied on 11/06/2025. I requested a copy of the waste transfer notes as evidence of this work. PM sent these to me via email on the 07/07/2025, and can be seen in Figure 5.

Invoice/Advice Note TAN112-130

VAT Reg. No. 557 9866 67

Duty of Care: Controlled Waste Transfer Note

COMPREHENSIVE WASTE MANAGEMENT

Soils: Tanks & Engines • Roadside Drainage • Drain Joints • CCTV Surveys • Tank Cleaning • Vacuum Tankers into 2000 to 8000 gallons • Hazardous Wastes

Wales Environmental Limited
3 Regent's Court
Nantolau Road
CF24 5JQ
Telephone 02920 425454
info@walesenviro.com
Web: www.walesenviro.com

INVOICE TO:
Rhyndrydd Ltd (owner)
Rhyndrydd Valley Nursery, Begon Road, St Mellons,
Cardiff
CF9 6SL

DATE: 11/06/2025 **ORDER NO:** PO129037 **24 HOUR EMERGENCY SERVICE**

Section A - Description of Waste How is the waste contained? Tank ☐ Other ☐ TOTAL VAT

Quantity
1000g

Load Number
3

Time on Site: 12:15
Time off Site: 12:57
Travel Time: 0

EWC
☒ 20 03 04 ☐ 02 08 02 ☐ 20 03 04 SIC 3700 TOTAL

Section B - Current Holder of the Waste ☐ Producer of waste
Full Name and Address
Rhyndrydd Valley Nursery, Begon Road,
Cardiff
CF9 6SL ☐ Other - please state: Waste

Section C - Person Collecting the Waste
Driver's Name: Kieran Smith
Wales Environmental Ltd, 3 Regent's Court, Nantolau Road, Cardiff, CF24 5JQ
who is a Registered Waste Carrier. Registration No: CBCL0547 issued by Natural Resources Wales

Section D
Depositor's Name: Rhyndrydd Ltd
Date of Transfer: 11-06-2025 12:00
Signed: *[Signature]* Signed: *[Signature]*
Full Name: Kieran Smith Full Name: Kieran Smith
Representing: Wales Environmental Ltd Representing: Wales Environmental Ltd
Signed by Person in Section B: *[Signature]*

By completing Section B, I confirm that I have fulfilled my duty to apply the waste hierarchy as required by regulation 12 of the waste (England & Wales) Regulations.

Figure 5 – Duty of care waste transfer note evidencing the removal of solids on the 11/06/2025.

I am satisfied that no major issues relate to the operation of the system at the time of the visit. No further investigations were undertaken.

I left site at 11:20.

Breaches of permit condition:

No breaches of permit conditions were recorded during this visit.

Action required by dates specified:

1. Provide copies/evidence of waste transfer notes for the last time the solids were removed from the system.

Deadline: Completed on 07/07/2025.

Other advisory comments:

Due to previous compliance reports noting no external contactors have ever been to service the system, I advise that such a service be undertaken to ensure it is working as designed. This will be vital given the indication by PM that the site wishes to make improvements to their sewage treatment systems. A list of accredited service technicians can be found on the British Water website:

<https://www.britishwater.co.uk/page/ListofAccreditedServiceTechnicians>.

Contact details:

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details: Elis Nuttall, Environment Officer, elis.nuttall@naturalresourceswales.gov.uk, 03000 65 4651.

Thank you,

Elis Nuttall.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.