

Compliance Assessment Report CAR_NRW0048794

Permit being assessed: BP0316301

For: Gower Lodge (Swansea) Ltd, held by GOWER LODGE (SWANSEA) LTD

At: Ty Seren, Cefn Styile Road, Gowerton, Swansea, SA4 3QS.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 08/07/2025, between 10:00 and 10:30.

Parts of permit assessed: Permitted Activities

NRW Lead Officer: Gareth Martin.

Report sent to: Alan Bunney, Capital & Maintenance Manager, on 11/07/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Assessed (A)	
WQ-B3 - Water Quality - Operations - Operating techniques	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

We attended Ty Seren at 10am on 08/07/25 and met with an engineer from the company contracted by the operator (Gower Lodge (Swansea) Ltd) to manage the sewage system at Ty Seren.

The following conditions of the permit were assessed:

1.2 & 1.3 - Place of Discharge & Sampling Point Requirements

The sample point is the end of a 225mm PVC pipe, discharging into a small tributary of the Afon Lliw. The area is gated off for safety reasons but remains readily accessible for sample collection if required. Flows were very low in the watercourse, the water was clear and showed no evidence of sewage fungus or build up of solids/rag.

1.6 - Composition

Ty Seren is no longer subject to monthly sampling by NRW following a number of years of complaint sampling, although we were informed that you conduct 6 monthly independent sampling and would share results with us if required. The last years worth of NRW sampling analysis is as follows.

Permit Limits	20	20	30	0
Time stamp (Sampling)	BOD ATU	Ammonia(N)	Sld Sus@105C	Oil & Grs
16/01/2024 13:00	No Flow			
12/02/2024 10:02	7.84	2.54	14.5	0
19/03/2024 09:35	No Flow			
27/03/2024 13:31	3.57	6.31	6.5	0
21/05/2024 12:14	4.69	6.26	15	0
13/06/2024 08:55	5.9	10.2	10.5	0
22/07/2024 09:45	5.53	6.8	7	0
15/08/2024 09:40	7.11	5.46	18	0
16/09/2024 10:40	No Flow			
02/10/2024 09:00	5.49	11.2	7.5	0
11/11/2024 09:18	7.51	23.8	16.5	0
02/12/2024 10:05	10.8	7.35	16.5	0

Ty Seren had one non compliant sample on 11.11.24, for which we issued CAR_NRW0045702, you informed us that this may have been caused by a service and maintenance visit conducted on 01.11.24 that may have reduced the level of bio protection but was quick to return to compliance.

1.9 & 1.10 - Works Operation & Maintenance

During the inspection it was apparent that all of the tanks of the treatment plant were functional, well maintained and in good condition, there was a small amount of floating solids in the first 2 tanks, which you informed us would be removed during the next service visit, by the final tank the water was clear, with no odour and contained no solids. The length of pipe visible at the discharge point was also seen to be in good condition. You informed us that since our last visit the cleaning schedule has been upped to every 4 months, with a full service of the system on every other visit (8 months) but that it may be possible to drop this back to 6 months.

1.11 - Recording & Reporting

The company contracted to manage your site drainage have confirmed they are happy to share any maintenance records and sampling results with us if required, when information

has been requested previously they have quickly replied with any documentation required.

Thank you for your time.

END.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.