

Compliance Assessment Report CAR_NRW0048781

Permit being assessed: XP3295FK.

For: The Recycling Centre, **held by:** Biffa Waste Services Limited

At: 3 Willow Way, Dyffryn Business Park, Ystrad Mynach, Hengoed, CF82 7TR.

Type of assessment: Site Inspection,

Reason: Routine.

On: 09/07/2025 between 12:10 and 12:40.

Parts of permit assessed: Various.

NRW Lead Officer: Carla Curtis, accompanied by Mark O'Gorman.

Report sent to: Kathryn Evans, Site Manager, on 21/07/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3F - Waste - Emissions and monitoring - Pests	Assessed (A)	
W3G - Waste - Emissions and monitoring - Fire	Assessed (A)	
W4B - Waste - Information - Reporting	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This report details the site visit conducted on 9 July 2025 at BIFFA, Dyffryn Business Park of permit number EPR-XP3295FK.

Officers Carla CURTIS and Mark O’Gorman attended the site at 12:10 to complete an unplanned, routine compliance inspection. Weather was sunny and warm. Officers met with the site operator who accompanied officers around the permitted area.

GENERAL OBSERVATIONS

Officers received a site tour, and the following observations were made. The site has recently carried out some improvements and has installed some fire prevention walls and new bays. All waste streams were segregated and general waste that used to be stored in the middle of the yard has now been moved under cover at a height of 4 metres which is an improvement on the last inspection.

See table below taken from the FPMP (Fire Prevention and Mitigation Plan) which stipulates that waste piles should not exceed 4 metres.

Table 3 Maximum Pile Sizes

Material	Maximum Stockpile Dimensions (m)				Minimum Separation distance required between loose pile to nearest building/ combustible waste pile (m)
	Height	Length/width	Width/depth	Volume m ³	
Mixed waste for disposal/recovery	4	25	10	750	14/10
Wood	4	10	10	400	10/7
Metal	4	10	10	400	10/7
Residual mixed waste for disposal	4	10	10	400	10/7

WASTE ACTIVITIES

The site also houses a waste transfer station with numerous bays containing various waste streams ready for transportation for further processing. The housekeeping of the bays appeared to be of a good standard, with no causes for concern from an environmental / health & safety perspective. Stockpile heights of waste(s) were within compliance of the sites FPMP (Fire Prevention and Mitigation Plan). There were no offensive odours / noise observed during the site inspection.

INFRASTRUCTURE AND DRAINAGE

The site is situated on an impermeable base, which was observed to be in good condition at the time of inspection. The site drains to an interceptor, which is serviced every six months and emptied when required. The site also discharges to the Rhymney River, regulated by the local environment team.



Photo 1 – New bays constructed containing wood and trade waste.



Photo 2 – Showing infrastructure.



Photo 3 - Mixed Bulky C&D waste & hard plastics storage bays

TECHNICAL COMPETENCY

The site TCM (Technically Competent Manager) is Kathryn Evans, WAMITAB certificate expires 27 October 2025.

WASTE RETURNS

Kathryn Evans is responsible for submitting waste returns for the site. The maximum total quantity of waste accepted at the site per year shall not exceed 74,999 tonnes. Based on the submitted waste return data for the last four quarters of 2024/2025, the total waste accepted was 12884.86 tonnes which is well within the site's annual threshold. Please continue to submit these in line with your permit.

PERMIT COMPLIANCE AND BREACHES

No permit non-compliances were identified on this visit and thus no breaches have been scored.

If you have any issues with this report, please contact Carla Curtis on carla.curtis@naturalresourceswales.gov.uk Thank you.

In this document 'Natural Resources Wales' means the Natural Resource Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012

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If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.