

## Compliance Assessment Report CAR\_NRW0048958

**Permit being assessed:** AF4020401

For: CASTLETON FARM CARAVAN PARK, held by MATTHEW FORREST

At: CASTLETON ROAD, ST. ATHAN, BARRY, SOUTH GLAMORGAN, CF62 4LD.

**Type of assessment carried out:** Check Monitoring/Sampling, Reason: Routine.

On 02/05/2025, between 10:30 and 11:00.

Parts of permit assessed: Relevant conditions

**NRW Lead Officer:** Charlotte Rhodes.

**Report sent to:** Billy Forrest, Site Manager, on 25/07/2025.

### 1. Summary of our findings (full details in section 4)

| Part of permitted activity assessed (criteria)                                          | Assessment result | Permit condition |
|-----------------------------------------------------------------------------------------|-------------------|------------------|
| WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water                   | Assessed (A)      |                  |
| WQ-C4 - Water Quality - Emissions and monitoring - Installation of monitoring boreholes | Assessed (A)      |                  |

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

No action required.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

#### Visit comments & context

On 2<sup>nd</sup> May 2025, Officer C RHODES met with D FORREST, Site Manager and relative of Permit Holder, for a routine inspection of the sewage treatment system servicing Castleton Park Caravan Park (a residential park), permit number: **AF4020401**. Weather at the time of inspection was warm and dry with no recent rainfall.

This inspection follows CAR\_NRW0046675 issued in March 2025, which found that previously identified non-compliances with Condition 3.1.2 had returned.

Investigations into the non-compliance with permitted limits of BOD had been ongoing since the original failure in August 2024, but following the previous inspection the site managers had the treatment plant re-seeded with bacteria again, as it was thought that the bio-ball replacement prior to the last visit had resulted in a loss. This inspection date was then agreed to allow sufficient time for the new bacteria to establish.

### Discharge point

The Site Manager accompanied Officer RHODES to the outfall, the path to which had grown back very quickly since the last visit and required strimming back again. The receiving watercourse was barely visible due to this flurry of plant growth [see photo], but what was visible of the discharge entry point did not appear to be suffering a visual impact and was running clear. A sample was then taken and sealed in situ, as in the photo below, but Site Manager agreed a bipartite was not necessary and signed the sample receipt as such.



Sample results against permitted limits were later confirmed as follows:

| Parameter                      | Permit limit | Sample result | Interpretation |
|--------------------------------|--------------|---------------|----------------|
| BOD (biological oxygen demand) | 40 mg/l      | 36.7 mg/l     | PASS           |
| Visible oil or grease          | None         | None          | PASS           |
| COD (chemical oxygen)          | -            | 256 mg/l      |                |

|                  |   |           |           |
|------------------|---|-----------|-----------|
| demand)          |   |           |           |
| Ammonia (N)      | - | 31.5 mg/l | High      |
| Suspended solids | - | 140 mg/l  | Very high |

It is noted that only BOD has a permitted limit and not suspended solids or Ammonia, which is unusual hence their inclusion within the testing parameters regardless. As in the table above, their results are above the limits that likely would be permitted and therefore should be considered within the remedial action to be taken.

BOD, however, was found to be within permitted limits and thus constitutes a return to compliance with Condition 3.1.2. The site will now be returned to the regulatory monitoring programme and routine inspection schedule.

**Actions / Further comments**

There are no further comments or actions at this time.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

| Assessment result | Description                                                       |
|-------------------|-------------------------------------------------------------------|
| Assessed (A)      | Assessed or assessed in part, no evidence of non-compliance found |
| Action only (X)   | Action only relating to the activity assessment                   |
| Ongoing (O)       | Ongoing non-compliance, not scored                                |

| Non-compliance category    | Description                                                                                                                 |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| C1 Major                   | Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property |
| C2 Significant             | Potential to have a significant impact or effect on the environment, people and/or property                                 |
| C3 Minor                   | Potential to have a minor or minimal impact or effect on the environment, people and/or property                            |
| C4 No environmental impact | Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property       |

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.