

Compliance Assessment Report CAR_NRW0048920

Permit being assessed: BP0272201

For: GILFACH YR HALEN HOLIDAY VILLAGE, held by Vale Holiday Parks Ltd

At: LLWYNCELYN, ABERAERON, ,, SA46 OHN.

Type of assessment carried out: Site Inspection, Reason: Routine.

On 21/07/2025, between 09:55 and 10:30.

Parts of permit assessed: See criteria listed below

NRW Lead Officer: Ffion Quan.

Report sent to: Holiday Park Manager, Holiday Park Manager, on 30/07/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C3 Minor	4
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Action only (X)	
WQ-D1 - Water Quality - Information - Records	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	Please identify where the final effluent sampling point is located.	27/08/2025
WQ-C1	Please confirm whether there is a flow measurement structure on the system.	27/08/2025
WQ-D1	Please send forward all maintenance documents you have relating to your septic tank system	27/08/2025

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was a pre planned site inspection carried out by Natural Resources Wales (NRW) officer Ffion Quan, accompanied by the holiday park manager.

NRW officer Ffion Quan arrived on site at 09:55.

The process

The sewage system at Gilfach Yr Halen Holiday Village is a septic tank system discharging primary treated sewage effluent to surface water. During the visit, an odour was noted coming from the septic tank system. While occasional faint odours from the system may be expected, persistent odours are not and should be investigated to ensure that the system is functioning properly. If the odours persist, we kindly request that this is investigated at the earliest opportunity.



Photograph 1: Treatment system

At the time of the visit, it was unknown where the final effluent sampling point was. As per permit condition 4 on your permit, *'an appropriate labelled sample point shall be provided and maintained at National Grid Reference SN 4350 6131'*.

Action - Please identify where the final effluent sampling point is located. The officer will follow up on this action via email on the 27/08/2025.

The volume of discharge shall not exceed 30 cubic meters per day from 1st March to 31st October and 5 cubic meters per day outside the period specified and the rate of discharge shall not exceed 6 litres per second. As per permit condition 7, a flow measurement structure shall be provided to enable the daily volume and instantaneous flow of the discharge.

Action - Please confirm whether there is a flow measurement structure on the system by 27/08/2025.

It was noted that there was a response telemetry alarm connected to the septic tank

system on site.

The discharge point was not inspected due to the discharge being made to coastal waters and therefore not accessible.

Recording and Reporting

As discussed on site, you should operate in accordance to a documented maintenance programme.

Action - Please send forward all maintenance documents you have relating to your septic tank system by the 27/08/2025.

Many thanks for your time during the visit.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.