

Compliance Assessment Report CAR_NRW0048806

Permit being assessed: RP3295FS.

For: G D Environmental Services Ltd, **held by:** G D Environmental Services Ltd

At: East Bank Road, Felnex Industrial Estate, Newport, Gwent, NP19 4PP.

Type of assessment: Site Inspection,

Reason: Incident Response (Incident number 2506373).

On: 11/07/2025 between 11:00 and 12:00.

Parts of permit assessed: various.

NRW Lead Officer: Chris Burge.

Report sent to: Mark WILLIAMS, TCM, on 31/07/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Assessed (A)	
W2A - Waste - Operations - Permitted activities	Assessed (A)	
W2E - Waste - Operations - Waste acceptance	Assessed (A)	
W3A(1) - Waste - Emissions and monitoring - Emissions to water	Assessed (A)	
W3A(3) - Waste - Emissions and monitoring - Emissions to land	Assessed (A)	
W3A(2) - Waste - Emissions and monitoring - Emissions to air	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Natural Resources Wales (NRW) Waste Regulation Officer Chris BURGE attended to the GD Environmental site at Unit 11, East Bank Road, Newport, NP19 4PP at 11:00am on Friday 11th July 2025 to conduct an unplanned post Incident inspection of Permit site EPR-RP3295FS. The weather conditions were dry and sunny at the time of visit. Officer BURGE met with Business Owner Mr. Oliver HAZELL (Director) and Mr. Mark WILLIAMS (TCM).

PERMIT INSPECTION

The purpose for the site inspection was following a fire being reported at the site on Thursday 10th July at approx. 16:30. The report was submitted to Natural Resources Wales (NRW) by the South Wales Fire and Rescue Service (SWFRS) via the Welsh Incident reporting system Incident (Ref: WIRS 2506373). NRW Officer Gareth MORRIS, whilst on the out of hours incident rota, attended the site at 20:04 after a request was made by SWFRS due to concerns with potential fire water runoff. The GD Environmental site has a sealed drainage system and a trade effluent discharge with Dwr Cymru Welsh Water (DCWW). GD Environmental were also using tankers to remove the fire water from the site.

On Friday 11th July 2025 Officer BURGE spoke to Mr. Oliver Hazell and Mr. WILLIAMS at the site and asked them to discuss the sequence of events of fire. Mr. Hazell explained the site had received a shipment of Cardboard which had been collected from various business bins which was tipped at the site and the load would have pushed the material in to the Cardboard bay. At approximately 20 minutes later Mr. WILLIAMS noticed smoke coming from that area, and a large fire within the bay. The site immediately started to use soil and inert material to smother the fire and stop it spreading as per the sites Fire Prevention and Mitigation Plan (FPMP) and if not stopped within 30 minutes will contact fire service.

Staff at site were then aware that whilst undertaking firefighting measures, the SWFRS had arrived and on the instructions of the fire service all staff moved away and left the area of the fire. By this time the fire had now spread to the plastic bay. As part of the FPMP, the interceptor outlet was banded and tankers brought in to start removing the fire water to ensure it did not leave the site and ensure it did not affect the closely located SSSI. This tankering away of fire water continued for the duration of the fire.

GD Environmental after a period of time were asked to assist the fire service with machinery to move waste to help extinguish the fire. The fire damaged material was taken to the loading bay which acts as the quarantine area and is also located within the sealed drainage area.

Mr. Hazell indicated that they did not formally notify NRW because at around 16:45 they had been made aware that NRW officer from the Industry Regulation Team had made contact with the GD Environmental office regarding the fire and the SWFRS incident commander explained that they had also requested NRW attendance and that an NRW Incident Response Officer was making their way to site.

At this time staff at GD Environmental are still unable to confirm the exact cause of the fire but believe that it was potentially a foreign object (such as a battery) within the newest load of cardboard that ignited.

Photo one shows the bay which would have contained the cardboard where the fire started



Photo two shows the bays and the effects of the fire.



At the time of the inspection Officer BURGE had no concerns over the site waste stock piles which were under 4 metres in height as per the sites FPMP document and the site was operational at the time of the inspection. Mr. Hazell asked Officer BURGE if they were allowed to operate as normal which Officer BURGE confirmed they could.

NRW Officers did not witness any excessive noise levels that were of concern or any excessive unpleasant odours. Due to the weather, there were no concerns or issues identified regarding dust. No issues with site security were identified and scavengers (birds) were managed through the onsite deterrent system

WAMITAB

Technically competent manger is Mark Williams and hold a current certificate at the time of the inspection

ACTION

- 1. Update Fire Prevention and Mitigation Plan for the site and submitted to Natural Resources Wales for assessment**
- 2. Update Enviromental Management System and submit to Natural Resources Wales for assessment**

WASTE RETURNS

Waste returns for this permit are quarterly and need to be submitted prior to the deadline dates below.

Deadlines for submitting waste returns

Quarterly returns

Quarters	Deadline for return
January 1 to March 31	April 30
April 1 to June 30	July 31
July 1 to September 30	October 31
October 1 to December 31	January 31

CONTACT DETAILS

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details: Chris Burge, Waste Regulation Officer, chris.burge@naturalresourceswales.gov.uk, 03000 65 3904.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.