

Compliance Assessment Report CAR_NRW0049029

Permit being assessed: AB3091HR.

For: Treherbert Community Recycling Centre, **held by:** Cynon Valley Waste Disposal Co Ltd

At: Treherbert Industrial Estate, Treherbert, Treorchy, Rhondda Cynon Taff, CF42 5HZ.

Type of assessment: Site Inspection,

Reason: Routine.

On: 30/07/2025 between 12:26 and 13:14.

Parts of permit assessed: ALL.

NRW Lead Officer: Gareth Morris.

Report sent to: Shaun Thomas , Technically Competent Manager, on 04/08/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	C3 Minor	Permit Condition 1.1.1
W1A - Waste - Management - General management	C3 Minor	Permit Condition 1.1.1

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
2	8

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	Improve infrastructure	10/08/2025
W1A	Improve site infrastructure	25/08/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Treherbert Civic Amenity Site Visit, Rhondda Cynon Taf (AB3091HR) – 30/07/2025

Lead Waste Regulation Officer Gareth Morris accompanied by Waste Regulation Officer; Marc Campbell, visited the Treherbert Civic Amenity site at Treherbert Industrial Estate, Treherbert, Rhondda Cynon Taf, CF42 5HZ on 30/07/2025 to conduct a follow up routine site inspection and to assess compliance with environmental permit; AB3091HR.

The operator holds a bespoke environmental permit (A13)

The site is a Community Recycling Centre which accepts household waste

On arrival at site, we were met by attendant, Mr Richard Morgan. Mr Morgan kindly showed us around the permitted site.

Weather on day of inspection, was clear, dry with little wind.

-

Breaches Recorded

Route Cause Breach 1.1.1

Permit Condition 1.1.1 states: *The activities shall be managed and operated:*

- a. *In accordance with a management system, which identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents and non-conformance and those drawn to the attention of the license holder as a result of complaints; and*
- b. *By sufficient persons who are competent in respect of the responsibilities to be undertaken by*

them in connection with the operation of the activities.

During the site inspection it was evident that a sealed container was be using to store both paint and household cooking oil.

ACTION: I informed Mr Morgan that both these items cannot be stored in the same container as there is a high risk of cross contamination of different wastes, with paint be classed as hazardous waste and cooking oil being classed as a household waste. I informed Mr Morgan that the container would need be locked immediately and no further waste stored in the container until the cooking oil had been removed and stored adequately and elsewhere on site in line with their permit conditions. I also advised Mr Jones that the operator would receive a Category Three (3) breach for this breach of the permit

Photograph 1.1



-

W1A- General Management

Schedule 1 – Operations; Table S1.1 activities states: *Discharge of integral site drainage via an interceptor passing to an attenuation lagoon, before being discharged off site from emission points*

indicated on the plan reference: 'AC2015/ENV/03/004' as incorporated in Table S1.2 of this permit.

After being shown around the site, I asked Mr Allen if he could advise on when the interceptors were last emptied and where the interceptor is located. The interceptor for the permitted site is not on the permitted site. The interceptor is part of an attenuation lagoon that is next the permitted site. The area where the interceptor was located was not accessible, was locked and was very overgrown and in need of urgent attention. It looked as though the interceptor had not been accessed or emptied for some time.

Action: In order to become compliant with your permit and your environmental management system (EMS) the area where the interceptor is located must be accessible at all times. The area will also need to have debris and vegetation removed/cut back. This category three (3) breach is a breach relating to a breach of your environmental management system; **PRP 5563**.

Photograph 1.2



-
-
-
-
-
-
-
-
-
-
-

Areas assessed as compliant and other comments can be found below.

W1A- General Management

Permit Condition 1.1.1 states: *The operator shall manage and operate the activities:*

- a. *In accordance with a written management system that identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents, non-conformances, closure and those drawn to the attention of the operator as a result of complaints; and*
- b. *Using sufficient competent persons and resources.*

Mr Shaun Thomas is the Technically Competent Manager (TCM) for the Treherbert Civic Amenity site. I was informed that Mr Thomas attends the site on a regular basis.

A copy of the Environmental Management System (EMS) was displayed and available for inspection and for use by staff. The EMS document was also user friendly and well presented.

The permitted site benefited from a robust security system made up of 7ft railings and lockable gates. The site also has a 24/7 CCTV system that is managed remotely.

Photograph 1.3



W2D- The Site

Permit condition 2.2.1 states: *The activities shall not extend beyond the site, being the land shown edged in green on the site plan at schedule 7 to this permit.*

The site operates within the permit boundaries which is shown on the permitted site map found within the operators Environmental Management System (EMS) all holding containers were of good quality and there was adequate space between each container. The areas between the containers were all clean and clear and there was no debris/overspills of waste present.

W2C- Operating Techniques

Permit condition 2.3.2 states: *Waste shall only be accepted if:*

- a. *It is of a type and quantity listed in schedule 2 table(s) S2.1 (S2.2 etc.); and*
- b. *Except for household waste accepted from householders, it conforms to the description in the documentation supplied by the producer and holder.*

The site accepts a number of waste codes. All waste containers were well displayed, and all waste was correctly segregated. There was no evidence of mixed/contaminated waste.

-

-

W2E- Waste Acceptance

Permit condition 4.2.2 states: *Within one month of the end of each quarter, the operator shall submit to Natural Resources Wales using the form made available for the purpose, the information specified on the form relating to the site and the waste accepted and removed from it during the previous quarter.*

As previously mentioned, the site accepts a number of waste codes. Waste transfer notes for the previous quarter have been received on time. The waste transfer notes have been checked against the sites waste codes and are correct.

-

Please pass on my thanks to Mr Richard Morgan for taking the time to show myself and the other officer around the site. If you have any queries relating to this report, please do not hesitate to contact myself on the details below;

Gareth Morris

0300 065 3188/07966730983

Gareth.morris@naturalresourceswales.gov.uk

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.