

Mr Paul Graham  
Shear Design  
7 Ash Tree Court  
Woodsy Close  
Cardiff Gate Business Park  
Pontprennau  
CARDIFF  
CF23 8RW

**Our ref: PAN-004149**

**Date: 20/12/2018**

Dear Mr Paul Graham

**We need more information about your application**

**Application reference: PAN-004149 (Western Facility)  
Operator: Mr Mohammed Hillal Bin Tarraf Al Mansoori  
Facility: The Granary, Ynys Y Bont, Aberbran, Brecon, LD3 9NL**

Thank you for your application received on 11/12/2018.

We need to ask you for some more information before we can do any more work on it.  
Please would you:

- Confirm the location of your discharge point for your site. The National Grid Reference provided in the application does not match the location point shown on the site plan.
- We require further information regarding your flows and loads calculations. In order to assess the total discharge volume from the facility we require the maximum volume that could be discharged on any given day, rather than an average daily rate over a one year period. The volume should be worked out using the industry code of practice known as "Flows and Loads – 4," which is available from the British Water website. To help you calculate this, we recommend you read the guidance notes on part B6.5 for more information. It is also noted that the flows and loads calculations have been combined for this permit and permit ref PAN-004148. We are therefore unable to calculate the separate flows and loads for each treatment facility. Please can you verify which buildings and associated activities relate to this permit only and submit an individual calculation sheet.
- The permit start date has not been included in the application form.

If you need advice about how to complete the form please contact your local area office.  
Call 0300 065 3000 and ask to speak to your local area office or your site officer.

Ffôn/Tel 03000 653789  
Ffacs/Fax 029 2046 8874  
Ebostr/Email tara.al-far@cyfoethnaturiolcymru.gov.uk  
tara.al-far@naturalresourceswales.gov.uk

Canolfan Trwyddedu Cymru (Caerdydd), Cyfoeth Naturiol Cymru, Tŷ Cambria, 29 Heol Casnewydd, Caerdydd.  
CF24 0TP  
Wales Permitting Centre (Cardiff), Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24  
0TP

Please reply within 10 working days from the date of this letter. If we don't hear from you we must return your application and fee.

If you email or write to us please quote the application reference PAN-004149 on any correspondence and send it to the relevant address below.

When we receive the missing items we'll continue to check the details in your application. If there's enough there for us to begin the process of deciding whether or not we can grant your application we say the application is 'duly made' and we'll let you know this by letter.

Please quote our reference if you contact us. If you have any questions please phone me on 03000 653789 or email [tara.al-far@naturalresourceswales.gov.uk](mailto:tara.al-far@naturalresourceswales.gov.uk).

Yours sincerely

Tara Al-Far  
Water Quality Permitting Officer