

Compliance Assessment Report CAR_NRW0049232

Permit being assessed: DB3298FN.

For: KJ Services Holdings Limited, **held by:** K.J. Services Holding Limited

At: KJ Service Holding Limited, Capital Valley Industrial Park, Rhymney, Tredegar, NP22 5PT.

Type of assessment: Site Inspection,

Reason: Routine.

On: 20/08/2025 between 10:15 and 12:30.

Parts of permit assessed: Various.

NRW Lead Officer: Mark ogorman, accompanied by Chris Burge.

Report sent to: William Stefan Thomas, Technically Competent Manager , on 02/09/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W2A - Waste - Operations - Permitted activities	C3 Minor	2.4.1
W1A - Waste - Management - General management	Assessed (A)	
W2D - Waste - Operations - The site	Assessed (A)	
W3A(2) - Waste - Emissions and monitoring - Emissions to air	Assessed (A)	
W3A(3) - Waste - Emissions and monitoring - Emissions to land	Assessed (A)	
W3C - Waste - Emissions and monitoring - Odour	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	
W2F - Waste - Operations - Technical requirements	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
1	4

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W2A	All waste material is to be moved and stored within the permitted boundary by 30/09/2025.	31/12/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Natural Resources Wales (NRW) Waste Regulation Officer Mark O'GORMAN, Enforcement Officer Chris BURGE and Regulation Officer Nicola ROSSITER attended KJ Services Holdings Limited, Capital Valley Industrial Park, Rhymney, Tredegar, NP22 5PT at 10:15am on Wednesday 20th August 2025 to conduct an planned site visit and inspection of Permit site EPR-DB3298FN. The weather conditions were dry and cloudy at the time of visit. The site was open at the time of the visit but not in operation. NRW officers O'GORMAN, BURGE and ROSSITER met with Director Strategic Manager Gary WILLIAMS and Environment Manager Kelly SHERRATT, who showed NRW officers around the permitted area and explained operations and site procedures.

THIS CAR FORM HAS BEEN RE-ISSUED AS THE DUE DATE HAS BEEN AMENDED.

PERMIT INSPECTION

Gary WILLIAMS and Kelly SHERRATT discussed with NRW officers their plans for the site and future procedures and working methods for operations, and accompanied NRW officers around the site premises during the inspection. At the time of the inspection the site was not operating. During the inspection NRW officers witnessed waste being held outside of the site's permitted area, which is a breach of KJ Service's permit conditions. NRW officers saw product material being held at the rear of the permitted boundary. NRW officers did not witness any offensive odours, dust or excessive noises during the site inspection. NRW officers and KJ staff discussed plans to rectify discovered permit

breaches.



Image 1 shows waste deposits outside of the site's permitted boundary.



Image 2 shows product material stored within the site's permitted boundary.



Image 3 shows product material that has gone through the recovery process and being stored within the site's permitted boundary.

CATEGORY 3 PERMIT BREACH

Category 3 Breach – Permit Condition 2.4.1

2 – Operations

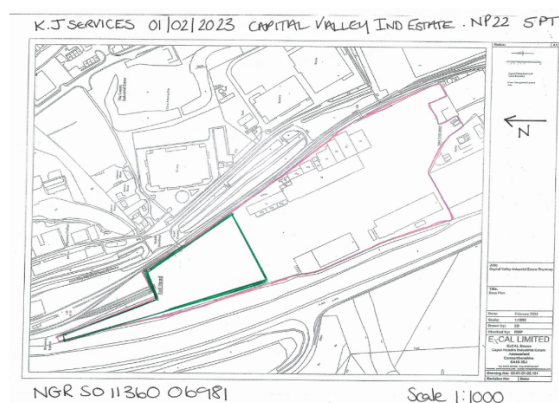
2.4 The site

2.4.1 The activities shall not extend beyond the site, being the land shown edged in green on the site plan attached to the permit.

Waste material is being stored outside the permit boundary shown in your permit map .

Schedule 1 - Site plan

This is the plan referred to in the standard rules SR2008 No11



END OF PERMIT

Image 4 shows the site map with the highlighted permitted boundary, which waste was found outside of.

ACTION

All waste material is to be moved and stored within the permitted boundary by 31/12/2025. Please provide photos when work has been complete.

WAMITAB

Technically competent manager is William Stefan Thomas and holds a current certificate at the time of the inspection

ACTION

Please send a copy of the most recent WAMITAB certificate to the regulating officer.

WASTE RETURNS

Waste returns for this permit are quarterly and need to be submitted prior to the deadline dates below.

Deadlines for submitting waste returns

Quarterly returns

Quarters	Deadline for return
January 1 to March 31	April 30
April 1 to June 30	July 31
July 1 to September 30	October 31
October 1 to December 31	January 31

CONTACT DETAILS

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details: Mark O’GORMAN, Waste Regulation Officer, mark.ogorman@naturalresourceswales.gov.uk, 03000654279.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.