

Compliance Assessment Report CAR_NRW0049398

Permit being assessed: EP3994LG.

For: The Granary, **held by:** Caerphilly Skip Hire (C W S) Ltd

At: Graddfa Road, Llanbradach, Mid Glamorgan, CF83 3QS.

Type of assessment: Site Inspection,

Reason: Incident Response (Incident number 2507828).

On: 02/09/2025 between 11:00 and 11:45.

Parts of permit assessed: Various.

NRW Lead Officer: Carla Curtis, accompanied by Mark ogorman.

Report sent to: Mr Alun PITTEN, Site Manager, on 16/09/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W2C - Waste - Operations - Operating techniques	Assessed (A)	
W3A(1) - Waste - Emissions and monitoring - Emissions to water	Assessed (A)	
W3D - Waste - Emissions and monitoring - Noise and vibration	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This report details the site visit made on the 2 September 2025 to Caerphilly Skip Hire Ltd, permit reference number EPR/EP3994LG. NRW (Natural Resources Wales) Officers Carla CURTIS and Mark O'GORMAN attended the facility following reports of an environmental incident alleged to be attributed to operations taking place on site on 22/08/25 - Reference Numbers WIRS 2507828 and 2507829.

NRW Officers arrived at 11:00am and were met with Site Manager The weather was cloudy; damp and it had been raining on and off.

PERMIT BREACHES / ACTIONS No permit breaches / actions have been identified during this site inspection.

INCIDENT RESPONSE - WIRS 2507828 and 2507829

On 22/08/25 at 12:43pm, NRW received reports of “*excessive dust and noise*” believed to be coming from the Caerphilly Skip Hire facility.

SITE INSPECTION

Upon arrival the site was operational. Following the initial sorting, waste(s) were being stored in appropriate bays or sealed skips. All waste(s) being stored on the ‘lower’ yard on site were being stored in sealed skips as per permit conditions and awaiting onward recycling/disposal.

Housekeeping on site was of a good standard with thoroughfares clear. The stockpile heights of various waste streams were in line with the sites Fire Prevention and Mitigation Plan (FPMP) and stored in separate piles with adequate separation distances. On site drainage and surface infrastructure looked to be in good condition during the inspection as seen in photos. During this site inspection, road deposits appeared minimal, and no evidence of excessive airborne dust was present. Whilst on site, NRW Officers did not witness any excessive noise levels that were of concern or any unpleasant odours. Site security appeared good with adequate security fencing as well as all contained materials stored correctly within secured areas. Plant and equipment were in good working order with no visible defects witnessed such as oil leaks / unusual sounds etc. The site was reminded of their requirement to ensure their Environmental Management System is adhered to, specifically with regards to the prevention and mitigation of potential odour, noise and dust emissions.

Whilst Caerphilly Skip Hire Ltd have an on-site sprinkler system for dust suppression / fire mitigation, this was not operational at the time of the inspection due to site conditions being wet as a result of the weather. The site has water tanks to increase water capacity for dust suppression / fire mitigation – (see photo 1).

NRW Officers, were satisfied at the time of the inspection, that appropriate mitigation and prevention measures were in place and will not be considering further action following the alleged

reports.



Photo 1 – Water tanks at CWS Ltd with increased capacity for dust / fire mitigation



Photo 2 - On site waste transfer activities on the 'top yard'



Photo 3 - On site waste transfer activities on the 'top yard'



Photo 4 - On site waste transfer activities on the 'bottom yard'



Photo 5 - Empty skips to be recycled on in the 'bottom yard'

If you have any issues with this report, please contact Carla Curtis on carla.curtis@naturalresourceswales.gov.uk Thank you.

In this document 'Natural Resources Wales' means the Natural Resource Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.