

Compliance Assessment Report CAR_NRW0049388

Permit being assessed: BP3396SL.

For: Williams Plant Hire Ltd, **held by:** Williams Plant Hire Ltd

At: Aberbechan Wharf, Newtown, Powys, SY16 3AW.

Type of assessment: Site Inspection,

Reason: Routine.

On: 29/08/2025 between 10:30 and 11:10.

Parts of permit assessed: See criteria listed below .

NRW Lead Officer: Luke Taylor, accompanied by Gillian Coates.

Report sent to: Keith Williams, Site Operator, on 16/09/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	C3 Minor	1.1.4
W2A - Waste - Operations - Permitted activities	C3 Minor	2.1.1
W4B - Waste - Information - Reporting	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
2	8

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	Obtain the relevant continued competency qualification or arrange for the services of a suitably qualified person to act as the TCM for the site.	31/10/2025
W2A	Store all wastes falling under the activity reference A1 inside a building, on impermeable surface with sealed drainage	31/10/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This Compliance Assessment Report is being produced following an announced inspection, undertaken by Luke Taylor (Senior Waste Regulation Office) and Gillian Coates (Hazardous Waste Regulation Officer) of Natural Resources Wales.

The weather at the time of the inspection was dry and bright, the site was operational.

The officers were accompanied throughout by the site operator, Keith Williams and Andrew Williams.

W1A General Management - Permit Condition 1.1.4 - Category 3

You have been scored for the above breach as, at the time of the inspection, the Technically Competent Management (TCM) qualification, sometime referred to as WAMITAB, for Keith Williams had expired. The site has been without a qualified TCM since 30th March 2025.

Your permit states under condition 1.1.4 that you must comply with the requirements of an approved competency scheme.

Keith Williams confirmed to the officers that no continued competency test had been booked as of the date of the inspection.

ACTION - Obtain the relevant continued competency qualification or arrange for the services of a suitably qualified person to act as the TCM for the site. Deadline 31/10/2025

W2A Permitted Activities - Permit Condition 2.1.1 Table S1.1 - Category 3

You have been scored for the above breach as at the time of the inspection, waste was being stored outside of a building on hardstanding, with no impermeable surface or sealed drainage.

In front of the newly constructed building, which did contain various wastes within skips, there were several skips being stored on hardstanding which also contained waste. In addition to these, there was a pile of wood waste which was deposited on the hardstanding, outside of a building.

Your permit states under the above condition that 'The operator is only authorised to carry out the activities specified in schedule 1 table S1.1 (the “activities”)'. Within Table S1.1, under activity reference A1 –non hazardous household, commercial and industrial waste transfer station with treatment it states that storage and treatment of all waste must be carried out inside a building.

You informed the officers at the time of the inspection that the wood waste was being removed imminently and that there was a plan in place to create an additional building for the storage of wood waste on site, between the two existing waste storage buildings, in the near future.

ACTION - Store all wastes falling under the activity reference A1 inside a building, on impermeable surface with sealed drainage. Deadline 31/10/2025

W4A - Permit condition 4.2.2 - Assessed as compliant

Waste returns have been received as required.

If you wish to discuss any aspect of this Compliance Assessment Report, please contact me:

luke.taylor@cyfoethnaturiolcymru.gov.uk

Regards,

Luke Taylor

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.