

Compliance Assessment Report CAR_NRW0049495

Permit being assessed: DB3196HH.

For: Berth 31, **held by:** South West Wood Products Limited

At: Wimborne road, Barry Docks, Barry, Vale of Glamorgan, CF63 3DH.

Type of assessment: Site Inspection,

Reason: Incident Response (Incident number 2507073).

On: 05/09/2025 between 11:50 and 13:00.

Parts of permit assessed: Emissions - dust.

NRW Lead Officer: Laoni Tye.

Report sent to: Christopher Chaney, Tim Jackson, Site manager & TCM, site manager, on 29/09/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W3B - Waste - Emissions and monitoring - Emissions of substances not controlled by emission limits	C3 Minor	3.1.1

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
1	4

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W3B	As a minimum, please ensure all daily dust inspection checks are being completed and recorded. Ensure dust cannons are in operation and are working effectively. Review the effectiveness of procedures and implement any improvements as necessary.	10/10/2025

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Senior Environment Officer Laoni Tye visited South West Wood Products, Barry Docks on the 5th September 2025. The purpose of the visit was to assess any issues with dust which NRW had received various reports for via our incident reporting system. No other parts of the permit were assessed during this time. The weather was warm and dry during the visit with a south westerly wind. Christopher Chaney, site manager, accompanied us on site. A visit was conducted of reported receptors as well as outside the site boundary, prior to visiting the permitted area. There was a breach recorded which has been outlined below.

W3B - Emissions of substances not controlled by emission limits. Category 3 breach.

3.1 Emissions of substances not controlled by emission limits 3.1.1 Emissions of substances not controlled by emission limits (excluding odour) shall not cause pollution. The operator shall not be taken to have breached this rule if appropriate measures, including, but not limited to, those specified in any approved emissions management plan, have been taken to prevent or where that is not practicable, to minimise, those emissions.

On arrival officer Tye parked in a layby to the North East of the site to establish whether any dust was leaving the site boundary. The windows of the car were open and small fragments of dust (visually resembling thin brown hair like fragments) could be seen travelling through the air across the area of land adjacent to the site and entering the car. It was noted that dust was coming from the permitted site and was also visible on the surrounding roads, likely from a build up of dust leaving the site and/or vehicles tracking in and out.

When discussing the daily dust inspection checks that should be made as outlined within the sites dust management plan it was evident that these checks were not being completed on a regular basis. These checks are to assess whether dust is or has the potential to be an an issue and could be leaving site during certain activities, taking note of weather conditions. These checks are an essential part of any sites management plan so that potential issues can be identified and remedied. NRW requested records in relation to the checks, a document was provided but for a day in June. This was discussed with the site manager who confirmed that the proposed digital system was still in the process of getting up and running and that these were not being made regularly. The dust management plan also states 'The TCM will undertake visual monitoring inspections of the site boundaries. The visual

monitoring inspections will take place AM/PM or more frequently if conditions indicate this may be necessary. All observations and any subsequent actions will be recorded in the site diary.' However, on checking the site diary only the wind speed and direction was being recorded daily.

The dust management plan also states that water cannons are in place along the North eastern side of the boundary, which 'covers the full length of the boundary'. These were not in place during the inspection.

You are being breached a minor category 3 for failure to implement measures within the dust management plan and the substantiation of dust leaving the site.

Action: As a minimum, please ensure all daily dust inspection checks are being completed and recorded. Ensure dust cannons are in operation and are working effectively. Review the effectiveness of procedures and implement any improvements as necessary.

We are in the process of reviewing the dust management plan V1.3 in full and will respond with any comments on this in due course.

Other comments

Whilst on site, we visited the area where there was an active shredding activity as well as the loading of vehicles. This was located on the south of the site. A water suppression canon was in use at the time and was located upwind of the processing activity. There was also a tractor and bowser on site for the purposes of loading and unloading, with clear signage that all loads should be accompanied by the tanker during tipping. There were no other water suppression canons in use at the time but an additional canon was available and due to be put into use. The operations were paused temporarily but approximately an hour after arrival, these re-commenced namely shredding and loading of material. There was no line of sight to the treatment area but we stood at the entrance to the site and no dust could be seen.

There were relatively small volumes of shredded/chipped waste wood on site. NRW were advised that waste is stored in its largest form and is processed prior to being taken off site, as much as possible. This should help reduce dust emissions from storage.

The access roads leading into the site were particularly dusty and were causing dust plumes with vehicles tracking in and out. These sit outside of the permitted boundary with the issue likely being the construction materials used rather than waste, and are therefore outside of NRW regulatory control. It was however discussed during the visit with the site manager and there are future plans to improve the surfacing of the area.

We thank you for your time and co-operation during the inspection. If you have any questions please get in touch with Laoni Tye, Senior waste regulation officer.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.