

Compliance Assessment Report CAR_NRW0049640

Permit being assessed: CM0177001

For: Lavister CSO, held by DWR CYMRU CYFYNGEDIG

At: Footpath Perpendicular to Lavister Brook, Off Lane to Darland Golf Course, Chester Road, Wrexham, LL12 0DN.

Type of assessment carried out: Check Monitoring/Sampling, Reason: Incident Response (Incident number: 2508683).

On 20/09/2025 - 22/09/2025.

Parts of permit assessed: 2.3.1 For the discharge specified in table S3.3: (a) The discharge shall only occur when and only for as long as either: (i) the flow passed forward is equal to or greater than the overflow setting indicated due to rainfall and/or snow melt

NRW Lead Officer: Amy Chisnell.

Report sent to: CARS mailbox, CARS mailbox, on 13/10/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C3 Minor	2.3.1 For the discharge specified in table S3.3: (a) The discharge shall only occur when and only for as long as either: (i) the flow passed forward is equal to or greater than the overflow setting indicated due to rainfall and/or snow melt

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	Improve maintenance to prevent future blockages and non-compliant spills	31/10/2025

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

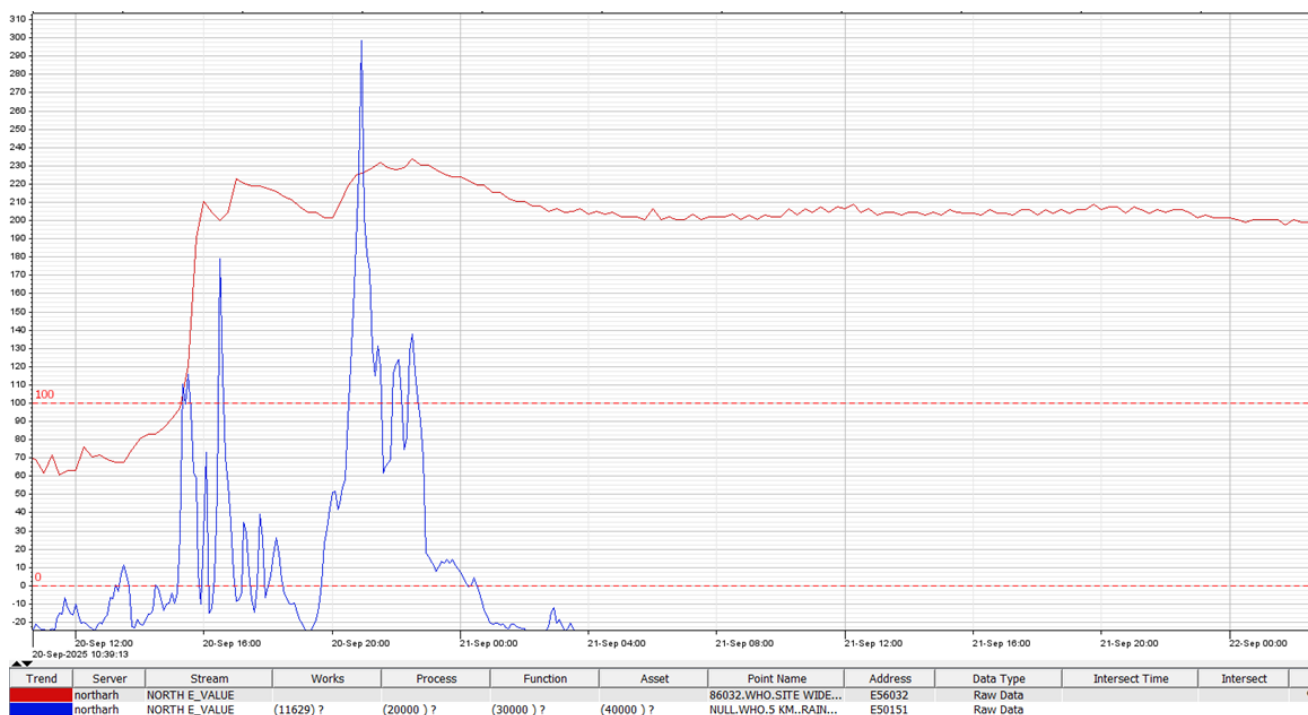
Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

On the 20th September 2025, due to heavy rainfall, Lavister CSO started to spill. This initial spill was compliant with permit conditions, however, when rainfall levels dropped, due to a blockage in the line, the CSO continued to spill.



Red = Flow levels

Blue = Rain gauge

Total Spill duration – 20th September from 16.00 to 22nd September 12.00. = 44 hours.

Non compliant spill duration - approximately 20th September 23:00 - 22nd September 12:00. = 37 hours.

This is a breach of permit condition 2.3.1 *For the discharge specified in table S3.3: (a) The discharge shall only occur when and only for as long as either: (i) the flow passed forward is equal to or greater than the overflow setting indicated due to rainfall and/or snow melt - 36.8 l/s.*

DCWW self reported this non-compliant spill to NRW on the 22nd September 2025.

DCWW sent a jetting crew to investigate a high level alarm and it was found that rag was causing a partial blockage in the downstream line. The jetting team cleared the blockage on site and washed down the CSO chamber. The outfall and receiving watercourse were checked showing no signs of rag or debris in the watercourse. The discharge was stopped

at approximately 12pm on 22nd September 2025.

DCWW pollution technician also attended to collect samples from Pulford brook

Sample taken	Time taken	Location	Result
Ammonia - 1	13:14	Approx 70m Downstream	0.50ppm
Ammonia - 2	13:24	Point Of Entry	0.40ppm
Ammonia - 3	13:34	Approx 200m Upstream	0.05ppm

The samples were taken just over an hour after the discharge had stopped. However, this showed an increase of ammonia concentration by 10x the upstream level, 70m downstream of the discharge point.

Therefore, the no impact claim was rejected.

The CSO is dual bar screened so would have kept any rag and debris from entering the watercourse and DCWW reported that following the incident, live fish and wildlife were observed on the walk along the riverbank with no signs of distress.

Therefore, this CAR form has been scored as a category 3 - A non-compliance which could have a minor environmental effect

Action: Carry out maintenance improvements to ensure discharge only occurs once flow is equal to or greater than 36.8 l/s (overflow setting).

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.