

Compliance Assessment Report CAR_NRW0049159

Permit being assessed: GP3235GH.

For: Dolwen Abattoir EPR/GP3235GH, **held by:** Pilgrim's UK Lamb Ltd

At: Dolwen Abattoir , Dolwen, LLANIDLOES, Powys, SY18 6LX.

Type of assessment: Site Inspection,

Reason: Routine.

On: 06/08/2025 between 10:30 and 12:15.

Parts of permit assessed: See below..

NRW Lead Officer: Rick Prichard, accompanied by Victoria Taylor.

Report sent to: SHE Manager, SHE Manager, on 20/10/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
IR1A - Installations - Management - General Management	Assessed (A)	
IR2B - Installations - Operations - The site	Assessed (A)	
IR2A - Installations - Operations - Permitted activities	Assessed (A)	
IR3A(1) - Installations - Emissions and monitoring - Emissions to water	Assessed (A)	
IR3C - Installations - Emissions and monitoring - Odour	Assessed (A)	
IR3F - Installations - Emissions and monitoring - Pests	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

The Compliance Assessment Report (CAR) has been generated by the Natural Resources Wales (NRW) regulating officer following a pre-arranged installation visit on 06th August 2025. The purpose of the visit was site familiarisation and to follow up the findings of the previous visit (23/05/2024).

A brief initial meeting was held with the Safety, Health and Environment (SHE) Manager and the general management was discussed.

General Management

The SHE Manager explained the history of the site and site operations in general. He spoke about the company proposing to gain the Environmental Management Systems (EMS) ISO14001 accreditation by the end of 2025.

The Site

Officers were shown the whole site (relevant to permitted activities), which was clean and tidy.

Permitted Activities

All observed permitted activities were efficient and conducted in an organised and clean environment relevant to the activity.

Emissions to Water

A full tour of the Effluent Treatment Plant (ETP) and discussion with ETP staff took place. The ETP appeared to be well maintained and operating well. Additional staff had been taken on and trained in this area to ensure the correct staffing levels and expertise are maintained into the future. The ETP process and staff training programme and levels needs to be reflected in the new EMS system. The SHE Manager also spoke about an additional storage tank potentially being sited close to existing tanks for increased storage as well as other improvements to the system. He was briefed that any changes to the ETP system would likely require permit changes and the lead time for NRW processing of those may take up to 12 months.

Odour

No issues were noticed on site.

Pests

No pests were observed on site which was very clean and tidy.

Actions

A number of actions included in previous CARs are now 8 months overdue. The actions below require your **immediate attention**:

1. CAR Reference NRW0044424 (issued 29/05/2024) - Action 1. Develop an Emergency Contingency Plan for the management of sludge and effluent and submit to NRW by 31 December 2024.

This was discussed verbally with the SHE Manager during the visit who indicated he had sent the plan to NRW. A search of our records shows we have not received such a plan. The AD plant involved has spare capacity should the site require it and can visit on a call out basis, again if required by the site. If this facility is unavailable, the site would cease operations until resolved. We require proof that such a plan exists by a confirmatory email or submission of the plan itself.

2. CAR Reference NRW0044424 (issued 29/05/2024) - Action 2: Update PMP to include annual drainage inspections by a suitable contractor and submit to NRW for review by 31 December 2024.

The SHE Manager spoke about a new contract being set up to facilitate the drainage inspections. NRW would need to check the Preventative Maintenance Plan (PMP)/maintenance programme for this once available.

Advisories**Staff Car Park**

The staff car park is just a hard core surface with no drainage for the area. As it is adjacent to the River Severn, any fuel or oil leaks which may occur on the car park could easily find their way to the watercourse and cause a pollution incident. It is highly recommended that correct drainage be installed as soon as possible to reduce the pollution risk.

F-Gas Releases

The SHE Manager was informed that even minor releases of F-Gas into the environment would attract non compliance scores in the future. A link to the relevant information pages on F-Gas releases and their effect on the atmosphere had been sent previously. It was agreed that at a mutually convenient time, an NRW audit of their F-Gas systems would be need to take place to help identify why a number of leaks have occurred in recent years.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Industry compliance criteria (used in section 1 and 2):

1. Management

- IR1A – General management
- IR1B – Finance (only applicable to Landfill)
- IR1C – Energy efficiency
- IR1D - Efficient use of raw materials
- IR1E - Avoidance, recovery and disposal of wastes produced by the activities
- IR1F - Multiple operator installations

2. Operations

- IR2A – Permitted activities
- IR2B – The site
- IR2C – Operating techniques
- IR2D – Technical requirements
- IR2E – Improvement programme
- IR2F – Pre-operational conditions
- IR2G – Landfill engineering (only applicable to Landfill)
- IR2H – Waste acceptance (only applicable to Landfill)
- IR2I – Leachate levels (only applicable to Landfill)
- IR2J – Closure and aftercare (only applicable to Landfill)
- IR2K – Landfill gas management (only applicable to Landfill)

3. Emission and Monitoring

- IR3A – Emissions to water, air or land
- IR3B – Emissions of substances not controlled by emission limits
- IR3C – Odour
- IR3D – Noise and vibration
- IR3E – Monitoring
- IR3F – Pests
- IR3G – Air quality management plans
- IR3H – Monitoring for the purposes of the Industrial Emissions Directive (this heading includes Large Combustion Plants)
- IR3I – Fire

4. Information

- IR4A – Records
- IR4B – Reporting
- IR4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or

suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.