

## Compliance Assessment Report CAR\_NRW0049599

**Permit being assessed:** AN0389201

For: IAWS FERTILISERS SOUTH DOCK NEWPORT, held by IAWS FERTILISERS (UK) LTD

At: IAWS FERTILISERS (UK) LTD, NORTH SIDE, SOUTH DOCK, ALEXANDRA DOCKS NEWPORT, NP20 2NP.

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 29/09/2025, between 10:20 and 11:20.

Parts of permit assessed: Site operations and infrastructure

**NRW Lead Officer:** Elis Nuttall.

**Report sent to:** Grant Shorthouse, Site Manager, on 27/10/2025.

### 1. Summary of our findings (full details in section 4)

| Part of permitted activity assessed (criteria)          | Assessment result | Permit condition |
|---------------------------------------------------------|-------------------|------------------|
| WQ-D1 - Water Quality - Information - Records           | Action only (X)   |                  |
| WQ-D1 - Water Quality - Information - Records           | Action only (X)   |                  |
| WQ-A1 - Water Quality - Management - General management | Action only (X)   |                  |

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

| Criteria | Action needed                                                                                                                                            | Complete by |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| WQ-D1    | Provide an example of the volume/flow monitoring data for reference.                                                                                     | 10/11/2025  |
| WQ-D1    | Provide an example of the water quality data for reference.                                                                                              | 10/11/2025  |
| WQ-A1    | Begin the variation process to update the company trading name associated with the permit. Further guidance on how to do this can be requested from NRW. | 27/11/2025  |

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

## 4. Details of our assessment

### Site Visit Report

This report details the site visit made by Natural Resources Wales (NRW) on the 29/09/2025 to Origin Soil Nutrition, Newport (referred to as IAWS Fertilisers in the permitting documentation), permit reference number EPR-AN0389201.

I (NRW Environment Officer Elis Nuttall) attended Origin Soil Nutrition at 10:20 for a water quality permit compliance inspection where I met with the Site Manager (GS). We were joined by the Operations Director (AB) and the Health & Safety Manager (AC). The weather was clear and dry at the time of the visit.

### General Observations

This permit regulates the consented discharge of trade effluent consisting of wash-down water from the designated wash-down area on site. The volume of the discharge shall not exceed 5m<sup>3</sup>/day. Regarding composition, the discharge shall not contain more than 40 mg/l of suspended solids and as far as reasonably practicable, the plant shall be operated so as to prevent the discharge from containing any significant trace of visible oil or grease. The discharge shall not contain detergents.

The site was operational at the time of the visit.

### Initial Discussions

This is the second compliance visit to the site, the previous of which was conducted in January 2024. I began this inspection by discussing this compliance history and noted the completion of all actions set in the associated CAR form.

Several changes have been implemented since the previous inspection as part of the business' continual improvement programme. The site now undertakes volume/flow recording of the water used in the wash-down process via a water meter. Additionally, water quality testing is now in place. I requested an example of data for both the volume recording and quality testing for reference and evidence of compliance. This is outlined in the actions list below.

It was noted that the company no longer trades as IAWS Fertilisers, and is now trading as Origin Soil Nutrition. AB queried whether there was a way to reflect this change of trading name in the permitting documentation to which I outlined the permit variation process (administrative variation) and how this can be completed. AB noted his wish to undertake the variation, to which I agreed to send on the relevant guidance and information. I have noted this variation process as an action but not set a defined deadline for completion as the lead time for any permit variations with NRW can be extensive.

We then proceeded to inspect the site infrastructure.

**Site Infrastructure**

General site conditions were good at the time of the visit, with no excessive volumes of soil/debris or contaminated water present within the wash-down area, as seen in Figure 1. It was noted that Read Plant Ltd undertake general site maintenance (road sweeping etc) on site three times a week.



Figure 1: General site conditions as observed during the visit.

The water meter was observed (Figure 2) within the on-site workshop. Readings are noted by operators and logged for reference. As a note, it was observed that the site currently uses ~7000l/month (~80l/day) during its wash down operations, far below the consented limits. This will be evidenced in the data requested above.

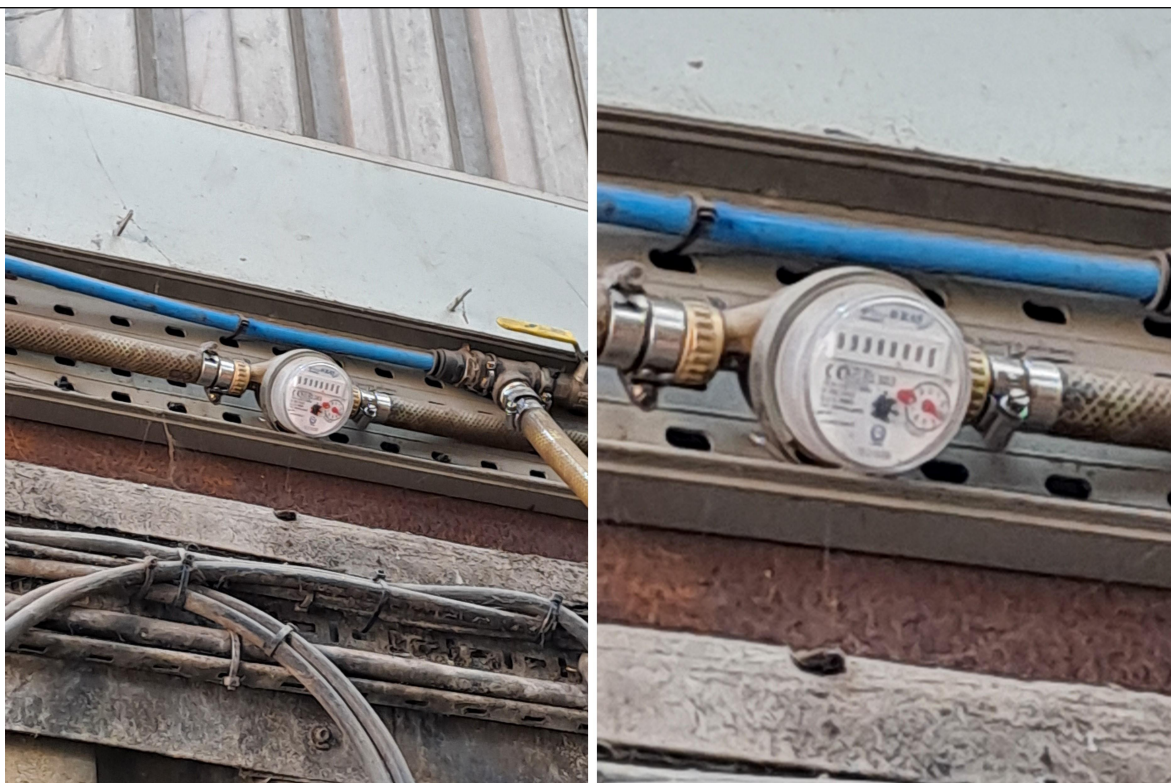


Figure 2: The water meter as observed during the visit.

The catch pit and sample point were observed and the NGR confirmed the location to be at ST3151585079. This is within the acceptable discrepancy of the listed/consented sample point. The catch pit itself was in a satisfactory condition (as seen in Figure 3) with no concerns raised regarding the composition. Effluent quality will be evidenced in the requested data above. GS noted that it is cleaned and emptied as needed by Read Plant Ltd during their routine maintenance on site.



Figure 3 – The sample point/catch pit as observed during the visit.

The discharge point, as noted in the previous compliance report, was inaccessible at the time of the visit due to it being located in an estuarine environment. However, access to it is not a permit condition so I was content not to visit it due to H&S concerns related to the nature of the location.

No further observations were made during this visit. We returned to the office for final discussions.

### **Final Discussions**

I outlined my observations and actions to all present, none of whom raised any further questions. I reiterated that I would send AB the requested information regarding permit variations as well as the costings related to an administrative change.

I left site at 11:20.

### **Breaches of permit conditions**

No breaches were recorded during this inspection.

### **Actions required by dates specified**

1. Provide an example of the volume/flow monitoring data for reference.

**Deadline: 10/11/2025**

2. Provide an example of the water quality data for reference.

**Deadline: 10/11/2025**

3. Begin the variation process to update the company trading name associated with the permit. Further guidance on how to do this can be requested from NRW.

**Deadline: 27/11/2025** (Non-specific due to variable lead times for permit variations).

If we do not receive the information requested within specified deadline and have not been informed as to why there is a delay then we may serve a Regulation 60 Notice requiring the information under Environmental Permitting (England and Wales) Regulations 2016.

#### **Other advisory comments**

No other advisory comments.

#### **Contact details**

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following details: Elis Nuttall, Environment Officer, [elis.nuttall@cyfoethnaturiolcymru.gov.uk](mailto:elis.nuttall@cyfoethnaturiolcymru.gov.uk), 03000 65 4651.

Thank you,

Elis Nuttall.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

| Assessment result | Description                                                       |
|-------------------|-------------------------------------------------------------------|
| Assessed (A)      | Assessed or assessed in part, no evidence of non-compliance found |
| Action only (X)   | Action only relating to the activity assessment                   |
| Ongoing (O)       | Ongoing non-compliance, not scored                                |

| Non-compliance category    | Description                                                                                                                 |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| C1 Major                   | Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property |
| C2 Significant             | Potential to have a significant impact or effect on the environment, people and/or property                                 |
| C3 Minor                   | Potential to have a minor or minimal impact or effect on the environment, people and/or property                            |
| C4 No environmental impact | Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property       |

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.