

## Compliance Assessment Report CAR\_NRW0049795

**Permit being assessed:** BA2001101

For: Crynant Sewage Treatment Works, held by DWR CYMRU CYFYNGEDIG

At: Track Off Neath Road (A4109), Crynant, Neath, SA10 8SG.

**Type of assessment carried out:** Site Inspection, Reason: Routine.

On 14/10/2025, between 11:00 and 12:00.

Parts of permit assessed: All

**NRW Lead Officer:** Rhys Griffiths, accompanied by: Edward Davies, Chris Palmer, Owen Caughlin.

**Report sent to:** CARS Mailbox, CARS@dwrwymru.com, on 30/10/2025.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-A1 - Water Quality - Management - General management	Action only (X)	
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Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
WQ-A1	1. Please confirm when RBC 4 is due to be back online and operating.	02/02/2026
WQ-A1	2. Reinstate the broken section of wall and ensure that it is watertight and remove the build up of grit in the storm tank. Please confirm once this action has been completed.	02/02/2026
WQ-A1	3. Please provide an updated schematic of the treatment works which includes the HSAF units. Please provide a date when the Mecana filter units will be operational.	02/02/2026
WQ-A1	4. Regain access to the original gate in order to actively monitor and inspect the storm outfall. Remediate the broken storm valve.	02/02/2026
WQ-A1	5. Please provide an update on the AMP8 plan and consider	02/02/2026

Criteria	Action needed	Complete by
	the outfall in the design for better final effluent discharge distribution.	

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

#### **At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

On the 14th October 2025, NRW Environment Officers visited Crynant Sewage Treatment Works to carry out a water discharge activity permit compliance inspection as part of our compliance programme. Officers were met by the DCWW Catchment Performance Manager, site supervisor along with a member of the Operations Team who guided NRW Officers during the inspection.

The works are visited 7 days a week, twice a day Monday - Friday.

#### **Observations and Actions**

1. At the time of inspection only two of the six RBC's were functioning, the remaining four were in a state of disrepair - having failed for various reasons over the last few years. Effluent is being directed through RBC no. 4 with the intention of bringing it back online and in operation. From previous correspondence we understand that the works can function sufficiently on 3 RBC's. DCWW operatives confirmed that RBC 4 is looking to come back online.

**Action** - Please confirm when RBC 4 is due to be back online and operating.

2. A broken section of concrete wall in the redundant primary/storm tanks is allowing water to enter the active storm tank (see photograph below) There was also a lot of grit present in the storm tank.



**Action** - Reinstate the broken section of wall and ensure that it is watertight and remove the build up of grit in the storm tank. Please confirm once this action has been completed.

3.NRW viewed the current set up and operation of the the HSAF units as well as the new Mecana filter units.

**Action** - Please provide an updated schematic of the treatment works which includes the HSAF units.

**Action** - Please provide a date when the Mecana filter units will be operational.

4.Access to the storm outfall still seems to be an issue as the site supervisor had to wade through the river/foilage to get to the discharge point to assess. He confirmed on site that a tree had fallen next to the outfall and the storm valve broken.

**Action** - Regain access to the original gate in order to actively monitor and inspect the storm outfall.

**Action** - Remediate the broken storm valve.

5.NRW and DCWW operatives inspected the final effluent outfall area where fungus was still present in the River Dulais along with a visible plume.

**Action** - Please provide an update on the AMP8 plan and consider the outfall in the design for better final effluent discharge distribution.

END.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.