

Company Secretary
The Treatment Hub Limited
Brook House
Moss Grove
Kingswinford
West Midlands
DY6 9HS

Our ref: PAN-011960

Date: 8 December 2020

Dear Sir/Madam,

Your environmental permitting application is duly made

Application reference: EPR/ZP3933NJ

Applicant: The Treatment Hub Limited

Facility: The Treatment Hub, Building 2, Westfield Industrial Park, Swansea, SA5 4SF

I am writing to let you know that your application, received on 28 October 2020 with subsequent information received on 19 November 2020, is duly made as of 19 November 2020. Duly made means that we have all the information we need to begin determination. Determination is where we assess your application and decide whether or not we can allow what you've asked for. If we have to refuse your application, we will explain why.

We may need to ask you for more information during determination. If we do we will write to you to explain what we need and how long you have to reply.

Our Customer Charter explains that as long as you have provided us with all the information we need, included the appropriate fee and there are no complicating factors such as confidentiality decisions, you can expect us to determine your application within the following timescales:

- for transfer or partial transfer of an environmental permit within two months;
- for a standard permit (except for installations); minor or normal variation or surrender or partial surrender of an environmental permit within three months;
- for a standard permit for an installation, a bespoke permit or substantial variation to a permit (with public participation) within four months.

We want to give you a decision as quickly as possible, but the time it takes depends on what's in the application. We may need to agree a longer timescale with you:

- if the application is complex;
- if we need to ask you for more information about the technical aspects of your application;

Canolfan Trwyddedu, Cyfoeth Naturiol Cymru, Tŷ Cambria, 29 Heol Casnewydd, Caerdydd. CF24 0TP
Permitting Service, Natural Resources Wales, Cambria House, 29 Newport Road, Cardiff. CF24 0TP

- if there's a considerable level of interest from the public or other organisations.

Yours sincerely

A handwritten signature in dark ink, appearing to read 'Paul Williams', with a stylized flourish at the end.

Paul Williams
Senior Officer, Installations and RSR Permitting

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