

Compliance Assessment Report CAR_NRW0049942

Permit being assessed: BP0253401

For: TYNANT SPRINGWATER BOTTLING PLANT B, held by TY NANT SPRINGWATER LTD

At: TYNANT SPRINGWATER BOTTLING PLAN, BOTTLING PLANT BETHANIA LLANON ,, BETHANIA LLANON ,, LLANON ,, ,,

Type of assessment carried out: Site Inspection, Reason: Routine.

On 19/09/2025, between 11:30 and 12:55.

Parts of permit assessed: See criteria listed below

NRW Lead Officer: Bethan Lewis.

Report sent to: Endaf Edwards, Managing Director, on 19/11/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-A1 - Water Quality - Management - General management	Assessed (A)	
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C4 No impact	4
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Action only (X)	
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C4 No impact	3

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	Ensure that the sample point is appropriately labelled.	31/01/2026
WQ-C1	Provide a photograph of the outlet into the tributary of the Afon Arth.	31/01/2026
WQ-C1	Provide flow measurement structures to enable the daily volume and instantaneous flow rate of the discharge to be measured or determined.	31/03/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was a pre-planned site inspection of Ty Nant Springwater Ltd's discharge permit BP0253401 undertaken by Natural Resources Wales (NRW) officer Bethan Lewis. The NRW officer was accompanied during the inspection by Abid Mehmood, Head of Operations at Ty Nant.

The site inspection commenced at 11:30 hours on the 19 September 2025 and concluded at 12:55 hours. The weather at the time of the inspection was dry.

Ty Nant's sewage treatment system is located at SN 56036 62960. The sewage treatment system is shown in photograph 1 below. The system is said to be regularly desludged.



Photograph 1: Sewage treatment system

Effluent exiting Ty Nant's sewage treatment system enters a balancing tank at SN 56041 62956 as shown in photograph 2 below. A sample point exists at the inlet to the balancing tank which enables samples of the effluent to be collected. The sample point is shown in photograph 3 below. Effluent at the sample point appeared clear at the time of the inspection and the NRW officer did not notice any significant trace of visible oil or grease. Ty Nant Springwater Ltd collect monthly effluent samples from the sample point which are said to always be well within the numeric limits of the permit (15mg/l Biochemical Oxygen Demand (BOD); 5mg/l ammoniacal nitrogen; 20mg/l suspended solids). Condition 4 of the permit requires that the sample point is appropriately labelled. As the sample point was not appropriately labelled at the time of the inspection, a category 4 non-compliance has been recorded above for a non-compliance that cannot foreseeably have any impact on the environment, people and/or property. To rectify this non-compliance, NRW ask Ty Nant Springwater Ltd to ensure that the sample point is appropriately labelled by no later than the **31 January 2026**.



Photograph 2: Balancing tank



Photograph 3: Sample point

Effluent from the balancing tank subsequently discharges into a pond at SN 56043 62927 as shown in photograph 4 below. Water from the pond then discharges into a nearby tributary of the Afon Arth. The outlet to the tributary was not viewed as part of the site inspection. Ty Nant Springwater Ltd are therefore asked to provide a photograph of the outlet into the tributary of the Afon Arth by the **31 January 2026**.



Photograph 4: Pond

Condition 3 of Ty Nant's permit states that "*flow measurement structures shall be provided and maintained to enable the daily volume and instantaneous flow rate of the discharge to be measured or determined as required*". Although meters at Ty Nant enable the volume of water consumed on site to be accurately measured (estimated to be between 200 and 400 litres per day), no flow measurement structures have been provided to enable the daily volume and instantaneous flow rate of the discharge to be measured or determined. As this represents a breach of condition 3, a further category 4 non-compliance has been recorded above. To rectify this non-compliance, NRW ask Ty Nant Springwater Ltd to provide flow measurement structures to enable the daily volume and instantaneous flow rate of the discharge to be measured or determined by the **31 March 2026**.

NRW wish to thank Ty Nant Springwater Ltd for their time during the above site inspection. If Ty Nant Springwater Ltd wish to discuss the contents of this Compliance Assessment Report (CAR), or are unable to meet any of the above deadlines, we encourage them to contact the NRW officer noted above.

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.