

Compliance Assessment Report CAR_NRW0049952

Permit being assessed: AB3296HT.

For: Unit 12F, **held by:** Install Waste management Limited

At: Atlantic Trading Estate , Barry, CF63 3RF.

Type of assessment: Other,

Reason: Other.

On: 25/09/2025 between 11:30 and 13:00.

Parts of permit assessed: 2.1.1.

NRW Lead Officer: Laoni Tye, accompanied by Marc Campbell.

Report sent to: Dean Horgan, Director, on 19/11/2025.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W2C - Waste - Operations - Operating techniques	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
0	0

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Senior environment officer Laoni Tye and officer Marc Campbell met with Dean Horgan at Install Waste, Barry on the 25th September 2025. The purpose of the visit was to assess compliance with the regulation 36 notice issued on the 8th July 2025 with a compliance deadline of the 25th September 2025. We refer to CAR Compliance Assessment Report CAR_NRW0048602.

All waste had been removed from site and paperwork demonstrating it had been taken to an authorised treatment facility was provided. The regulation 36 notice was deemed complied with. You have been issued with a warning for the breaches and offences which led to the notice being served as outlined on the previous CAR.

Advice and guidance

An email was sent to you on the 14th October 2025 with advice and guidance. This is a copy of the email sent to you, being included here for completeness.

Following on from our visit last week, we agreed we would write to you separately regarding the current permit and the changes you are proposing to make on site. This email is to re-iterate the advice we have provided previously, in that any changes to the site operations outside of the current conditions, will require a permit variation application to be submitted. Any operations outside of the permit would constitute a breach. We cannot pre-determine a permit outcome and therefore recommend that the permit is varied prior to commencing further works on site.

We have attached the current permit and associated permit documents for ease of reference. Should you wish to operate outside of any of these conditions then a variation will be required. This advice was provided to you and your Consultant Mr Hill on the 5th June 2025.

We draw your attention to the following which we believe will be of assistance:

- *Section 5 of condition S1.2, document (attached) which describes how the building must currently function.*

5. Sealing the Building

The intention is to operate in a similar way to the majority of other waste transfer stations, specifically regarding the building and its entrance/exit doors, for the most part it is envisaged that they be left open, mainly due to operational health & safety of site staff but also for convenience, however, should circumstances arise that include high winds, heavy driving rain or loads accepted that are odorous, dusty in nature or subject to litter then the doors will be closed to contain and prevent pollution migration.

- *The definition of a building as requested and provided to you in an email on the 8th July 2025 has also been re-attached.*
- *Permit condition 2.2.1 The activities shall not extend beyond the site, being the land shown edged in green on the site plan at schedule 7 to this permit. You must ensure that all operations fall within this boundary, otherwise a permit variation will be required.*
- *Permit condition 3.5.1 The operator shall manage and operate the activities in accordance with a written fire prevention plan using the current, relevant fire prevention plan guidance. The current Fire prevention and mitigation plan (FPMP) guidance can be found here: [Guidance No. 16 Fire prevention and mitigation plan - waste management](#) . You must comply with the requirements set out in this guidance. When a permit variation is submitted you will be required to submit an FPMP which will be reviewed by our permitting team as part of the determination.*
- *The shipping containers you are proposing to use as bays/fire walls within the building need to be carefully considered as part of a full FPMP. This was discussed on site and we re-iterate now – please see the FPMP guidance, which states ‘11. Enclosing stacks using bays and walls. If you use bays or walls between stacks to store waste materials they should be of sufficient height, thickness and construction that offer a fire resistance period of at least 120 minutes to allow waste to be isolated to stop fire spreading and minimise radiant heat. Key point: Product specification will need to be established via approved stockists to ensure appropriate standard of fire resistance are met. It is essential that when installing such products that the installation method used is in line with the manufacturers recommended installation requirements’. There are additional requirements to this as set out in the guidance which should be reviewed and understood fully.*

Information on how to apply to vary your permit can be found on our website here: [Natural Resources Wales / Apply to change to, or vary, a bespoke waste permit](#) .

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator

Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):

1. Management

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A – Emissions to water, air or land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

What do I do if I disagree with the report or have a complaint?

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 to 18:00), or email enquiries@naturalresourceswales.gov.uk for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.