

## Compliance Assessment Report CAR\_NRW0050047

**Permit being assessed:** XP3425XQ

For: East of Kingfisher Court CSO, held by DWR CYMRU CYFYNGEDIG

At: Dafen, Llanelli, Carmarthenshire, SA15 1HU.

**Type of assessment carried out:** Report/Data Review, Reason: Routine.

On 02/12/2025.

Parts of permit assessed: 3.1 Emissions to water

**NRW Lead Officer:** Joseph Callard.

**Report sent to:** CARS Mailbox, CARS Mailbox, on 02/12/2025.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Action only (X)	
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Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	Telemetry Investigation for Kingfisher Court CSO indicated level controller and storm tank operational issues.  Telemetry set up and site outputs need investigating and clarity on any corrective action.	01/04/2026
WQ-C1	Kingfisher Court CSO, offline and online storm tanks need investigation for correct operation and condition.  Offline and online storm tanks need an inspection survey to identify any remedial works preventing correct operation and	01/06/2026

Criteria	Action needed	Complete by
	storage volume being available.	
WQ-C1	Kingfisher Court CSO, offline and online next steps from review of survey work and any recommendations.	01/09/2026
WQ-C1	Kingfisher Court CSO, PFF flow control valve needs full investigation of its operation against Halfway control set points.	01/04/2026
WQ-C1	Halfway SPS, PFF needs investigating to identify limitations of pump output, or Pump control adjustment to bring back within permitted PFF limit.  Pump performance and related control need maintenance inspections to identify any wear and potential replacement/adjustment to bring PFF back up to designed limits.	01/04/2026
WQ-C1	Catchment flow investigation required to identify unknown flow from the Northern catchment arriving at Halfway SPS, driving Kingfisher Court CSO PFF Flow control valve to close or almost close and resulting in spills.  Halfway SPS PFF and operating level is not tying in with flows from St Michaels Church CSO and resulting high wet well levels closing flow control penstock for Kingfisher Court CSO.	01/12/2026
WQ-C1	Catchment flow management plan next steps from review of survey work and any recommendations of revised flow control affecting the three assets to reduce spills at Kingfisher Court CSO.	01/06/2027

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

#### **At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

This Compliance Assessment Report has been produced to capture the actions proposed by the operator as part of compliance with condition 3.1.2 in permit XP3425XQ (East of Kingfisher Court CSO) following an exceedance in the number of significant block counted spills.

The Stage 2 report provides a proposal with timeframes for a full investigation to be carried out to identify the reasons for the Trigger Exceedance as required under 3.1.2 (b).

Please ensure these timeframes are met so that conditions 3.1.2 (c, d and e) can be

completed in a timely manner.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.