

## Compliance Assessment Report CAR\_NRW0049993

**Permit being assessed:** BP0054701

For: Southgate Wastewater Treatment Works, held by DWR CYMRU CYFYNGEDIG  
At: Hael Lane, Southgate, Gower, Swansea, SA4 3AB.

**Type of assessment carried out:** Other, Reason: Incident Response (Incident number: 2509390).

On 20/10/2025.

Parts of permit assessed: The site

**NRW Lead Officer:** Catherine Tucker, accompanied by: Sarah Bennett.

**Report sent to:** CARS@dwr.cymru.com, CARS Mailbox, on 19/12/2025.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Permit condition
WQ-C2 - Water Quality - Emissions and monitoring - Emissions to land	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

### 2. What action is required?

No action required.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

Purpose of this Compliance Assessment Report:

- Confirmation of Southgate Final Effluent outfall repairs in response to CAR\_NRW0041541 action 1
- Report compliance assessment with the Operations permit conditions in response to WIRS2509390

Confirmation of Southgate Final Effluent outfall repairs in response to CAR\_NRW0041541 action

1:

The outfall at Southgate WwTW had recently undergone a two phase project to repair and line the final effluent line in response to repeated incidents and repairs:

- Phase One involved deploying a Landing Craft under a marine licence and taking advantage of the equinox low tides in April to access the full 250m length of the effluent pipeline. A comprehensive CCTV survey was then carried out to determine the full extent of the required works.
- Phase Two included transporting all necessary plant and equipment to the site via Landing Craft. The full length of the liner was installed in accordance with the original scope, and additional localised repairs were completed using concrete protection measures.

This was completed in May 2025 and CAR\_NRW0041541 action 1 had been closed.

Report compliance assessment with the Operations permit conditions in response to WIRS2509390:

On the 20th October 2025 you confirmed, following a report made to NRW, that the outfall from Southgate STW was damaged and final effluent was discharging onto the footpath leading to a small beach known as Foxhole.

On the 25th October you informed us that the final effluent outfall failure was due to a blockage caused by two sampling containers which were removed by cutting into the newly lined outfall.

You have investigated the incident and confirmed no sampling had been carried out by DCWW operatives outside of the WwTW. You concluded that the sampling containers could have been introduced to the final effluent line outside of the WwTW through an inspection chamber by a third party.

We understand the damage caused by the blockage has now been repaired.

Whilst, the discharge that occurred on the 20<sup>th</sup> October 2025 was in breach of Permit Condition 2.2.1 which specifies the location the discharge shall take place, notably below mean low water we have not recorded this as a non-compliance due to the damage being caused by a Third Party and outside of your control.

Any ongoing discharges may be recorded as non-compliances.

Thank you

End

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action only relating to the activity assessment
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

### If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend non-compliance for up to six months to allow time for remedial action to be taken. These will be re-instated if the action is not completed.

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any permit condition non-compliance is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be

added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within 20 working days to let you know if we agree to your request.

**What do I do if I disagree with the report or have a complaint?**

If you disagree with this compliance assessment report, you should contact the lead officer without delay to discuss your concerns.

If you are unable to resolve the issue with the lead officer or their line manager you should contact our Customer Contact team on 0300 065 3000 (Monday to Friday 08:00 – 18:00), or email [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk) for details of how to raise your dispute further through our Complaints and Commendations procedure.

If you are dissatisfied with our response, you can contact the Public Services Ombudsman for Wales by phone on 0300 7900203 or by email at [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.