

Compliance Assessment Report CAR_NRW0050235

Permit being assessed: LB3135AL.

For: I T Williams Ltd, **held by:** I T Williams Co Ltd

At: Min Y Clwyd, Ruthin, Denbighshire, LL15 1NA.

Type of assessment: Site Inspection,

Reason: Routine.

On: 22/12/2025 between 09:00 and 17:00.

Parts of permit assessed: 1.1.1, waste returns.

NRW Lead Officer: Boguslawa Pierzchala.

Report sent to: Ffion Williams, Manager , on 27/01/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	Action only (X)	
W1A - Waste - Management - General management	Action only (X)	
W1A - Waste - Management - General management	C3 Minor	Section 2.3 , 2.3.1
W4B - Waste - Information - Reporting	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
1	4

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
W1A	Please ensure the site surface is upgraded to allow activities being carried out in compliance with the permit.	24/04/2026
W1A	Please ensure non waste items are kept separately to waste stored on site	28/02/2026

Criteria	Action needed	Complete by
W1A	Please remove all unpermitted waste and provide photographic evidence	31/01/2026
W4B	Could you clarify where the remaining waste is being kept and when it will be removed from site	10/02/2026

Compliance criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

On Monday the 22nd of December 2025 a routine site inspection was carried at IT Williams.

At the time of the visit site was operational. The site owner was present and accompanied the officer throughout the inspection.

The weather was wet and windy. The ground was saturated after the rainfall on previous days.

The site was muddy and there were clear issues with standing water in several places on site. Some puddles had visible oily sheen. Please see the below photos



Standing water with visible oily sheen



Standing water in the yard



Water pooling in the yard

Permit section 2.4 Operating techniques 2.4.1 states: “The activities shall be operated using the techniques and in the manner described in Table 2.

When located within groundwater Source Protection Zones 1 or 2 the specified wastes below shall be **stored and treated on an impermeable surface with a sealed drainage system**. When located outside groundwater Source Protection Zones 1 or 2 all permitted wastes shall **be stored and treated on hard-standing or on an impermeable surface with sealed drainage system**

Hardstanding should be a compacted solid surface capable of withstanding the operation and the loading / unloading of wastes.

It should be capable of being kept clear of debris, being maintained so that it does not cause surface water ponding, and remaining level and rut free.

Action: Please ensure the site surface is upgraded to allow activities being carried out in compliance with the permit. Please comply by the **24th of April 2026**.

W1A General Management

The inert waste storage levels were low.

It was noted that a number of non-waste items were kept on site and along the right-hand side wall. Whilst the items are kept there to be possibly used in the future it is difficult to clearly identify what is and what is not waste.

The yard is also being used to store waste tyres created by the business belonging to the site owner.

Action: Please ensure non waste items are kept separately to waste stored on site. Please comply by the **28th of February 2026**

As the officer walked around the yard it was noted that a skip containing waste metal was being stored in the inert permit storage area. Please see the photo below.

Section 2.3 Waste acceptance states:

2.3.1 Waste shall only be accepted if: (a) it is of a type listed in table 2.3 of these standard rules;”

This was raised with the owner who assured the officer that all unpermitted waste will be removed on the same day.

This breach has subsequently been scored against the permit condition as a CCS C3 breach.

Action: Please remove all unpermitted waste and provide photographic evidence by the **31st of January 2026**.

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Waste accepted under the household waste transfer station permit stored on the inert part of the permit.

(W4B) Reporting

Waste Return Review

A review of the waste returns submissions for permit EPR-LB3135AL has been completed for waste returns submitted for **Q2-Q4 2024 and Q1 to Q3 2025**.

The amount of waste accepted on site is higher than the amount of waste taken out.

Action: Could you clarify where the remaining waste is being kept and when it will be removed from site. Please comply by the **10th of February 2026**.

Thank you for your time during the visit please find my contact details below.

Kind regards,

Boguslawa

Email: boguslawa.pierzchala@naturalresourceswales.gov.uk

Post: Natural Resources Wales, Chester Road, Buckley, Flintshire, CH7 3AJ

In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

How we use assessment scores

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

If your assessment result in Section 1 is suspended, what does this mean?

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

Full list of Waste compliance criteria (used in section 1 and 2):**1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

2. Operations

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

3. Emission and Monitoring

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

4. Information

- W4A – Records
- W4B – Reporting
- W4C – Notification

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.