

Compliance Assessment Report CAR_NRW0050409

Permit being assessed: AN0035901

For: Cradoc Wastewater Treatment Works, **held by:** DWR CYMRU CYFYNGEDIG

At: Oakfield Park, Cradoc, Brecon, LD3 9QA.

Type of assessment carried out: Check Monitoring/Sampling,

Reason: Routine.

On 15/07/2025.

Parts of permit assessed: Monitoring

NRW Lead Officer: Chris Gurney.

Report sent to: Regulatory Compliance Officer, Regulatory Compliance Officer, on 03/02/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C2 Significant	3.1.2

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	Investigate the cause for repeated TSS exceedances. Improve operations to remain compliant with permitted conditions.	Already completed

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

You are non-compliant with your permit.

We are currently considering taking enforcement action against you for the non-compliance recorded above. We will contact you in due course.

4. Details of our assessment

On 15 July 2025, A routine OSM sample was taken which exceeded the allowable limits for Total Suspended Solids as described within the emissions and monitoring schedule of Permit AN0035901 (Schedule 3- Table S3.1b). The sample contained 82 mg/l SS, with an allowable limit of 60mg/l.

Exceedance details are as follows:

Sample date	Parameter no.	Value / mg/l	Parameter limits / m/l	Sample frequency in last 12 months
15/07/2025	135	82	60	15
12/05/2025	135	73	60	12
12/08/2024	135	95	60	2

This is the third sample exceedance for TSS in the past 12 months. Records show that 15 Samples had been taken within the previous 12-month period. The OSM look up table details that with 15 samples taken within the past 12 months, the allowable number of exceedances is 2. As this is the third exceedance, this is therefore a breach of permitted condition 3.1.2 of permit AN0035901. Which states the following

*****Breach of Permit Condition***

3.1.2- The limits in schedule 3 table S3.1 to which this condition applies may be exceeded where: in any series of samples of the discharge taken at regular but randomised intervals in any period of twelve consecutive months as listed in column 1 of schedule 3A, no more than the relevant number of samples, as listed in column 2 of schedule 3A, exceed the applicable limit for that relevant parameter.

This noncompliance has been assessed as a Category 2 breach of the permitted condition. A noncompliance with the potential to have a significant impact or effect on the environment. As set out as under the scoring categorisation guidance for Look up Table Exceedance *“More than the number of (allowed) exceedances but less than twice the allowed number using the LUT condition specified in the permit.”* Continued exceedance of permitted limits can result in significant impacts on water quality within the receiving watercourse.

Also on 15 July 2025 , A routine OSM sample was taken which exceeded the allowable limits for Biochemical Oxygen Demand (Determinant 85) as described within the emissions and monitoring schedule of Permit AN0035901 (Schedule 3.1b). The sample contained >155 mg/l B.O.D with an allowable limit of 40 mg/l.

Sample date	Parameter no.	Value / mg/l	Parameter limits / m/l	Sample frequency in last 12 months
15/07/2025	85	>155	40	7

06/05/2025	85	124	40	6
28/04/2025	85	58	40	5
07/04/2025	85	59	40	4

This was the fourth sample exceedance for Biochemical Oxygen Demand in the past 12 months. Records show that 7 Samples had been taken within the previous 12-month period.

This is not currently a breach of permitted conditions

Actions Required-

The number of exceedances for TSS at this works is a cause for concern, as it suggests that there are issues with the performance of this treatment works. Natural Resources Wales will consider further enforcement action in the event of further permit breaches relating to TSS.

Please note I have marked this action as completed as Cradoc received significant works following this initial set of exceedances. No further action is expected at this stage as it is believed the works undertaken to improve the site have brought it back into compliance.

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.