



Chris James Richards
The Creamery,
Llandyrnog,
Denbighshire.
CH65NT

Your reference: PAN-031344

Date: 28/01/2026

Dear Chris

Invalid Application

Application number PAN-031344

We have received your application for a variation to groundwater abstraction licence, however we are unable to accept it as valid. Please read the letter below which outlines what further information is required.

Volume amount

I note that you have requested a maximum volume amount of 20 cubic meters daily. I would point out that we would not licence an abstraction for that volume as it would fall into our exemption category for needing a licence. As detailed on our website – “*you do not need an abstraction licence for abstractions of 20 cubic meters a day or less.*” Could you please confirm that the volumes you require would be a licenceable amount.

Abstraction Quantities

On the WRD form I note that you have put the maximum abstraction volumes from the remaining borehole as 7.5 litres/second peak abstraction rate, 2.5 cubic meters hourly, 20 cubic meters daily, and 5200 cubic meters annually. Typically we multiply up from the peak abstraction rate to get the hourly, daily and yearly amount. With your proposed timeframe of abstracting for 3 hours a day this equates to – 2.7 cubic meters hourly, 8.1 cubic meters daily, and 2956.5 cubic meters annually. Once you have clarified what your volume amount required will be above, could you please clarify what your maximum abstraction volumes will be.

Purposes

In form WRA I note you have described your purposes of abstraction as “*kitchens, sink water, showers, toilets and some manufacturing.*”. Following our conversation the manufacturing involves making powder pigment and then adding water to it. Could you please confirm what the manufacturing purpose will be.

Volume data

In the supporting information of meter readings that you have provided, there are some days that show an abstraction above the 20 cubic meters maximum volume



**Cyfoeth
Naturiol**
Cymru
**Natural
Resources**
Wales

requested. Could you please explain why this was.

Borehole specifications

In application form WRD you have given the specification of the borehole B that you wish to remain on the licence. The details are 250mm Diameter and 30 meters deep. On the licence the boredhole details of borehole B are 203mm diameter and 52 meter depth. Could you please clarify what the borehole specifications are.

If we have not received the information we have asked for within **10 working days** from the date of this letter, we cannot accept your application and we will return it to you.

We will be reviewing information submitted in 14 day cycles therefore any requested information submitted to us will be reviewed 14 days from the date of this letter or 28 days from the date of this letter depending on when you submit the information. Please do not expect correspondence from permitting officers in between these dates. This way of working is being implemented to ensure customers receive timely responses as part of the technical checks/validation process whilst maintaining our ability to determine current valid applications.

If you have any questions about your application, please contact me (see below for details).

Yours sincerely

Stuart Whincup
Water Resources Permitting officer