

## Compliance Assessment Report CAR\_NRW0050615

**Permit being assessed:** CB3396ZG.

**For:** Intelligent Lifecycle Solutions, **held by:** Intelligent Lifecycle Solutions LTD

**At:** Unit 4 Dinas Isaf Industrial Estate, Williamstown, Tonypany, CF40 1NY.

**Type of assessment:** Site Inspection,

**Reason:** Routine.

**On:** 26/01/2026 between 12:30 and 13:05.

**Parts of permit assessed:** W1A, W2A, W2C, W2D, W4B.

**NRW Lead Officer:** Daniel Hopkin, accompanied by Magda Leonowicz.

**Report sent to:** Blaine Llewellyn , TCM , on 06/02/2026.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	C3 Minor	Permit condition 1.1.1(a)

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
1	4

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
W1A	Please clean out all debris from the drains around the building to allow water to run away freely.	20/02/2026

Compliance criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

## 4. Details of our assessment

### Intelligent Lifecycle Solutions Limited (EPR/CB3396ZG) – 26/01/2026

Waste Regulation Officers Daniel Hopkin and Magda Leonowicz attended the permitted facility of Intelligent Lifecycle Solutions Limited at Unit 4, Dinas Isaf Industrial Estate, Williamstown, Tonypany, CF40 1NY on the 26<sup>th</sup> of January 2026 to undertake a routine site inspection. This was unannounced visit. Intelligent Lifecycle Solutions Limited hold a Tier 3 bespoke permit for a Waste Electrical and Electrical Equipment (WEEE) authorised treatment facility. We arrived at 12:30, the weather was overcast with no rain during the inspection. We met with the site's Technically Competent Manager(TCM) Blaine Llewellyn, who kindly showed us around the site.

#### Site inspection:

#### **A category 3 breach has been given for W1A – General management because:**

Permit condition 1.1.1 (a) states:

*“The operator shall manage and operate the activities:*

*(a) in accordance with a written management system that identifies and minimises risks of pollution, including those arising from operations, maintenance, accidents, incidents, non-conformances, closure and those drawn to the attention of the operator as a result of complaints;”*

Reviewing your EMS Section “MP 2.0 Site Engineered Containment and Drainage Systems”, we have identified you have two drain systems to collect surface rain water and direct it away from the building.

During the inspection, it was identified that the drains forming part of the external sealed drainage system around the building were blocked, rendering them ineffective. Please see the photograph 1 below. As these drains were blocked this constitutes a category 3 breach (minor) of permit condition 1.1.1(a) and has been recorded under sub-criteria W1A General Management.



Photograph 1

**Action: Please clean out all debris from the drains around the building to allow water to run**

**away freely. Please provide evidence this has been completed by the 20/02/2026.**

### **Site Documentation**

During the visit the sites TCM shown us his updated WAMITAB certificate that expires on the 09/07/2027. This is compliant with condition 1.1.4 of the permit.

We also could see the Environmental Management System (EMS) and the Fire Prevention and Mitigation Plan (FPMP) all readily available and accessible on site. The TCM explained these documents are reviewed yearly.

### **Waste storage and treatment**

All WEEE treatment was carried out in the building. The only treatment operations observed were manually sorting, separation and dismantling by members of staff.

All wastes other than ferrous metals were stored inside the building and any ferrous metals stored externally were inside sealed skips.

No waste activity extended beyond the site boundary compliant with permit condition 2.2.1.

### **Waste Returns**

Following the visit, a desk review of the sites waste returns was completed. Intelligent Lifecycle Solutions Limited submit their waste returns annually. All required waste returns have been submitted and are up to date, thank you for continuing to submit these to NRW.

During the inspection we discussed with the TCM that they may be changing their reporting to a quarterly basis as this is easier for them to track.

Thank you for your time during the inspection. The site inspection concluded at 13:05.

If you have any queries regarding this Compliance Assessment Report, please contact me on the details below.

Daniel Hopkin  
[Daniel.Hopkin@cyfoethnaturiolcymru.gov.uk](mailto:Daniel.Hopkin@cyfoethnaturiolcymru.gov.uk)

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

**How we use assessment scores**

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

**If your assessment result in Section 1 is suspended, what does this mean?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Waste compliance criteria (used in section 1 and 2):****1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

**2. Operations**

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

**3. Emission and Monitoring**

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

**4. Information**

- W4A – Records
- W4B – Reporting
- W4C – Notification

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

**Disputing the Content of this Compliance Assessment Report Form**

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

**Concerns Not Related to the Content of this Compliance Assessment Report Form**

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk)

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

### **Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.