

Compliance Assessment Report CAR_NRW0050670

Permit being assessed: AD0002501

For: Little Mill Wastewater Treatment Works, **held by:** DWR CYMRU CYFYNGEDIG

At: Glascoed Lane, Monkswood, Monmouthshire, NP15 1QB.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 10/02/2026, between 13:00 and 13:40.

Parts of permit assessed: Whole permit

NRW Lead Officer: Peter Jones.

Report sent to: DCWW, car@dwrwymru.com, on 16/02/2026.

1. Summary of our findings (full details in section 4)

| Part of permitted activity assessed (criteria) | Assessment result | Non-compliant permit condition |
|---|-------------------|-----------------------------------|
| WQ-A1 - Water Quality - Management - General management | Assessed (A) | |
| WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water | C3 Minor | 3.1 Storm discharge not permitted |

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

| Criteria | Action needed | Complete by |
|----------|--|-------------|
| WQ-C1 | Apply to vary permit to include storm conditions | 30/04/2026 |

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Routine site inspection of Little Mill Wastewater Treatment Works carried out by Environment Officer Peter Jones. On the day of the inspection, It was overcast with frequent rain showers. There has been significant rainfall across South Wales for the last three weeks.

From the inlet, the effluent passes through a macerator. From there the flow passes into a balancing tank. During storm conditions excess flows enter the storm tank, the storm tank was full at the time of the inspection. The discharge from the storm tanks is not a permitted activity under permit AD0002501, issued on the 13/10/2025. Our records do not include an authorisation for a storm discharge at this location. This was raised in CAR_NRW0045226, please advise as to whether steps have been taken to vary the existing permit to include the storm discharge.

The storm discharge is an unauthorised emission not covered by permit condition 3.1 and is considered to be a breach of the permit.

If an application to vary the permit to include a storm discharge condition you should submit an application as soon as is reasonably practicable. Should you fail to do so NRW will reconsider its enforcement approach.

From the balancing tank the flow moves into two primary settlement tanks (PST). From the PSTs the flow enters the filter beds, the rotating arms are distributing the effluent evenly. The filter medium is free of leaf litter and there is no moss or grass growth. The outlet channels from the filter beds are clean and the effluent is flowing on to the humous tanks.

The ferric dosing is now up and running.

There are two sets of humus tanks, the older rectangular pair, and the new circular humus tanks.

The final effluent point is clearly marked. The discharge point to the Berthin brook was submerged due to the high flows in the Berthin Brook.

The site diary was checked, and all the relevant records were found to be up to date. The Mcert metres were checked, all had labels showing they had recently been calibrated.

Actions

There are no provisions for an authorised storm discharge from the works. Please advise whether a variation to the existing permit has been submitted to NRW to include a storm discharge authorisation. Please notify NRW as soon as possible to advise if a variation has been submitted. Should you fail to apply to vary the permit NRW will consider enforcement action to bring the permit into compliance.

If you have any questions regarding this CAR form or the inspection, please contact me by e-mail or speak to me directly.

Mobile number: 07760443974

Peter.A.Jones@naturalresourceswales.gov.uk

| |
|--|
| |
|--|

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

| Assessment result | Description |
|-------------------|--|
| Assessed (A) | Assessed or assessed in part, no evidence of non-compliance found |
| Action only (X) | Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time |
| Ongoing (O) | Ongoing non-compliance, not scored |

| Non-compliance category | Description |
|----------------------------|---|
| C1 Major | Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property |
| C2 Significant | Potential to have a significant impact or effect on the environment, people and/or property |
| C3 Minor | Potential to have a minor or minimal impact or effect on the environment, people and/or property |
| C4 No environmental impact | Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property |

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.