

## Compliance Assessment Report CAR\_NRW0050628

**Permit being assessed:** LP3395FJ.

**For:** The Graig Yffaldau Waste Transfer, **held by:** Powys Environmental Ltd

**At:** The Graig Yffaldau Waste Transfer Station, Llandegley, Llandrindod Wells, Powys, LD1 5UD.

**Type of assessment:** Report/Data Review,

**Reason:** Routine.

**On:** 09/02/2026.

**Parts of permit assessed:** General Management.

**NRW Lead Officer:** Malcolm Dines.

**Report sent to:** Tim Richards, Director, on 09/02/2026.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W1A - Waste - Management - General management	C4 No impact	1.1.1 & 4.3.8

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
1	0.1

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
W1A	submit a permit variation to update the registered office address to the current address registered with Companies House	05/04/2026

Compliance criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**You are non-compliant with your permit.**

**At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

## 4. Details of our assessment

This routine review of data was undertaken by Malcolm Dines (Waste Regulation Officer) to review outstanding compliance actions from Compliance Report CAR\_NRW0050068 relating to the requirement to submit corrected Waste Returns and to apply for a permit variation

### Permit Breaches

#### W1A - General Management - Cat 4; Permit Condition 1.1.1(a)

You have been given this category 3 breach under the above permit condition because you did not comply with the action to submit a permit variation to change the registered office address of your permit by 1 February 2026, as required on Compliance Report CAR\_NRW0050068.

In an email to me dated 9 February 2026, replying to my email asking whether you had submitted the variation, you stated that you hadn't as you were waiting for the Natural Resources Wales' Permitting Team, via the Customer Support Hub, to confirm the correct fee.

Our website provides the information you require: [Natural Resources Wales / Charges for waste permits](#)

#### ***Changing a permit***

##### ***Administrative changes***

*You can apply to make an administrative change to your standard rules or bespoke waste permit.*

*These are changes which mean we do not need to carry out a technical assessment of your application, or consult on it.*

*Examples include:*

- *a change in a name and address where there has been no change in legal entity*
- *correcting an error*

*The charge is £739.*

During the compliance visit I advised that while I didn't think there was a charge, I wasn't sure. As is made clear above, there is a charge, but as you only need to change an address, and there has been no change in legal entity, the admin-only variation is the correct variation.

You also stated that when you were required to vary your permit in 2008, the Environment Agency issued the new permit with the wrong address. Permits can be issued with errors and it is the responsibility of the applicant to ensure that the details are correct and to raise any issues immediately.

As shown by this screengrab from Companies House for Powys Environmental Ltd., the registered office address was changed in 2019:

31 Oct 2019	<b>Registered office address changed</b> from The Exchange Temple Street Llandrindod Wells LD1 5HG Wales to Y Ffaldau Waste Recycling Centre Llandegley Llandrindod Wells Powys LD1 5UD on 31 October 2019	<a href="#">View PDF</a> (1 page)
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This was the third change of registered office address in 2019

Date	Description	View / Download
15 May 2019	<b>Registered office address changed</b> from The Exchange Fiveways Temple Street Llandrindod Wells Powys LD1 5HG United Kingdom to The Exchange Temple Street Llandrindod Wells LD1 5HG on 15 May 2019	<a href="#">View PDF</a> (1 page)
15 May 2019	<b>Registered office address changed</b> from Bank House 11 West Street Builth Wells Powys LD2 3AH to The Exchange Fiveways Temple Street Llandrindod Wells Powys LD1 5HG on 15 May 2019	<a href="#">View PDF</a> (1 page)

So even if the address on the permit was incorrect when the modification was issued in 2008, you would still have needed to submit an admin-only variation when you changed the registered office address to the site in October 2019.

Condition 4.3.8 of your permit states:

The Agency shall be notified within 14 days of the occurrence of the following matters except where such disclosure is prohibited by Stock Exchange rules:

- a. Where the licence holder is a registered company:
  - a. any change in the licence holder's trading name, registered name or registered office address
  - b. any change to particulars of the licence holder's ultimate holding company (including details of an ultimate holding company where a licence holder has become a subsidiary);
  - c. any steps taken with a view to the licence holder going into administration, entering into a company voluntary arrangement or being wound up; and
  - d. if the licence holder is not the operator: any change in the operators trading name; address; registered name or registered office address.

**Action:** submit a permit variation to update the registered office address to the current address registered with Companies House **by 5 April 2026**

*In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012*

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

**How we use assessment scores**

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

**If your assessment result in Section 1 is suspended, what does this mean?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Waste compliance criteria (used in section 1 and 2):****1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

**2. Operations**

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

**3. Emission and Monitoring**

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

**4. Information**

- W4A – Records
- W4B – Reporting
- W4C – Notification

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

**Disputing the Content of this Compliance Assessment Report Form**

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

**Concerns Not Related to the Content of this Compliance Assessment Report Form**

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk)

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

### **Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.