

## Compliance Assessment Report CAR\_NRW0050138

**Permit being assessed:** CB3593HF.

**For:** Parry and Evans Ltd, **held by:** Parry And Evans Limited

**At:** Unit 103, Zone 1, Deeside Industrial Park, Flintshire, CH5 2LR.

**Type of assessment:** Site Inspection,

**Reason:** Routine.

**On:** 10/12/2025 between 10:00 and 11:10.

**Parts of permit assessed:** 1.1, 3.4.1, 4.3.1.

**NRW Lead Officer:** Amy Henderson, accompanied by Steven White.

**Report sent to:** Steve Walker, TCM, on 12/02/2026.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W4B - Waste - Information - Reporting	Action only (X)	
W3F - Waste - Emissions and monitoring - Pests	Action only (X)	
W2C - Waste - Operations - Operating techniques	C3 Minor (Suspended)	Table S1.1
W3C - Waste - Emissions and monitoring - Odour	C3 Minor	3.2.1

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
2	4

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
W4B	Ensure any incidents on site are reported to NRW in line with the following condition - 4.3.1 Natural Resources Wales shall be notified without delay following the detection of: (a) any malfunction, breakdown or failure of equipment or techniques, accident, or	13/02/2026

Criteria	Action needed	Complete by
	emission of a substance not controlled by an emission limit which has caused, is causing or may cause significant pollution;	
W3F	Ensure a pest management plan is in place and adhered to to ensure the site is in compliance with condition 3.4.1 of the permit.	12/03/2026
W2C	Ensure all storage on site is compliant with Table S1.1 of the permit.	10/06/2026
W3C	Ensure odour management plan in place and followed	26/02/2026

Compliance criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

#### **At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

This was a routine unannounced site inspection carried out at Parry and Evans, Deeside. The weather at the time was dry, although there had been heavy rainfall and strong winds during the previous days.

The inspection was carried out by Waste Regulation Officer Amy Henderson and Senior Waste Regulation Officer Steven White. On arrival at site Officers were met by site TCM Steve Walker who accompanied us throughout the visit.

Despite there having been strong winds the night prior to the inspection, there was minimal litter on the access road to the site/outside the permitted area. The site stated a litter pick had been carried out first thing to mitigate against any negative impacts from the weather.

There was a large quantity of waste wood on-site. There is currently a known issue with the onward transport of this waste type which the site are attempting to manage quantities despite the difficulties.



Wood waste onsite

During the last site inspection a score was given under the following **Drainage consisting solely of: - Rainfall dependent runoff from the external yard areas of the site (excluding the vehicle wash bay area) that are used in connection with the storage of waste consisting of baled recyclable materials from the Materials Recycling Facility (A1) and inert wastes (as identified in 3.5.10 of the Environmental Management System (Ref.1537-DEE-MAP-A)) only, discharged via an interceptor to surface water drains.** Following this score being issued there has been some improvement with regard to storage on-site, although there is still some work needed to bring the site fully into compliance with this condition. Plastic waste which were last time being stored in an uncovered bay had been moved to within a covered area. This seemed to have improved litter issues to the rear of the site. It was stated the company are ordering further Zap shelters to address this further and bring the remainder of the site into compliance with the above condition. Following the inspection a written plan was requested from the site with timescales of how the site intends on ensuring they return to full compliance.

It was also noted there were a number of seagulls on-site. The site should look at ways to address this before the problem escalates. It was discussed that once the site is fully compliant with the above condition relating to storage, this may also minimise the presence of any seagulls. you are reminded that permit condition 3.4.1 states ***The activities shall not give rise to the presence of pests which are likely to cause pollution, hazard or annoyance outside the boundary of the site. The operator shall not be taken to have breached this condition if appropriate measures, including, but not limited to, those specified in any approved pests management plan, have been taken to prevent or where that is not practicable, to minimise the presence of pests on the site.***

Should the seagulls attracted to the site cause issues outside the boundary of the site, this may result in future permit breaches. An action has therefore been given to ensure a pest management plan is in place and followed.



Photographs of loose waste being stored in the open, also seagulls can be seen onsite.



Photograph of loose waste being stored in the open.



Photograph of loose waste being stored in the open.

General housekeeping was raised with the site, some areas were quite untidy as shown in the photos and quantities of some waste streams were high. Although the quantities were high they were deemed to be within permitted limits.

There was a noticeable odour on the road at the front of the site also adjacent to where mixed waste is being stored. Under the sites FPMP/EMS/Odour Management Plan the maximum storage time for this waste type in 72hours. It is believed storage times had

exceeded this and therefore the cause of the issue. This was raised with the site TCM.

Part of the site is still being operated under exemptions. You are reminded of the upcoming changes to exemptions. Under these changes sites will no longer be able to register exemptions alongside permitted sites. The site will therefore require a permit variation to continue these operations once the changes come in to place. It was also discussed that the site plans to increase into areas shown on site plans as 'future expansion areas'. Depending on the changes planned, the site may need a permit variation to be able to do this. You are reminded that any changes to parts of the EMS/FPMP which are incorporated into the permit require NRW's permission. The area team can only agree changes which do not increase the risk of the site. Any expansion into these areas, may require a permit variation prior to any waste activities taking place. Not doing so may result in a breach of permit conditions. The site is advised to contact NRW prior to any work commencing to confirm this.

A drain was identified during the inspection within the area operated under exemptions. This drain has been blocked up but it had previously been discharging to surface waters through an interceptor onsite. Water from the washing process is not suitable for discharge through an interceptor, therefore the site is reminded this drain should remain blocked.

Discussions were held around an incident which was reported to NRW on 03/10/2025. The incident involved a quantity of waste paper which had fallen over the wall at the rear of the site into an area where a surface water ditch is located. The incident was reported by a member of the public and the site had not self reported the incident to NRW at the time. The site was contacted by NRW on the day of the report, however it was reiterated during this site inspection the importance of ensuring any incidents are reported inline with condition **4.3.1 Natural Resources Wales shall be notified without delay following the detection of: (a) any malfunction, breakdown or failure of equipment or techniques, accident, or emission of a substance not controlled by an emission limit which has caused, is causing or may cause significant pollution;**

As a result of this site inspection the following breaches have been identified;

**S1.1 Rainfall dependent runoff from the external yard areas of the site (excluding the vehicle wash bay area) that are used in connection with the storage of waste consisting of baled recyclable materials from the Materials Recycling Facility (A1) and inert wastes (as identified in 3.5.10 of the Environmental Management System (Ref.1537-DEE-MAP-A)) only, discharged via an interceptor to surface water drains.**

Discussions have taken place with the site following the visit and a timeframe for the installation of further covers to storage bays has been submitted to NRW. As some improvements have been made and a plan is in place to bring the site back into compliance, this score has been suspended. The site is reminded that scores can only be suspended for a maximum of 6 months. Should the site not be fully in compliance with the above permit condition after this time the score will be un-suspended.

**3.2.1 Emissions from the activities shall be free from odour at levels likely to cause pollution outside the site, as perceived by an authorised officer of Natural Resources Wales, unless the operator has used appropriate measures, including, but not limited to, those specified in any approved odour management plan, to prevent or where that is not practicable to minimise the odour.**

Odour was identified off-site on the road to the front of the mixed waste storage area. Waste quantities were also high in this area. You are reminded that under the sites Odour Management Plan this should be stored for no longer than 72hours. It was communicated to the site at the time this waste needs managing to address the odour issues. A Cat 3 non-compliance score has been issued for the odour identified and an action given to ensure that the site complies with it's Odour Management Plan.

Actions have also been given for the following;

**Ensure a pest management plan is in place and adhered to in line with condition 3.4.1.**

**Ensure any incidents onsite are reported to NRW in line with condition 4.3.1.**

Thank you for your time during the site inspection.

Should you have any queries regarding this car form please contact [amy.henderson@cyfoethnaturiolcymru.gov.uk](mailto:amy.henderson@cyfoethnaturiolcymru.gov.uk).

Kind regards

Amy Henderson

Swyddog Rheoleiddio Gwastraff / Waste Regulation Officer

Cyfoeth Naturiol Cymru / Natural Resources Wales

Swyddfa Bwcle / Buckley Office

There has been a delay in the issuing of this CAR form due to ongoing discussions regarding the improvement plan for the site.

*"In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) Order 2012"*

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

**How we use assessment scores**

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

**If your assessment result in Section 1 is suspended, what does this mean?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Waste compliance criteria (used in section 1 and 2):****1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

**2. Operations**

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

**3. Emission and Monitoring**

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

**4. Information**

- W4A – Records
- W4B – Reporting
- W4C – Notification

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

**Disputing the Content of this Compliance Assessment Report Form**

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

**Concerns Not Related to the Content of this Compliance Assessment Report Form**

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk)

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

### **Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.