

Compliance Assessment Report CAR_NRW0050672

Permit being assessed: BB3006701

For: Pen-y-Bont Wastewater Treatment Works, **held by:** DWR CYMRU CYFYNGEDIG

At: Portobello Bridge (Private Access), Ogmere-by-Sea, Bridgend, CF32 0QP.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 22/01/2026, between 09:45 and 11:30.

Parts of permit assessed: conditions 1, 2.1, 2.2, 2.3, 3.3, 4.3

NRW Lead Officer: Natalie Wrangham, accompanied by: Hannah Jenkins.

Report sent to: CARS@dwrwymru, mailbox, on 25/02/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-A1 - Water Quality - Management - General management	Assessed (A)	
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-B2 - Water Quality - Operations - The site	Assessed (A)	
WQ-B3 - Water Quality - Operations - Operating techniques	Assessed (A)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Assessed (A)	
WQ-D3 - Water Quality - Information - Notifications	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment**Site report**

On the 22/01/2026 an inspection of the treatment works was carried out by Natalie Wrangham, Senior Officer in the Cwm Taf and Bridgend Environment Team. Also present were officers from the Cardiff and Vale Environment team and Cwm Taf and Bridgend Environment Team and South Central People and Places team for familiarisation with the works.

Present from Dwr Cymru were the Catchment Performance Manager, Wastewater Catchment Operational Supervisor, Pollution Prevention Technician (AGA) and River Quality Liaison Manager.

The weather was wet with intermittent rain. The visit followed a couple of weeks of fairly persistent rainfall in the catchment.

During the walkaround I inspected the discharge point, screens, preliminary treatment, primary, secondary and final treatment stages. DCWW explained they are still awaiting a new motor for storm screw 2 at the inlet as notified in OPNOT dated 31/12/2025 sent to NRW.

The works were spilling to storm at the time of the visit, with the influent spilling over the storm weir into the storm channel (see image 1). The site appeared to be passing the required flow passed forward (FPF), with the meter showing the real-time flow fluctuating above and below the 1650l/s quantity, taken to be within the error margin.



Image 1: Influent spilling to storm channel

Works to Primary Tanks 3 and 4 are ongoing, with PT3 ending completion for final testing with the aim of being commissioned in May 2026. The timeline for PT4 to be commissioned is currently 2027. DCWW explained that it is anticipated these primary tanks will act as additional primary treatment outside of the bathing water season, and as additional storm storage during the bathing water season.

DCWW explained that a current outstanding maintenance issue to repair / replace some blowers in the aeration lanes has now been approved and passed to capital works to action.

During the inspection I observed that all the storm tanks were full to capacity which is required, in combination with the site meeting its flow passed forward, in order to discharge to storm as per permit condition 2.3.2 (see image 2).



Image 2: Storm tanks (2 of 8)

The effluent at the outfall appeared clear of debris and discolouration (see image 3).



Image 3: Effluent at discharge point to River Ogmore

Breaches of permit conditions

None observed

Action required by dates specified

None

Other advisory comments

Some areas of the scum boards in the primary tanks require maintenance and/or repair / replacement. This was raised during the visit and DCWW acknowledged they will aim for this to be done when the new PT3 is commissioned, so that they can then look to take one of the other tanks offline for maintenance works. This did not appear to be effecting the quality of the final effluent.

Contact details

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following email addresses:

Natalie.wrangham@cyfoethnaturiolcymru.gov.uk

cwmtaf&bridgendconsultations@cyfoethnaturiolcymru.gov.uk

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.