

**Notice of request for more information**  
Environmental Permitting (England and Wales)  
Regulations 2016

## Notice requiring further information

To: **The First Milk Cheese Company Limited**  
**Haverfordwest Creamery, Pembroke Road, Merlin's Bridge, Haverfordwest,**  
**Pembrokeshire, SA61 1JN**

Application number: **PAN-027140**

Natural Resources Wales, in exercise of its powers under paragraph 4 of Part 1 of Schedule 5 of the above Regulations, requires you to provide the information detailed in the attached schedule. The information is required in order to determine your application for a permit, duly made on **27/01/26**. The information requested should be sent to the following address by **20/04/26**.

Information should be sent to:

**Emily Ingram**  
Permitting Service  
Natural Resources Wales  
Crown Buildings  
Cathays Park  
Cardiff  
CF10 3NQ

Name	Date
<b>Emily Ingram</b>	<b>24/03/26</b>

Authorised on behalf of Natural Resources Wales

Ffôn/Tel 0300 065 3753  
Ebost/Email [emily.ingram@cyfoethnaturiolcymru.gov.uk](mailto:emily.ingram@cyfoethnaturiolcymru.gov.uk)  
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Gwasanaeth Trwyddedu, Cyfoeth Naturiol Cymru, Adeilad y Goron, Parc Cathays, Caerdydd, CF10 3NQ  
Permitting Service, Natural Resources Wales, Crown Buildings, Cathays Park, Cardiff, CF10 3NQ

Gwefan/Website [www.cyfoethnaturiolcymru.gov.uk](http://www.cyfoethnaturiolcymru.gov.uk)  
[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg  
Correspondence welcomed in Welsh and English

## Schedule

### 1. ACTION 1: Provide the data used for the Surface Water Risk Assessment

The annexes to the “Haverfordwest H1 Surface Water Risk Assessment” were not provided and are required. The raw data used for the H1 assessment is also required. It is proposed the H1 assessment is sent in an excel format.

### 2. ACTION 2: Confirm the maximum storage capacity of milk products

There is a discrepancy between the figures provided as part of the Not Duly Made Request for Information response on 24/12/25 and those used for the “Advice Note Secondary Containment Bunding v1” and “WMP Report Issue 01” provided in the application documents. It is still unclear what the proposed storage capacities are and whether the “WMP Report Issue 01” modelling covers all silos/tanks in the right quantity and location.

### 3. ACTION 3: Confirm whether any of the silos/tanks are hydraulically connected

The “Advice Note Secondary Containment Bunding v1” details “this study assumes that adjacent tanks are not hydraulically linked”, we require confirmation of this situation.

### 4. ACTION 4: Confirm the proposed containment solutions

The “WPM Report Issue 01” provided as part of the application documents, details a conceptual containment solution. Information received via email on 16/01/26 in response to an informal information request on 14/01/26, detailed the design has now changed and is closer to a final design solution. This new design proposal is required to provide assurance that CIRIA C736 will be met.

### 5. ACTION 5: Provide an up-to-date OPRA spreadsheet and further details on the notifiable incidents

We require a completed copy of the latest version of the OPRA spreadsheet, available on the NRW website - [Opra Scheme NRW V2.4 -2025](#). In addition, details of the notifiable incidents over the last two years.

## End of Schedule.

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