

Mr N. Shawcross  
The First Milk Cheese Company Ltd  
Haverfordwest Creamery  
Pembroke Road  
Merlin's Bridge  
Haverfordwest  
Pembrokeshire  
SA61 1JN

**Our ref: PAN-027140  
Your ref: EPR/XP3830UR**

**Date: 24 March 2026**

*Sent via email to: [neilshawcross@firstmilk.co.uk](mailto:neilshawcross@firstmilk.co.uk)  
Cc: [jamescherry@firstmilk.co.uk](mailto:jamescherry@firstmilk.co.uk) and [sarajones@firstmilk.co.uk](mailto:sarajones@firstmilk.co.uk)*

Dear Mr Shawcross,

**Request for further information to support your application**

**Application reference: PAN-027140 (EPR/XP3830UR/V007)  
Operator: The First Milk Cheese Company Ltd  
Facility: Haverfordwest Creamery, Pembroke Road, Merlin's Bridge, Haverfordwest,  
Pembrokeshire, SA61 1JN**

I enclose a notice that asks you to send us more information to support your application for an environmental permit. We need this information so that we may continue to process your application. The notice specifies what you need to send and when you must send it by.

If we do not receive it by the date set out in the notice then we may treat your application as having been withdrawn. If this happens you may lose your application fee.

If you have any concerns about being able to provide this information on time please let me know.

If you have any questions about this notice please phone me on 0300 065 3753 or email [emily.ingram@naturalresourceswales.gov.uk](mailto:emily.ingram@naturalresourceswales.gov.uk).

Yours sincerely

**Emily Ingram**  
Lead Specialist Permitting Officer  
**Permitting Service**

Ffôn/Tel 0300 065 3753  
Epost/Email [emily.ingram@cyfoethnaturiolcymru.gov.uk](mailto:emily.ingram@cyfoethnaturiolcymru.gov.uk)  
[emily.ingram@naturalresourceswales.gov.uk](mailto:emily.ingram@naturalresourceswales.gov.uk)

Gwasanaeth Trwyddedu, Cyfoeth Naturiol Cymru, Adeilad y Goron, Parc Cathays, Caerdydd, CF10 3NQ  
Permitting Service, Natural Resources Wales, Crown Buildings, Cathays Park, Cardiff, CF10 3NQ

Gwefan/Website [www.cyfoethnaturiolcymru.gov.uk](http://www.cyfoethnaturiolcymru.gov.uk)  
[www.naturalresourceswales.gov.uk](http://www.naturalresourceswales.gov.uk)

Croesewir gohebiaeth yn y Gymraeg a'r Saesneg  
Correspondence welcomed in Welsh and English