

Compliance Assessment Report CAR_NRW0050809

Permit being assessed: BW4101501

For: HILLEND LLANGENNITH P.S. SSO, **held by:** DWR CYMRU CYFYNGEDIG

At: HILLEND LLANGENNITH P.S. SSO, LLANGENNITH P.S. SSO, SSO, UNKNOWN, SA3 1JD.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 10/02/2026, between 11:00 and 11:20.

Parts of permit assessed: Permitted Activities, The Site, Operating Techniques, Improvement Conditions

NRW Lead Officer: Gareth Martin, accompanied by: Sarah Bennett.

Report sent to: CARS Mailbox, CARS Mailbox, on 09/03/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-B2 - Water Quality - Operations - The site	Assessed (A)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-B3	Please can you provide us with more information on how this CSO operates and what the purpose of the storage is.	04/09/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

The purpose of this Compliance Assessment Report is to:

- Record our findings from a site inspection
- Review the Event Duration Monitoring (EDM) 2024 data submitted to us

On the 10th February 2026 we carried out an inspection of Hillend Llangennith Pumping Station (PS) Combined Sewer Overflow (CSO). The inspection was carried out in conjunction with Dwr Cymru. There was light rainfall before our visit, it had been raining overnight and on the days preceding the inspection.

The permit for the CSO at Hillend Llangennith PS can allow the discharge of storm sewage from an outfall into a small watercourse which flows through Llangennith Moors and out onto the beach at Diles Lake. The permit was varied in 2017 to include Event Duration Monitoring conditions. There is no permit in place to discharge in the event of an emergency.

At the time of the inspection, the levels in the wet well were high and the pumps were operating but the CSO was not discharging. You informed us that the amount of sewage that can be pumped forward is limited by what can be pumped forward at the next in line PS at Lagadranta which has no overflow.

We observed two pumps at the SPS, you told us that they were duty and standby. You confirmed that they were alarmed. There was a socket to plug in a mobile generator and the site could be accessed by a tanker if required.

In 2023 we required you to submit information on the weir setting, storm storage and screening. You informed us that the weir setting is 1.84 l/s (based on SocA and best available data), there was no storage and no screening.

We were unable to view the point of overflow in the wet well, but we did locate a nearby chamber on what looked like an incoming sewer. The chamber was also full. There appeared to be an outfall from this chamber which aligned with the known location of the outfall into the receiving watercourse. The levels were just below the chamber outfall so it was not discharging and there was no screen.

From what we could see, the CSO appears to operate when the flows back up in the network as the pumps are unable to beat the flow.

There was a tank next to the wet well which was full and appeared to be acting as storm storage. It is possible that this tank would also act as storage in an emergency during dry weather flows.

Action:

Please can you provide us with more information on how this CSO operates and what the purpose of the storage is.

Event Duration Monitoring is carried out using the SPS level telemetry and was in the location given in the permit. The EDM performance data submitted to NRW annually indicates that the monitor is fully operational and in 2024 it recorded 99.38% of the time.

If necessary, a storm sewage sample could be taken from the overflow chamber.

During this inspection, we did not identify any non-compliances.

Review of EDM Data

The discharge from this CSO is not subject to any spill trigger limits. The submitted EDM data for 2024 shows that 6 block counted spills lasting for a total of 12.5 hours occurred over the whole year.

Completed actions from previous CARs

In CAR_NRW0041467, issued on the 06/03/2023, we asked you to submit the information required by an improvement condition in your permit. You submitted the information on the 04/04/2023 and the action was closed.

Thank you.

End

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.