

## Compliance Assessment Report CAR\_NRW0050994

**Permit being assessed:** BB4025501

**For:** CSO 104, Newbridge Road Pumping Station, **held by:** DWR CYMRU CYFYNGEDIG

**At:** Off Victoria Road, Aberavon, Port Talbot, Neath Port Talbot, SA12 6DG.

**Type of assessment carried out:** Report/Data Review,

**Reason:** Other.

**On** 26/01/2026.

**Parts of permit assessed:** 3.1 Emissions to Water

**NRW Lead Officer:** Chris Palmer.

**Report sent to:** CARS Mailbox, CARS Mailbox, on 13/03/2026.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C3 Minor	Condition 3.1.2(b) - provide a reason for the Trigger Exceedance and a description of any remedial action undertaken or proposed. Where the reason/s for the Trigger Exceedance cannot be identified within the 3 months of the Trigger Exceedance the operator must provide a proposal with timeframes for a full investigation

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
		to be carried out to identify the reason/s for the Trigger Exceedance for approval by Natural Resources Wales
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Action only (X)	
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Result types are explained in more detail in the 'Important Information' section below.

## 2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	None - FIP received on the 26 January 2026	Already completed
WQ-C1	1) Review of site operational control and set points. - DCWW will review site controls and set points to determine why the storm tank stays full and drains slowly.	31/05/2026
WQ-C1	2) Review of telemetry alarms and trend information - DCWW will review and update where necessary to improve data capture and problem identification.	31/05/2026
WQ-C1	3) Review historic catchment survey data and install new flow monitoring - Network historical information to be reviewed and further survey work and flow monitoring to be installed to identified areas in upstream catchment.	31/12/2026
WQ-C1	4a) Catchment modelling - Rebuild historical model with new network information and flow outputs from above flow and	31/03/2027

Criteria	Action needed	Complete by
	system surveys to verify against actual data.	
WQ-C1	4b) Run updated model with Remedial Optioneering in removal of R&I	31/12/2027
WQ-C1	5) Recommendations from modelling outcomes for BGA and AGA solutions - Review recommended outcomes and agree prioritised action plan to be fed into AMP8 capital scheme.	30/06/2028
WQ-C1	6) Minimal viable solution and option value analysis - Cost of agreed for AMP capital scheme and feedback to the NRW through SRP, within affordability to meet permit and BW spill drivers.	30/06/2028
WQ-C1	7) Capital design - AMP8 deliverable commitment programme to be developed.	31/12/2028

Action criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

#### You are non-compliant with your permit.

**At this time, we are issuing you with a warning for the non-compliance recorded above. Warnings may influence future enforcement response for continued or further non-compliance.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

**The purpose of report is to assess and record compliance with condition 3.1 Emissions to Water, relating to Event Duration Monitoring and a Trigger Exceedance Notification.**

Permit version in effect - 11/08/2022

On **04 October 2024**, Natural Resources Wales (NRW) received a Trigger Exceedance Notification (TEN) for CSO 104, Newbridge Road Pumping Station (BB4025501).

CAR\_NRW0045365 was issued in respect of this notification, requiring Dwr Cymru to comply with the following permit condition by the **9 December 2024**:

**Condition 3.1.2(b)** - provide a reason for the Trigger Exceedance and a description of any remedial action undertaken or proposed. Where the reason/s for the Trigger Exceedance cannot be identified within the 3 months of the Trigger Exceedance the operator must provide a proposal with timeframes for a full investigation to be carried out to identify the reason/s for the Trigger Exceedance for approval by Natural Resources Wales

On the **26 January 2026**, Natural Resources Wales (NRW) received a Full Investigation Proposal (dated 23/01/26) for this asset.

The document was **not received** within the conditioned period therefore you are **non-compliant** with the said condition.

**Non Compliance - Condition 3.1.2(b) - CCS 3 - Not receiving FIP within 3 months.**

The investigation proposals and timescales are satisfactory and are listed in this report as actions for Dwr Cymru to undertake within the timescales proposed.

Action Ref	Action Required	Action Due Date	Comments
1	Review of site operational control and set points.	May 2026	DCWW will review site controls and set points to determine why the storm tank stays full and drains slowly.
2	Review of telemetry alarms and trend information.	May 2026	DCWW will review and update where necessary to improve data capture and problem identification.
3	Review historic catchment survey data and install new flow monitoring.	December 2026	Network historical information to be reviewed and further survey work and flow monitoring to be installed to identified areas in upstream catchment.
4a	Catchment modelling.	March 2027	Rebuild historical model with new network information and flow outputs from above flow and system surveys to verify against actual data.
4b	Run updated model with Remedial Optioneering in removal of R&I.	December 2027	Run updated model with Remedial Optioneering in removal of R&I.
5	Recommendations from modelling outcomes for BGA and AGA solutions.	June 2028	Review recommended outcomes and agree prioritised action plan to be fed into AMP8 capital scheme.
6	Minimal viable solution and option value analysis.	June 2028	Cost of agreed for AMPS capital scheme and feedback to the NRW through SRP, within affordability to meet permit and BW spill drivers.
7	Capital design.	December 2028	AMP8 deliverable commitment programme to be developed.
8	Detailed design deliverables.	TBC	To be confirmed (TBC)

Please ensure any changes or alterations to the above proposals are communicated to NRW at the earliest opportunity.

END

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

**Full list of water quality action criteria (used in section 1 and 2):****WQ A: Management**

- WQ-A1 General management

**WQ B: Operations**

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

**WQ C: Emissions and monitoring**

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

**WQ D: Information**

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

**Disputing the Content of this Compliance Assessment Report Form**

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

**Concerns Not Related to the Content of this Compliance Assessment Report Form**

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk)

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

**Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.