

Compliance Assessment Report CAR_NRW0050932

Permit being assessed: AN0361001

For: CSO at CROSS STREET YNYSHIR R-C-T, **held by:** DWR CYMRU CYFYNGEDIG

At: Cross St, Ynyshir, Porth, Porth, CF39 0HL.

Type of assessment carried out: Report/Data Review,

Reason: Incident Response (Incident number: 2601775).

On 03/03/2026.

Parts of permit assessed: 2.3.1

NRW Lead Officer: Paul Latham.

Report sent to: CARS@dwrwymru.com, CARS@dwrwymru.com, on 23/03/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C3 Minor	2.3.1.(a) (ii) 2.3.1 For the discharge specified in table S3.3: (a) The discharge shall only occur when and only for as long as either:) the hydraulic capacity of the sewer network downstream of the combined sewer overflow is reached due to rainfall and/or snow melt and the level of storm sewage in the sewer at the combined sewer overflow is

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
		greater than the weir level of the overflow structure which is specified as an overflow setting in table S3.3.
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	C3 Minor	2.2.1 The discharge activity shall take place at the discharge point marked on the site plan at schedule 7 to this permit, and as listed in table S3.2.

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	N/A	Already completed
WQ-C1	carry out cctv/sonar survey to check for further blockage and locate the issue on the network that caused the ground level discharge.	23/04/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Site Report

A DCWW self-reporting WATPOL was received by NRW on 22nd February 2026 notifying us of a sewer manhole surcharging to the river and the CSO at Cross St, Ynyshir discharging. This WATPOL was recorded as WIRS 2601775. NRW officers did not attend the incident as the operator of the permit was taking all appropriate action as

per guidelines.

Cross St CSO is permitted under Environmental Permitting Regulations (2016) permit number **AN0361001** and allows Dwr Cymru Welsh Water (DCWW) to operate a water discharge activity at NGR: ST 02591 93048 under certain conditions.

The weather at the time of report was heavy rainfall with the Rhondda Fach river in spate.

Breaches of permit condition:

The investigation and updates conclude that a blockage of sewage related debris on the downstream sewer caused the CSO to spill outside of permitted conditions, therefore the following breaches of permit are recorded:

2.2.1

The discharge activity shall take place at the discharge point marked on the site plan at schedule 7 to this permit, and as listed in table S3.2.

The blockage caused a raised manhole chamber to overtop, and a leak on the network. These locations are not permitted discharge locations as shown in the permit.

2.3.1.(a) (ii)

2.3.1 For the discharge specified in table S3.3:

(a) The discharge shall only occur when and only for as long as either: the hydraulic capacity of the sewer network downstream of the combined sewer overflow is reached due to rainfall and/or snow melt and the level of storm sewage in the sewer at the combined sewer overflow is greater than the weir level of the overflow structure which is specified as an overflow setting in table S3.3.

A downstream blockage was the cause of the spill, this is outside of permitted conditions.

Due to high flows within the combined sewer and also the Rhondda Fach pollutants would be diluted. Evidence provided supports this with ammonia readings of 0.36mg/l from the discharge point and 0.1mg/l approx. 5m downstream. There was no discolouration or visible impact from the discharge, therefore a Category 3 breach of permit is recorded, with advice and guidance issued on this occasion.

Action required by dates specified:

- Carry out CCTV or SONAR survey to check for further blockages and locate the issue on the network that caused the ground level discharge.

The deadline for completion of this is set at **23rd April 2026.**

Contact details:

If you have any queries regarding this CAR form or to provide an update on any actions above, please contact me using the following email addresses:

cwmtaf&bridgendconsultations@cyfoethnaturiolcymru.gov.uk

Paul.latham@naturalresourceswales.gov.uk

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.