

Compliance Assessment Report CAR_NRW0050862

Permit being assessed: BH0058001

For: Tregaron SPS (CSO and EO, **held by:** DWR CYMRU CYFYNGEDIG

At: High Street, Tregaron, Ceredigion, SY25 6LA.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 25/02/2026, between 14:00 and 14:25.

Parts of permit assessed: See criteria listed below

NRW Lead Officer: Ffion Quan.

Report sent to: CARS mailbox, CARS mailbox, on 18/03/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Action only (X)	
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-B3 - Water Quality - Operations - Operating techniques	Action only (X)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Action only (X)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C1	There was a slight cloudy discolouration present around the outfall. The river Brenig at this area forms an eddy, causing the water to recirculate and become stagnant near the outfall, which may be contributing to the cloudiness. Please can DCWW continue to monitor the discolouration and if any issues are identified, can these be rectified at the earliest opportunity.	Already completed

Criteria	Action needed	Complete by
WQ-B3	As per permit condition 2.3.2(e), where mechanically cleaned screen is installed, a telemetry alarm system shall be installed and maintained. Can you please confirm whether there is a telemetry alarm installed at Tregaron SPS to give the operator immediate notification of a failure of the screen cleaning mechanism?	08/04/2026
WQ-C4	Please could you provide NRW with a written explanation for why Tregaron SPS was treating below 16 l/s at the time of the site visit.	08/04/2026
WQ-C4	Please can you confirm the grid references of the Effluent Sampling Points on site.	08/04/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was a pre planned site inspection carried out by Natural Resources Wales (NRW) officer Ffion Quan accompanied by two Dŵr Cymru Welsh Water (DCWW) operatives.

The Process

NRW officer arrived on site at 14:00 hours.

NRW officer was taken through the pumping station system, including the outflow. The site has a 6mmx6mm storm screen which is mechanically cleaned. There is also a generator on site, which operates in the event of a power outage to ensure the site remains operational.

Sewage arriving at Tregaron SPS is pumped to Tregaron WwTW by four foul pumps or stored in the storm tank on site. The storm tank was full at the time of the inspection as the catchment had experienced heavy rainfall in the days preceding the visit, including on the morning of the inspection. It was also discussed during the visit that there are known infiltration issues in the catchment which are currently being investigated further.

The outfall was inspected during the visit, and the discharge was clear. The outfall wall was also clean with no sewage fungus or debris. See photograph below. However, it was noted and discussed during the visit that a slight cloudy discolouration was present around the outfall. The river Brenig at this area forms an eddy, causing the water to recirculate and become stagnant near the outfall, which may be contributing to the cloudiness. Please can DCWW continue to monitor the discolouration and if any issues are identified, can these be

rectified at the earliest opportunity.



Photograph 1: Outfall at Tregaron SPS

There are ongoing issues with tanker access, as the route to the site involves a narrow road with parked cars, which makes it difficult for large tankers to pass and get to the site.

Actions

1. As per permit condition 2.3.2(e), where a mechanically cleaned screen is installed, a telemetry alarm system shall be installed and maintained, as far as reasonably practicable, so as to give the operator immediate notification of a failure of the screen cleaning mechanism.

Action - Can you please confirm whether there is a telemetry alarm system installed?

Action to be completed by 08 April 2026.

2. During the visit, the SPS was in spill. Tregaron SPS is monitored by EDM which the on-site visual display showed 15l/s of sewage passing forward at the time of the inspection. It was discussed briefly during the site visit that this was due to the pumps switching off at that time. As per permit condition 2.3.2(a)(i) Table S3.2 Storm sewage discharge settings, the overflow setting at Tregaron SPS is 16l/s.

Action - Please could you provide NRW with a written explanation for why Tregaron SPS was treating below 16 l/s at the time of the site visit. Action to be completed by 08 April 2026.

3. As per permit condition 3.1.1(a) Table S3.4, Tregaron SPS is required to have two effluent sampling points, for storm sewage via CSO Point of Discharge and Sewage in an emergency via EO Point of Discharge.

Action - Please can you confirm the grid references of the Effluent sampling points on site.

Action to be completed by 08 April 2026.

Thank you for your time during the visit.

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If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.