

Compliance Assessment Report CAR_NRW0050861

Permit being assessed: BH0057901

For: TREGARON WWTW TREGARON CEREDIGION, **held by:** DWR CYMRU CYFYNGEDIG

At: Nr Ystrad Caron, Tregaron, Dyfed, CEREDIGION, SY25 6HG.

Type of assessment carried out: Site Inspection,

Reason: Routine.

On 25/02/2026, between 13:00 and 13:45.

Parts of permit assessed: See criteria listed below

NRW Lead Officer: Ffion Quan.

Report sent to: CARS mailbox, CARS mailbox, on 18/03/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-C4 - Water Quality - Emissions and monitoring - Monitoring	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

Criteria	Action needed	Complete by
WQ-C4	Can you please confirm whether there is an EDM at NGR SN 67335 59312 as per permit condition 3.1.1(a) table S3.4?	08/04/2026

Action criteria codes are listed in the 'Important information' section below.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

This was a pre planned site inspection carried out by Natural Resources Wales (NRW) officer Ffion Quan accompanied by two Dŵr Cymru Welsh Water (DCWW) operatives.

General Observations

NRW officer arrived on site at 13:00 hours.

NRW officer was taken through the works from the inlet, through the treatment system, including the storm and to the outflow. The treatment system at Tregaron WwTW is a plastic media filter bed system with SAF tanks as additional treatment. The site operator visits the site three times a week.

The Process

The incoming flows to the works are both pumped and gravity fed into the inlet. At the inlet, there is a split to the storm overflow. A 6mmx6mm storm screen is installed at the inlet, along with a flow meter that measures all incoming flows to the works.

From the inlet, the flow is directed to the primary tank and then passes through the on-site SAF tanks, followed by the plastic media filter bed. After treatment, the flow enters the final tank before discharging to the combined storm and final effluent outfall. The final effluent sampling point was marked and the discharge was clear with no evidence of any sewage fungus. The outfall to the Afon Teifi was not inspected during the visit as it was inaccessible due poor and wet field conditions to reach the outfall. See photograph below of the final effluent.



Photograph 1: Final effluent

It has been discussed that Tregaron WwTW has 2 EDM, one at the storm tank outlet and

the second in the SAF feed tank after the primary tank.

Action - Can you please confirm whether there is an EDM at Grid Reference SN 67335 59312 as per permit condition 3.1.1(a) table S3.4? Action to be completed by 08 April 2026.

The site also includes two storage tanks and a humus de sludge system, and it operates a recirculation pump which is used during dry weather periods. The overflow setting for Tregaron WwTW is 14l/s.

During the site visit, it was observed that the wall of the plastic media filter bed was leaking (see photograph below). This was discussed on site, and it was confirmed that the leaking effluent is currently being contained within the channel surrounding the filter bed system. See photograph below. DCWW operatives advised that Tregaron WwTW is included within the AMP8 investment programme and that there are ongoing plans to modify the layout of the works. As part of these plans, the plastic media filter bed is expected to be taken out of use. The NRW officer is requesting to be kept updated on the progress of this programme. Should the plans change and the plastic media filter bed remain in operation, the leaking wall will need to be repaired at the earliest opportunity.



Photograph 2: leaking filter bed

Storm

After the screening system, if the site is overwhelmed and the flow passed forward is equal or greater than 14l/s due to rainfall and/or snow melt the flow is directed towards the storm tank. The flow directs to the storm effluent sampling before being discharged through the combined final effluent (FE) and storm effluent discharge point.

Thank you for your time during the visit.

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If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.