

## Compliance Assessment Report CAR\_NRW0051137

**Permit being assessed:** EP3694FR.

**For:** P Dobbins Chester Ltd, **held by:** P Dobbins Chester Limited

**At:** Old Railway Buildings, Saltney Ferry Road, Saltney, Flintshire, CH4 0BP.

**Type of assessment:** Site Inspection,

**Reason:** Routine.

**On:** 10/03/2026 between 09:00 and 17:00.

**Parts of permit assessed:** Reporting, General Management.

**NRW Lead Officer:** Boguslawka Pierzchala, accompanied by Molly Callow.

**Report sent to:** Aaron Smith, manager, on 23/03/2026.

### 1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (compliance criteria)	Assessment result	Permit condition
W4B - Waste - Information - Reporting	C3 Minor	4.2.2
W4B - Waste - Information - Reporting	C4 No impact	Permit Condition 4.2.3; Table S4.1, EMS 6.2.1.
W1A - Waste - Management - General management	Action only (X)	

Result types are explained in more detail in the 'Important Information' section below.

Total non-compliances recorded	Total non-compliance score
2	4.1

How we use the non-compliance score to calculate your annual fee is explained in the 'Important Information' section below.

### 2. What action is required?

Criteria	Action needed	Complete by
W4B	The missing waste returns for the above-mentioned quarters, must be submitted to <a href="mailto:waste.returns@cyfoethnaturiolcymru.gov.uk">waste.returns@cyfoethnaturiolcymru.gov.uk</a>	23/04/2026
W4B	send copies of all available monitoring in relation to the groundwater	23/04/2026
W1A	Please update the site information board	08/05/2026

Compliance criteria codes are listed in the 'Important information' section below.

### 3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

**At this time, we do not intend to take any further action.**

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

### 4. Details of our assessment

On Tuesday the 10<sup>th</sup> of March 2026 Natural Resources Wales officers attended the site to conduct a routine site inspection.

On arrival the front gate was locked and the site appeared to be unmanned.

The officers phoned the landline number displayed on the site's information board. The call went straight to answer phone.

The following breaches to the permit have been recorded:

#### **(W4B) Reporting to NRW**

##### **Waste Return Review. Permit Condition 4.2.2; CCS Score 3.**

Prior to the inspection a review of the waste returns submissions for permit **EPR-EP3694FR** has been completed.

**Condition 4.2.2** of your permit requires you to submit within one month of the end of each quarter, a summary of waste quantities and types accepted on to and removed from site for that year.

Natural Resources Wales have not received any waste returns for **Quarter 2, Quarter 3 and 4 of 2025**. This non-compliance has been discussed with the site owner on previous occasions and appears to be a reoccurring issue.

**Action:** The missing waste returns for the above-mentioned quarters, must be submitted to [waste.returns@cyfoethnaturiolcymru.gov.uk](mailto:waste.returns@cyfoethnaturiolcymru.gov.uk) no later than **23<sup>rd</sup> of April 2026**.

Alternatively, hard copies can be sent to our office: NE Waste regulation Team, Natural Resources Wales, Chester Road, Buckley, Flintshire, CH7 3AJ.

#### **(W4B) Reporting to NRW**

##### **Reporting to NRW. Permit Condition 4.2.3; Table S4.1, EMS 6.2.1. CCS Score 4.**

In 2013 the site permit was modernised. Two conditions were added in relation to the ground water.

The site must conduct ground water monitoring and report the results of this monitoring to NRW to mitigate against adverse impacts to the groundwater.

The condition to report these results is not being complied with. Due to the lack of submission, NRW can neither ascertain if this monitoring is taking place nor review the data to assess if any adverse impact is being made to the environment by operations on site.

**Action:** You are required to submit this data please send copies of all available monitoring to either **WasteReg.NE@cyfoethnaturiolcymru.gov.uk** or if you would prefer to post please use the address below: **Waste Regulation Team North East Natural Resources Wales Chester Road Buckley CH7 3AJ by the 23<sup>rd</sup> of April 2026.**

**Site information board.**

The site information board displays out of date information.

**Action:** Please update the board to include the following information:

The site name and address

The name of the permit holder and operator

The Environmental Permit number and accompanying statement stating that the site is permitted by the NRW.

NRW contact details, Emergency No. 0300 065 3000 and

General Enquires No. 0300 065 3000.

Operator's "out of hours" emergency contact details (telephone number)

Please send photographic evidence of the new site information board by the **8<sup>th</sup> of May 2026.**

Kind Regards,

Boguslawa

boguslawa.pierzchala@cyfoethnaturiolcymru.gov.uk

**In this document 'Natural Resources Wales' means the Natural Resources Body for Wales established by Article 3 of the Natural Resources Body for Wales (Establishment) order 2012.**

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

## Important information

### Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm of the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

### Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description	Score
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property	60
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property	31
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property	4
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property	0.1

**How we use assessment scores**

The number and severity of non-compliances recorded in a year will affect your annual subsistence fee the following year. A non-compliance factor is added to your site's Operator Performance Risk Appraisal (OPRA) score when we calculate your fee to reflect the additional resource we use to assess permit compliance.

**If your assessment result in Section 1 is suspended, what does this mean?**

In line with our guidance, we may suspend scores for up to six months to allow time for remedial action to be taken. Suspended scores will be re-instated if the action is not completed.

**Full list of Waste compliance criteria (used in section 1 and 2):****1. Management**

- W1A – General management
- W1B – Energy Efficiency (MCP/SG facilities only)
- W1C – Avoidance, recovery and disposal of wastes produced by the activities

**2. Operations**

- W2A – Permitted activities
- W2B – Waste recovery plan
- W2C – Operating techniques
- W2D – The site
- W2E – Waste acceptance
- W2F – Technical requirements
- W2G – Improvement programme
- W2H – Pre-operational conditions

**3. Emission and Monitoring**

- W3A(1) – Emissions to water
- W3A(2) – Emissions to air
- W3A(3) – Emissions to land
- W3B – Emissions of substances not controlled by emission limits
- W3C – Odour
- W3D – Noise and vibration
- W3E – Monitoring
- W3F – Pests
- W3G – Fire

**4. Information**

- W4A – Records
- W4B – Reporting
- W4C – Notification

**Enforcement response**

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

**Data protection notice**

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

**Disclosure of information – this report will be available to view on-line**

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

**Disputing the Content of this Compliance Assessment Report Form**

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

**Concerns Not Related to the Content of this Compliance Assessment Report Form**

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** [enquiries@naturalresourceswales.gov.uk](mailto:enquiries@naturalresourceswales.gov.uk)

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** [ask@ombudsman.wales](mailto:ask@ombudsman.wales)

### **Welsh Language Standards**

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.