

Compliance Assessment Report CAR_NRW0046240

Permit being assessed: BP0111701

For: Storm and Emergency Overflow at Solva Pumping Station, **held by:** DWR CYMRU CYFYNGEDIG

At: Solva Harbour Car Park, Off Main Street, Solva, Pembrokeshire, SA62 6UU.

Type of assessment carried out: Audit,

Reason: Other.

On 11/02/2025, between 10:00 and 10:45.

Parts of permit assessed: All

NRW Lead Officer: Caryl Brace.

Report sent to: CARS@dwrwymru.com, CARS Mailbox, on 02/04/2026.

1. Summary of our findings (full details in section 4)

Part of permitted activity assessed (criteria)	Assessment result	Non-compliant permit condition
WQ-A1 - Water Quality - Management - General management	Assessed (A)	
WQ-B1 - Water Quality - Operations - Permitted activities	Assessed (A)	
WQ-B2 - Water Quality - Operations - The site	Assessed (A)	
WQ-B3 - Water Quality - Operations - Operating techniques	Assessed (A)	
WQ-C1 - Water Quality - Emissions and monitoring - Emissions to water	Assessed (A)	

Result types are explained in more detail in the 'Important Information' section below.

2. What action is required?

No action required.

3. What will happen next?

Any non-compliance we have identified and recorded on this form is an offence. It can result in criminal prosecution and/or suspension or revocation of your permit.

At this time, we do not intend to take any further action.

This statement does not stop us from taking additional enforcement action if further relevant information comes to light or offences continue.

4. Details of our assessment

Storm and Emergency Overflow at Solva Pumping Station was audited on February 11th 2025.

Static screens along with duty assist pumps feature at site.

The site is permitted for a pass forward flow rate of 19 litres per second. At the time of the inspection 5.7 litres per second was observed. 12 litres per second are being achieved but inconsistently.

Planned upgrade of pipework is scheduled prior to the forthcoming bathing water season.

Work is being undertaken to identify and solve the issues with surface water at the top of Solva.

Owing to the amount of restaurants/public houses in the area, fat, oil and grease traps are being installed at establishments in time for the summer season.

Site is visited weekly.

Flap valve at discharge point is inspected weekly for sand/debris build up.

Please update NRW as to when the pipework upgrade has taken place

Update from DCWW 18/08/2025

Work to improve Flow Pass Forward (FPF) compliance is currently progressing through our Capital Delivery team. The proposed scope includes the installation of new pump stands to enhance flow efficiency and pump performance, along with the addition of variable speed drives to support greater operation of the pumps with varying flow. At present, the project remains in the planning phase and is awaiting confirmation of a start date with contractors. Completion is currently anticipated by 31st December 2025. However, as with all capital works, both the scope and timeline may be subject to change as the programme develops. We will continue to keep NRW informed of progress and any updates to the delivery schedule.

Please update NRW when the upgrade has taken place.

Deadline for response please 31 December 2025

Update received from DCWW 29 December 2025

Further to the update provided in August, the works will not be completed by 31 December as originally anticipated. The new pumps are larger than the existing units, and there is currently no safe method of installation. Contractors overseeing the install have confirmed

that, even with partial strip-down, the pumps cannot fit through the existing opening, so civil works will be required to enlarge it. In addition, the pump stools have a lead time of approximately 14–15 weeks. The Capital team aims to finalise the revised scope in January, after which a programme and updated delivery timeline will be confirmed. We request an extension of the due date to 31 March 2026. Once further details are available, we will provide an updated project timeline.

Update from DCWW anticipated 31 March 2026

Update received from DCWW 2 April 2026

'The pump replacement is due very soon, it is being delivered by Capital Minor Works and has been requested to be a priority, the current timeline is April/May delivery. Once further updates on delivery completion are available, we will provide you with an update.'

Please provide a further update to NRW by 31 May 2026

If you have any queries about this report, or to discuss completion of any actions, please contact the NRW Officer named above.

Important information

Legal status of this report

Your permit is issued to you under the Environmental Permitting Regulations. You have a responsibility to comply with the conditions of your permit and prevent pollution/harm to the environment. You must also ensure that you comply with any other relevant legislation that may apply to your site's operations.

This report explains the findings of our assessment and any action you are required to take. We categorise non-compliance using our guidance for assessing non-compliance at regulated sites.

When we find potential non-compliance/s we will normally give you advice on how to maintain compliance.

To correct non-compliance, we may:

- require you to take specific actions
- issue a notice
- review the conditions of your permit.

Any advice and guidance we give will be without prejudice to any other enforcement response that we consider may be required.

Assessment results and non-compliance categories (used in section 1):

Assessment result	Description
Assessed (A)	Assessed or assessed in part, no evidence of non-compliance found
Action only (X)	Action required for the permit condition assessed to avoid non-compliance. No non-compliance scored at this time
Ongoing (O)	Ongoing non-compliance, not scored

Non-compliance category	Description
C1 Major	Potential to have a major, serious, persistent and/or extensive impact or effect on the environment, people and/or property
C2 Significant	Potential to have a significant impact or effect on the environment, people and/or property
C3 Minor	Potential to have a minor or minimal impact or effect on the environment, people and/or property
C4 No environmental impact	Non-compliance at a regulated site that cannot foreseeably have any impact on the environment, people and/or property

Full list of water quality action criteria (used in section 1 and 2):**WQ A: Management**

- WQ-A1 General management

WQ B: Operations

- WQ-B1 Permitted activities
- WQ-B2 The site
- WQ-B3 Operating techniques
- WQ-B4 Improvement programme
- WQ-B5 Pre-operational conditions

WQ C: Emissions and monitoring

- WQ-C1 Emissions to water
- WQ-C2 Emissions to land
- WQ-C3 Emissions of substances not controlled by emission limits
- WQ-C4 Monitoring
- WQ-C5 Installation of monitoring boreholes

WQ D: Information

- WQ-D1 Records
- WQ-D2 Reporting
- WQ-D3 Notifications

Enforcement response

Any non-compliance with a permit condition is an offence and we may take legal action against you. Action we take can include prosecution, serving a notice on you and/or suspension or revocation of your permit. See our Enforcement and Sanctions Guidance for further information.

Data protection notice

You should make sure that anyone named in this report knows that the information it contains will be processed by Natural Resources Wales to fulfil its regulatory and monitoring functions and to maintain the relevant public register(s).

We may also use and/or disclose the report in connection with:

- offering or providing you with our literature or services relating to environmental matters
- consulting with the public, public bodies and other organisations (e.g. Health and Safety Executive, local authorities) on environmental issues
- carrying out statistical analysis, research and development on environmental issues
- providing public register information to enquirers
- investigating possible breaches of environmental law
- assessing customer service satisfaction and improving our service
- Freedom of Information Act or Environmental Information Regulations requests.

We may also pass it on to our agents or representatives to do these things on our behalf.

Disclosure of information – this report will be available to view on-line

If you think this report contains commercially confidential information that should not be placed on our public register, you must contact your local Natural Resources Wales office within **fifteen working days** of receiving this report, using the contact details in the accompanying email or letter. You must give a full explanation of why it should not be added to our public register, including specifying which information is commercially confidential. We will assess your request and respond to you within twenty working days to let you know if we agree to your request.

Disputing the Content of this Compliance Assessment Report Form

If you disagree with the content of this Compliance Assessment Report form, you should submit your concerns, in writing, to the regulating officer who issued it within **15 working days** of its issue. This will be treated as a **Stage 1 review**.

If you are not satisfied with the outcome of the stage 1 review, you may request a **Stage 2 appeal**. This request must be submitted **within 21 working days** of receiving the response from the stage 1 review.

Further details on our review and appeal process are available at: [Natural Resources Wales / Appeal a regulatory decision from Natural Resources Wales](#)

Concerns Not Related to the Content of this Compliance Assessment Report Form

If your concerns do not relate to the content of the Compliance Assessment Report form, you should first attempt to resolve the issue with the regulating officer or their line manager.

If the issue remains unresolved, please contact our **Customer Contact Team**:

- **Telephone:** 0300 065 3000 (Monday to Friday, 09:00–17:00)
- **Email:** enquiries@naturalresourceswales.gov.uk

They will provide details on how to escalate your concerns through our **Complaints and Commendations procedure**.

If you are dissatisfied with our response, you may contact the **Public Services Ombudsman for Wales**:

- **Telephone:** 0300 790 0203
- **Email:** ask@ombudsman.wales

Welsh Language Standards

We are committed to establishing Natural Resources Wales as a naturally bilingual organisation. We will provide compliance reports in your preferred language.